Veeva Network

Veeva Network 25R3.0 Release Notes

November 2025

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About these Release Notes

These Release Notes describe all features that will be included in Veeva Network 25R3.0.

RELEASE DATES

- **Sandbox release** (version 25R3.0) - Friday, November 28
- **Production release** (version 25R3.0.1) - Friday, December 12

SUBSCRIBE TO RELEASE NOTIFICATIONS

You can receive email notifications about upcoming software releases and the supporting documentation.

Software releases and maintenance

- Veeva Trust Site

  At the top of the page, click **Subscribe to Veeva Trust Site** and subscribe to the Veeva Network component.

Release Notes and Data Governance documents

The documents are posted in the following locations:

- Veeva Connect - Join the Network Community.

  To be notified as soon as the Release Notes are posted, go to your Veeva Connect profile and click **Settings**. On the Email Frequency page, expand the list and choose **Immediate**. Other notification options are **Daily** and **Weekly**.

- Veeva Network Online Help

For more release information, see About Network Releases in the *Veeva Network Online Help*.

Browser requirements

Veeva Network is supported on the latest version of these browsers, as of their most stable version at the time of release:

- Google Chrome™
- Apple® Safari®
- Microsoft® Edge

Veeva Network is not supported on mobile devices.

Release Note updates

The following enhancement has been added since the Early Release Notes were published.

- **Hierarchy Explorer widget: Tabs for HCOs and HCPs** - Users can now save popular filters as dedicated tabs, providing quick access to specific HCO and HCP data.

All material in the Release Notes should be reviewed to ensure that updates to existing topics are noted.

What's new

The following key enhancements comprise the Veeva Network 25R3.0 major release.

			ST	DS	DM	AD
Network Widgets						
Multivalued fields	Reference fields containing multiple values are supported for the Search widget and Hierarchy Explorer.	25R2.1	●	●	●	●
Hierarchy Explorer widget						
Tabs for HCOs and HCPs	Save popular filters as dedicated tabs for quick access to HCO and HCP data (for example, a Hospitals tab).	25R3.0	●	●	●	●
Search widget integration	Administrators can include a Search widget in Hierarchy Explorer, so users can search for and add affiliations from Veeva OpenData.	25R3.0	●	●	●	●
Add HCPs to parent HCOs	Widget users can now extend hierarchies by adding HCPs to parent HCOs in the widget.	25R3.0	●	●	●	●
Feature message	A message displays if the Hierarchy Explorer widget is not enabled for your instance.	25R2.1	●	●	●	●
Create tabs	Users can create tabs on the homepage to organize hierarchy data into relevant categories.	25R2.1	●	●	●	●
Edit hierarchies	Business users can now manage affiliations directly within the widget.	25R2.1	●	●	●	●
Edit account profiles	Business users can make changes to accounts within the widget.	25R2.1	●	●	●	●
Include relationship details	Relationship fields can be added to HCO and HCP account details.	25R2.1	●	●	●	●
Data change requests						
DCR Approval Rules	Approval rules can now be applied to suspect match tasks.	25R2.1	●	●	●	●

			ST	DS	DM	AD
Reports						
Job Impact Dashboard enhancements	Users can filter queries based on country. Additionally, files downloaded from Network tables now have more descriptive names.	25R3.0	●	●	●	●
Custom tables	Reporting users can now update custom tables in the SQL Query Editor.	25R3.0	●	●	●	●
Test queries in the Job Impact Dashboard	Queries can be tested on dashboard tiles to ensure they contain the desired result.	25R2.1	●	●	●	●
Data Model						
CDA data model	Field mapping update for the National Healthcare ID field for HCPs	25R3.0			●	●
Cluster management	Cluster codes are now available for Hungary, and updated codes are available for the Netherlands.	25R3.0			●	●
CDA data model	The Veeva ID (veevaid__v) field is now enabled by default in all Network instances.	25R2.1	●	●	●	●
Cluster management	Updated cluster codes are available for Germany.	25R2.1			●	●
Match						
Add request match rules	The default match rules for countries in Latin America are updated to reduce the potential for over matching for HCPs and HCOs.	25R3.0			●	●
Match summary	The Match Summary section for job details now contain match statistics as percentages (%).	25R2.1			●	●
Network Expressions (NEX)						
ABS() function	Returns the absolute value of a number.	25R2.1			●	●
AT() function	Retrieves an element in a comma separated list of values.	25R2.1			●	●
CEIL() function	Rounds a number up to the nearest whole number.	25R2.1			●	●
FLOOR() function	Rounds a number down to the nearest whole number.	25R2.1			●	●
ROUND() function	Changes a number to the closest whole number.	25R2.1			●	●
Target subscriptions						
Header row on empty files	Header rows can now be included on files that are exported with no data.	25R2.1			●	●

			ST	DS	DM	AD
Vault CRM integration						
Bridge validation enhancements	The Validate Vault CRM Bridge jobs includes additional checks for mappings plus configuration issues.	25R3.0			●	●
Vault CRM Bridge	The job details for the Bridge now contain counts for records that were upserted but were unchanged.	25R2.1			●	●
Logs						
Searches from China CRM	Administrators can identify searches originating from China CRM from the Search Audit History.	25R2.1				●
Security						
SSL certificates	Customers who explicitly download and install certificates must update the certificate for veevanetwork.com.	25R2.1				●
API						
Version update	The Network API is updated to v37.0.	25R3.0		Developers		

Note: The System and Data Admin user has all of the capabilities of the System Administrator and Data Steward users. Features and enhancements that apply to those users also apply to the System and Data Admin user.

Data Governance - Specific updates for fields and reference data are provided in the *Veeva Network Data Governance* release notes for every minor and major Network release.

Network widgets

MULTIVALUED REFERENCE FIELDS

Reference fields containing multiple values are supported for Hierarchy Explorer and the Search widget.

These enhancements are enabled by default.

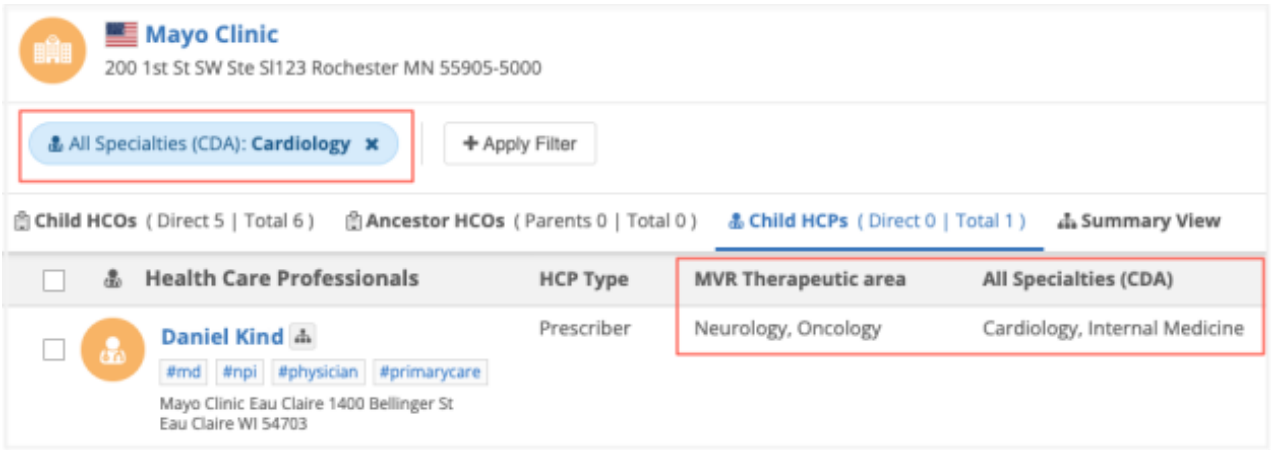
For information about these fields, see Multivalued reference fields in the *Veeva Network Online Help*.

Hierarchy Explorer widget

Multivalued field display on HCP and HCO accounts in the hierarchy. They can also be used to filter the hierarchy to find specific accounts.

Prerequisite

To use multivalued fields in Hierarchy Explorer, they must be added to the Hierarchy Index file. Contact Veeva Support to add the fields.

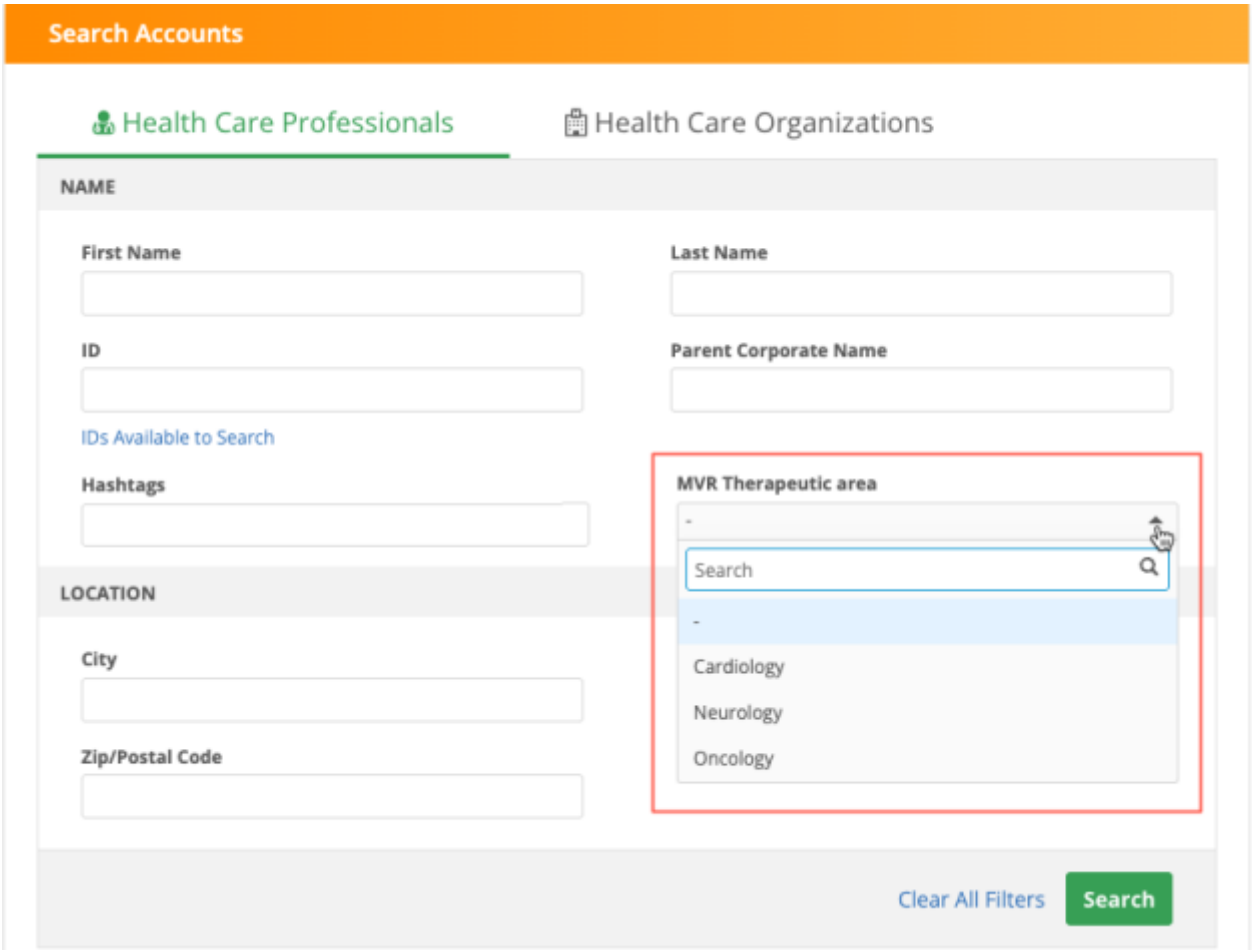


Search widget

Multivalued fields are supported in the Advanced search form, as filters, and they display on account profiles.

Advanced Search form

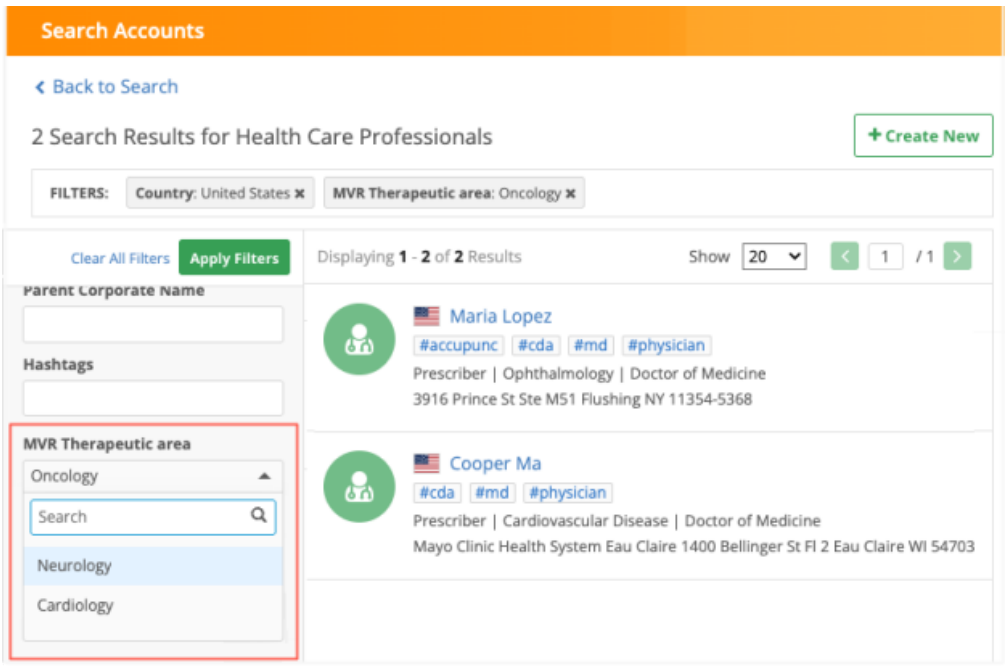
Widget users can use the fields to search for HCP and HCO accounts.



Note: Administrators must add the field to the **Advanced Search Field Selection** in the widget configuration. For details, see Configure a search widget in the *Veeva Network Online Help*.

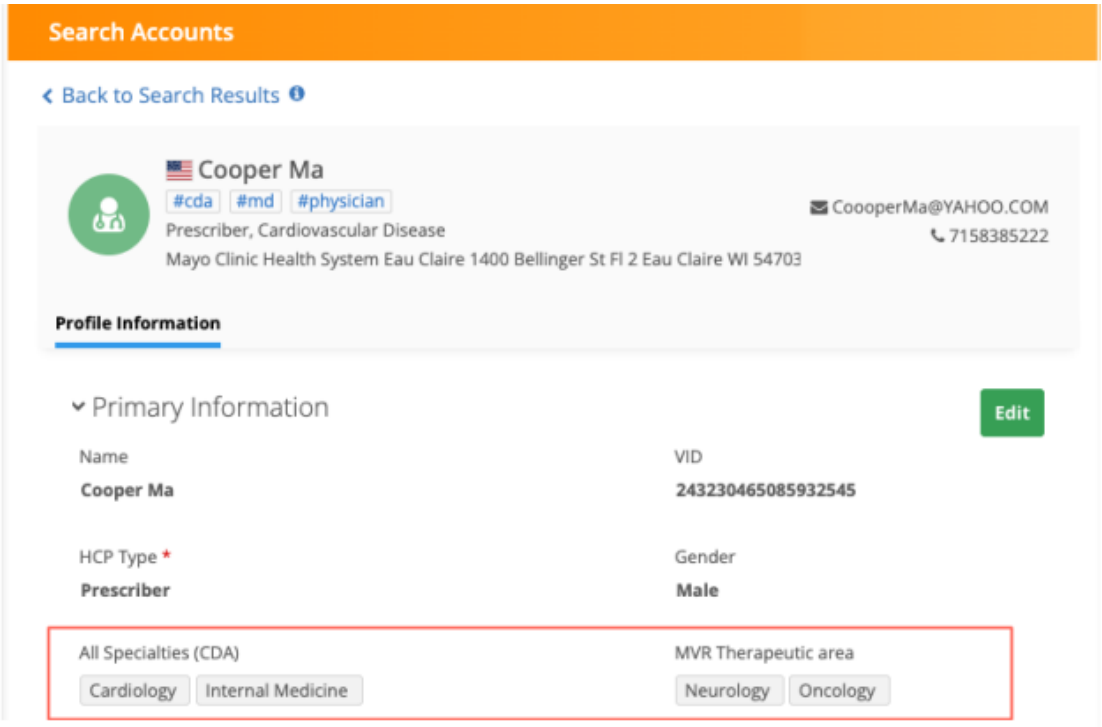
Filter on fields

The search results can be filtered using a multivalued field.



View account profiles

Multivalued fields display on account profiles in the widget.



The fields cannot be edited on account profiles.

API support

Integration users can view labels for multivalued fields when the Enriched Results flag is used in the Search and Retrieve Entity API.

Example

Multiple labels display for the All Specialties CDA field.

```
"all_spec_cda__v": "cd,im",
            "all_spec_cda__v_value__u": [
                "Cardiology",
                "Internal Medicine"
            ]
```

This is supported for Network API version 36.0.

For details about the Enriched Results flag, see the Search widget topic in the *Veeva Network Developer Help*.

Hierarchy Explorer widget

Hierarchy Explorer is a Network widget that you can use to see all levels of an HCO's structure, making it easy to visualize their hierarchy and find new targets.

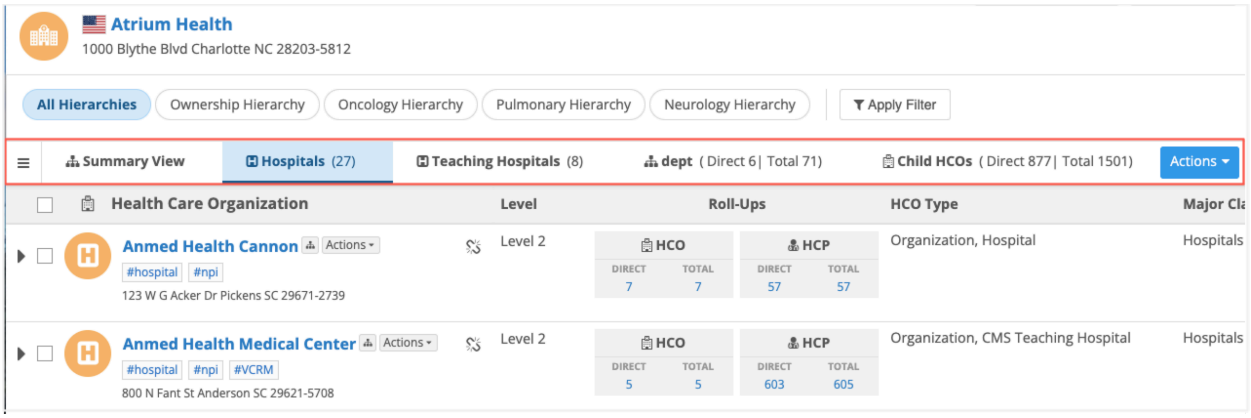
To enable Hierarchy Explorer in your Network instance, contact Veeva Support.

The following enhancements have been added for the Hierarchy Explorer widget in this release.

Tabs for HCOs and HCPs

25R3

Widget users can create tabs to organize HCOs and HCPs on key networks. This enables users to see the segments of data without filtering the hierarchy each time they visit the widget. For example, you can create tabs to organize hospitals, 340B Accounts, Records with Sales Tied to it, and oncologists.



This enhancement is enabled by default.

About tabs

The following system tabs always display for a health system:

- Child HCOs
- Ancestor HCOs
- Child HCPs
- Summary View

Users can now create their own tabs and access any shared tabs created by a widget admin.

Important: Tabs are applied to all hierarchies and health systems in the widget. They display if they are relevant to the country of the root HCO.

Supported users

All Network users can create tabs in the widget.

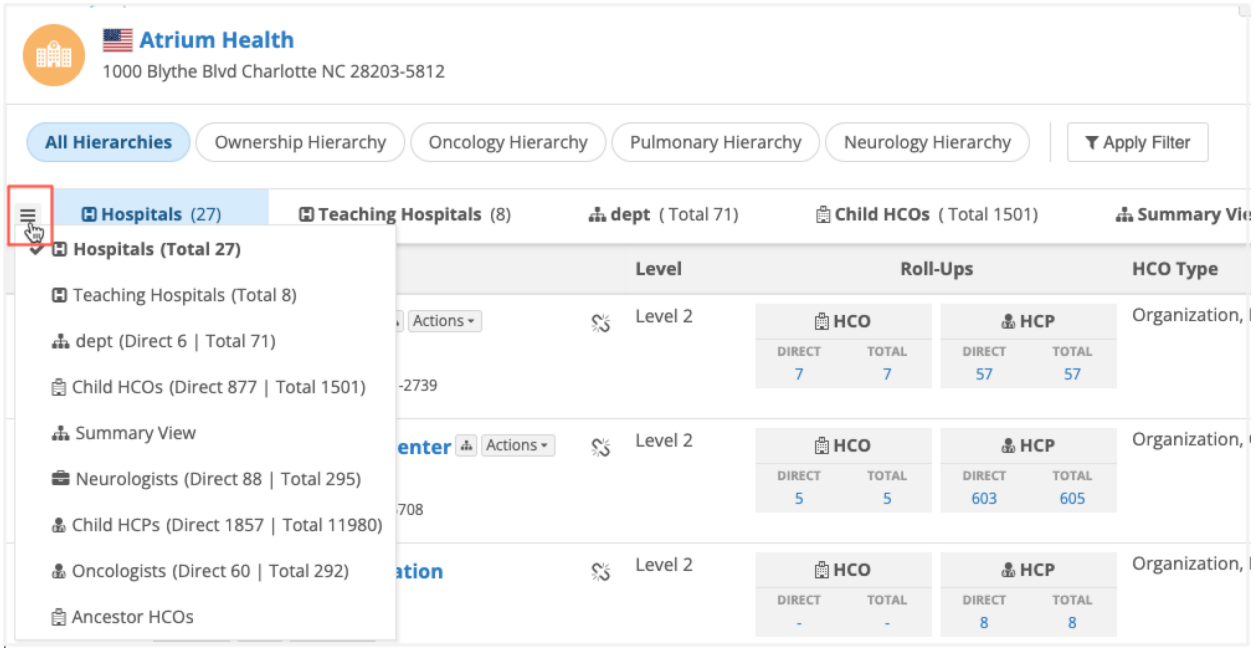
User Type	Create Private Tab	Create Public Tab
Portal User	●	
Standard User	●	
Data Steward	●	
Data Manager	●	●
System Administrator	●	●
System and Data Admin	●	●

Tab list

If the hierarchy contains many tabs, you can scroll through the tabs.

To quickly open a tab, click the **Menu** icon to display a list of all tabs for the health system. The tab that is currently open is highlighted in bolded font and displays a **Checkmark** beside the tab name.

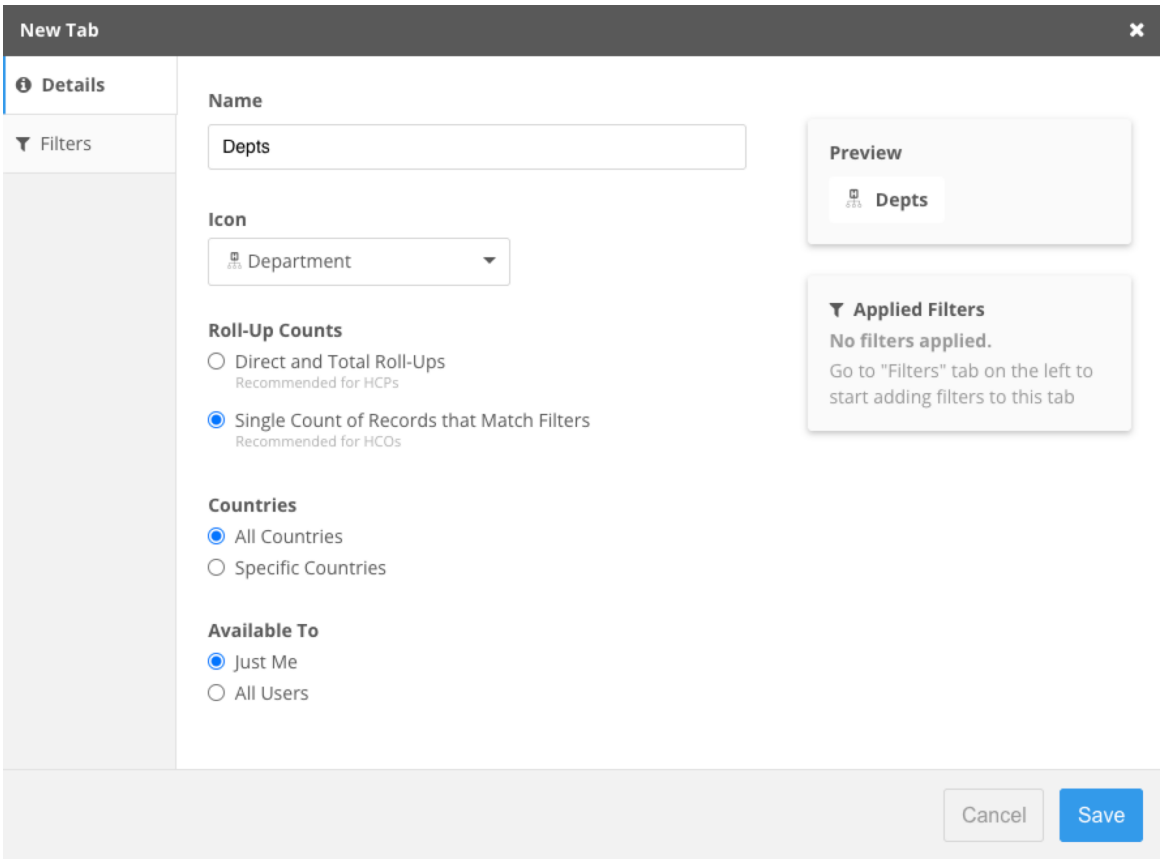
Click a tab to open it.



Create a tab

1. On the key network, click **Actions > Add Tab**.

   Choose **HCO Tab** or **HCP Tab**.



2. On the **New Tab** dialog, define a meaningful **Name**. The name will display to all users that can access the tab.

   Names can contain a maximum of 25 characters.

3. **Icon** - Expand the list and choose an appropriate icon.

4. **Roll-Up Counts** - Define the counts to display for the tab.
   - **Direct and Total Roll-Ups** - Recommended for HCPs.
   - **Single Count of Records that Match Filters** - Recommended for HCOs.

6. **Countries** - Define the countries for the tab. Users can access the tab if they have a data visibility profile for that country.
   - **All Countries**
   - **Specific Countries** - Select the countries.

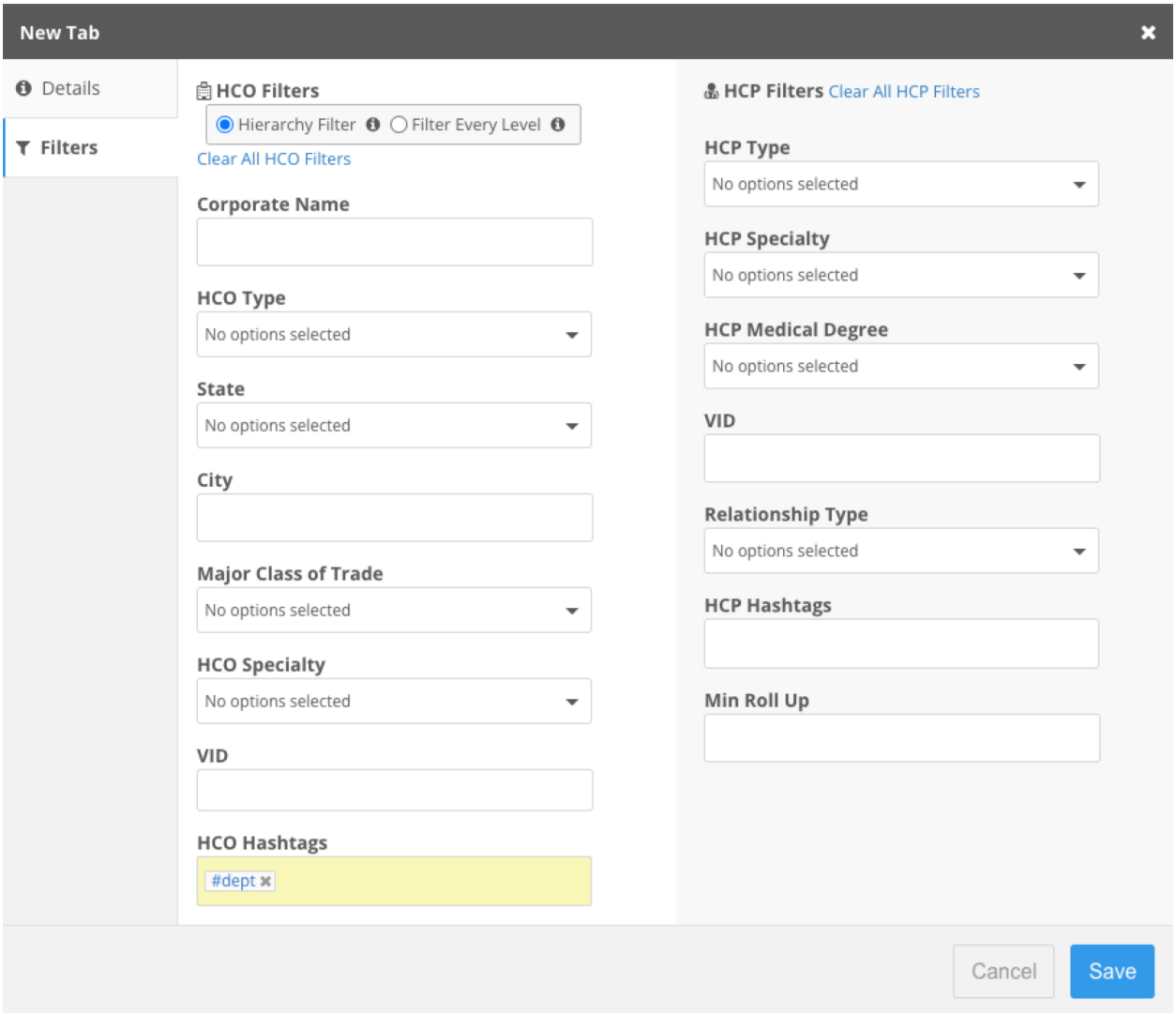
     The list displays countries that are defined for the widget and that you have access to through your data visibility profiles.

7. **Available to me** - Define who can access the tab.
    - **Just Me** - The tab is private. No other users can access the tab.
    - **All Users** - The tab is public. All widget users can access the tab.

      Displays only for Administrators and Data Managers.

8. Click **Filters** - Define the field and value to use to segment the accounts.

   Filters are limited to the fields in the Hierarchy Index file. HCO fields and Address fields are supported.

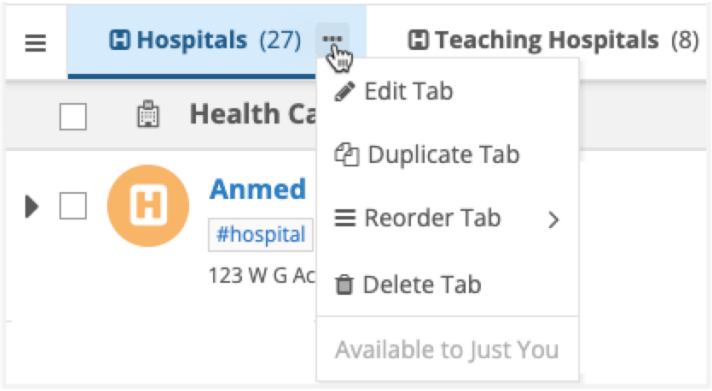


9. **Save** your changes.

   The tab displays on the health system's hierarchy and contains the records defined by the filters. The count of records displays beside the tab name.

Manage tabs

Hover over the tab name and click the **More** (**...**) icon to open the tab options.



Available actions

The actions that display depend on the type of tab (public or private) and your user type.

Some actions are also available for system tabs.

Action	Description	Key Details
Edit tab	Edit any of the details on the tab.	• Private tabs can be promoted to public tabs only by the tab creator. • Public tabs can be demoted to private only by the tab creator. • Standard users cannot edit public tabs.
Duplicate tab	Make a clone of the tab to include all of the copied settings.	• Supported for the Child HCOs and Child HCPs system tabs also.
Reorder tab	Move the tab to a different position. - Move Right - Move Left - Move First - Move Last **Tip**: You can drag and drop a tab to any position.	• New tabs display immediately after the **Add Tab** button. • Reordering tabs does not impact other users. The order is specific to each user. • Supported for all system tabs.
Delete tab	Remove the tab from the widget.	

A message at the bottom of the menu identifies if the tab is private (**Available to just you**) or public (**Available to Everyone**).

Export data

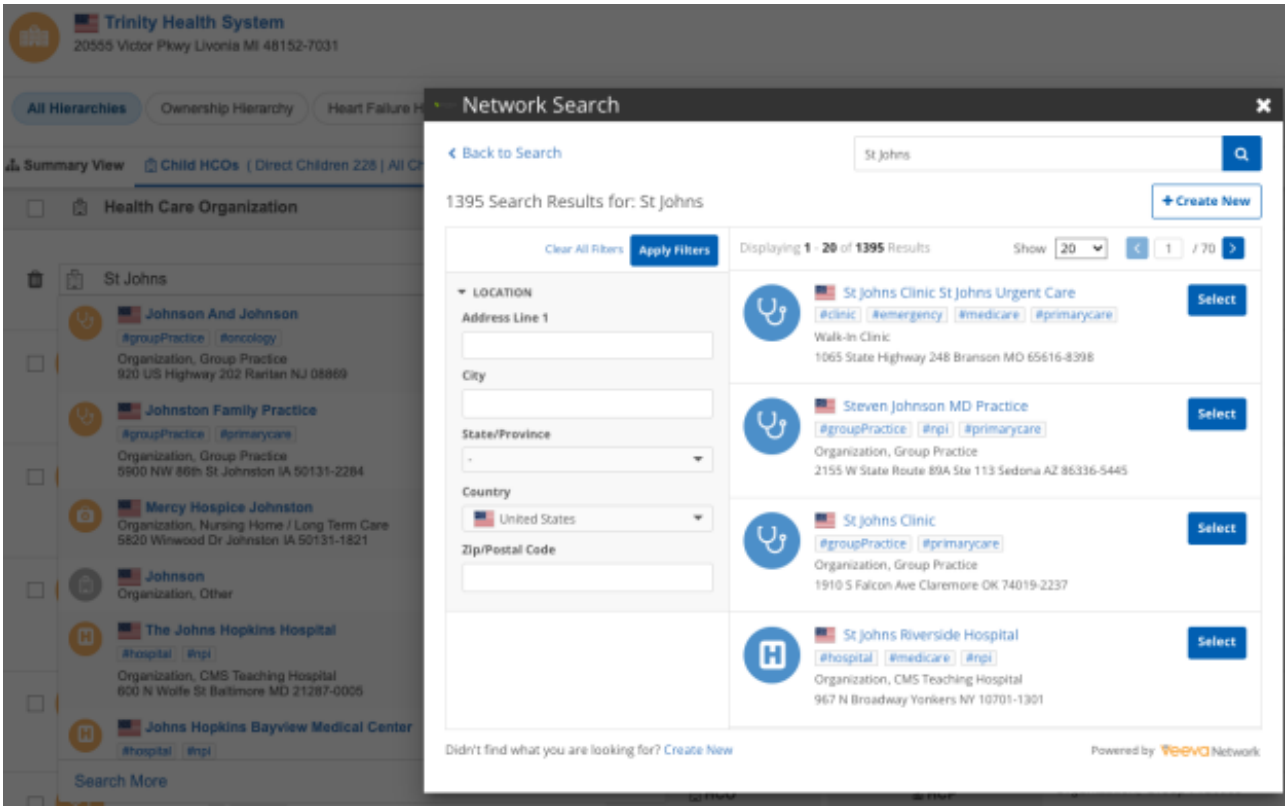
Click **Export to Excel** to download a file containing only the data on the current tab.

The file is exported with the following naming convention: <*tab name*> in <*health system name*> <*date and time*>.xlsx. For example, `Hospitals in Atrium Health 2025-11-11T21_23_35.xlsx`.

SEARCH WIDGET INTEGRATION

25R3

Administrators can include a Search widget in Hierarchy Explorer, so users can search for affiliations in Veeva OpenData and submit add requests for new HCOs and HCPs. Previously, affiliations could be added only from your Network instance.



This enhancement is available by default. Administrators can define the Search widget to access in the Hierarchy Explorer widget configuration.

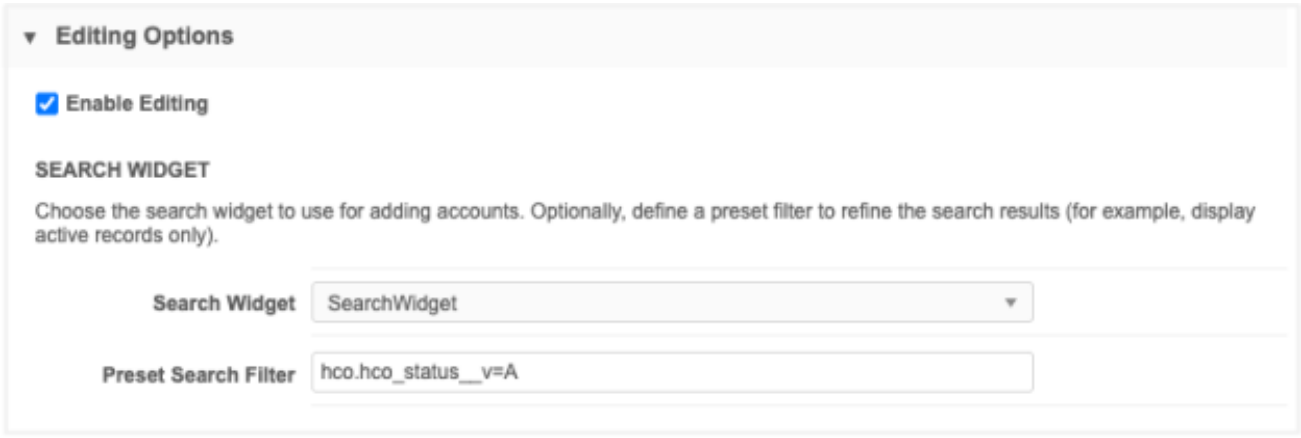
Add a Search widget to Hierarchy Explorer

Administrators can define a Search widget that users can access from the Hierarchy Explorer widget.

If you do not have an existing Search widget, see the Search widget topics in the *Veeva Network Online Help*.

To add the Search widget:

1. In the Admin console, click **Widget & Portal** and open a Hierarchy Explorer widget configuration.
2. In the **Quick Links** panel, click **Editing Options** to scroll to that section in the configuration.
3. Select **Enable Editing** so users can manage hierarchies in the widget.
4. Expand the **Search Widget** list and select the widget users can access within the Hierarchy Explorer widget.
5. Optionally add a **Preset Search Filter**. For example, to ensure that only active HCOs can be added as affiliations, define the following filter: `hco.hco_status__v=A`. When users access the Search widget from Hierarchy Explorer, the results will display active HCOs only.
6. **Save** your changes.



Find an affiliation in the Search widget

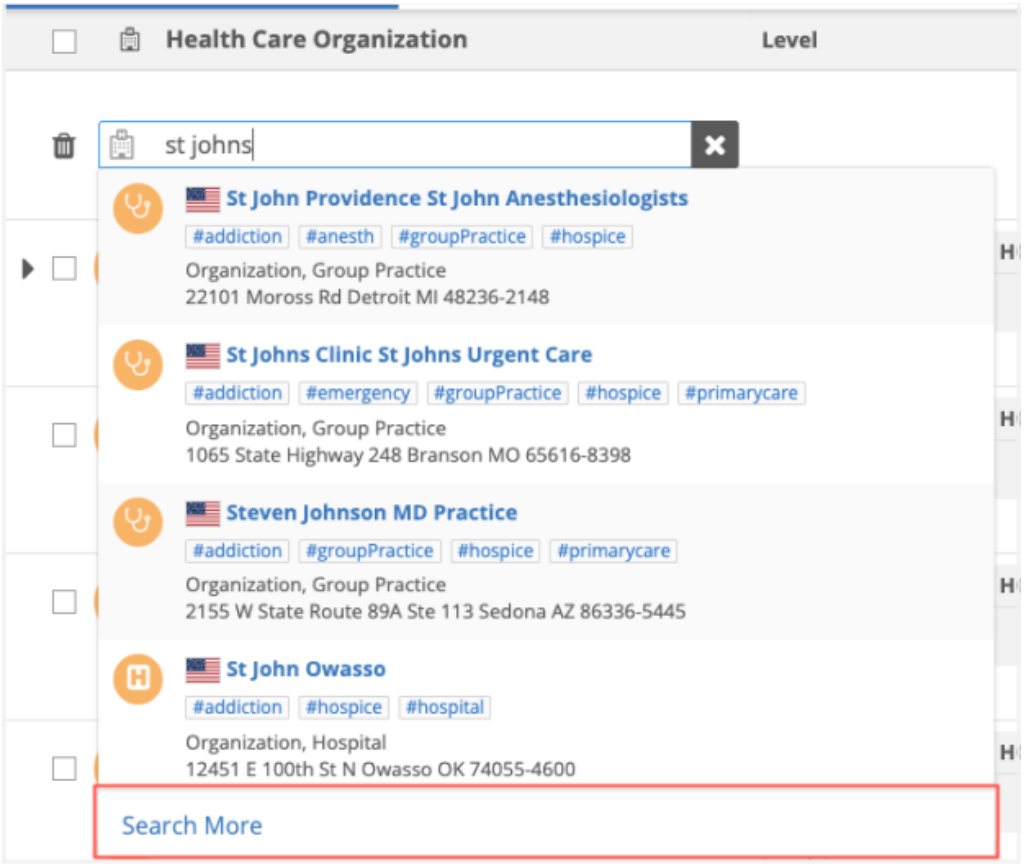
Hierarchy Explorer users can access the Search widget if they can't find the affiliation in the Hierarchy Explorer search results.

The Hierarchy Explorer search results display accounts in their Network instance only. The Search widget displays accounts in their Network instance and accounts that have not yet been downloaded from Veeva OpenData.

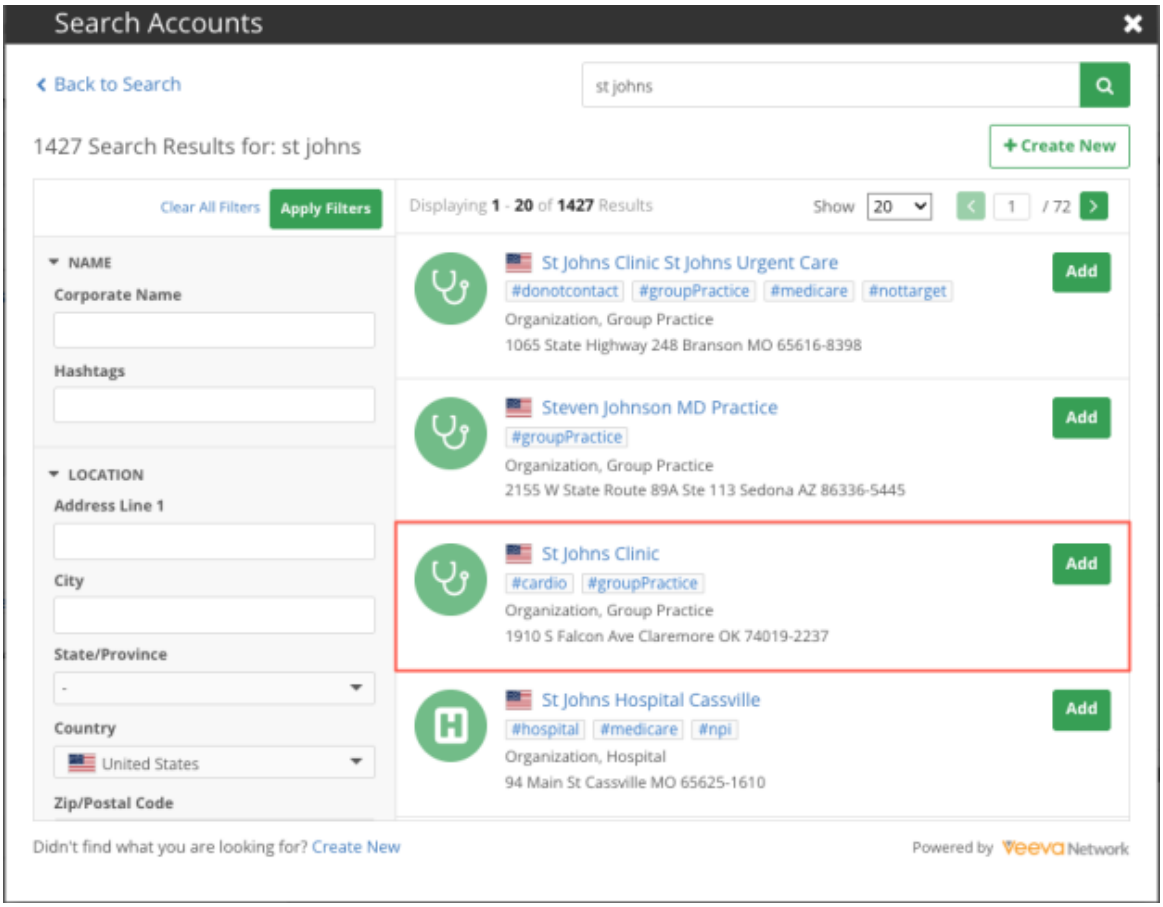
To add an affiliation using the search widget:

1. In Hierarchy Explorer, open a health system.
2. Add an affiliation in one of the following ways:
   - **Top level affiliation** - Click **Add Affiliation**.
   - **Child HCO** - On the **Child HCOs** tab, beside an HCO, click **Actions > Add Child HCO**.
   - **Parent Affiliation** - On the **Child HCPs** tab, beside an HCP, click **Actions > Add Parent Affiliation**.

3. In the row that displays, type a keyword to the search bar.
4. If the account you are looking for cannot be found, click **Search More** at the bottom of the search results.

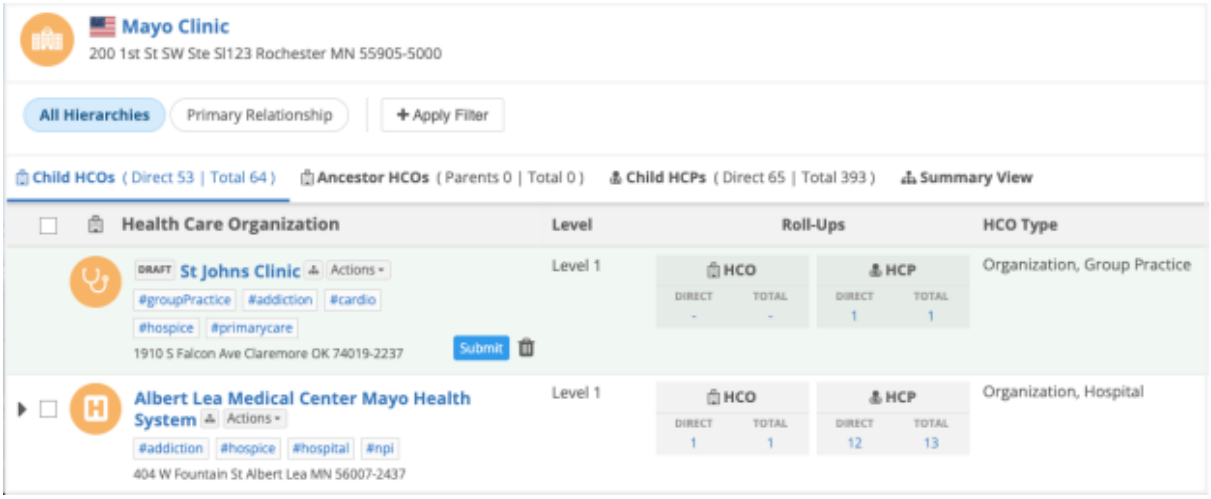


5. The Search widget opens and displays the search results for your keywords. Only results for the object type (HCO or HCP) you are adding display.

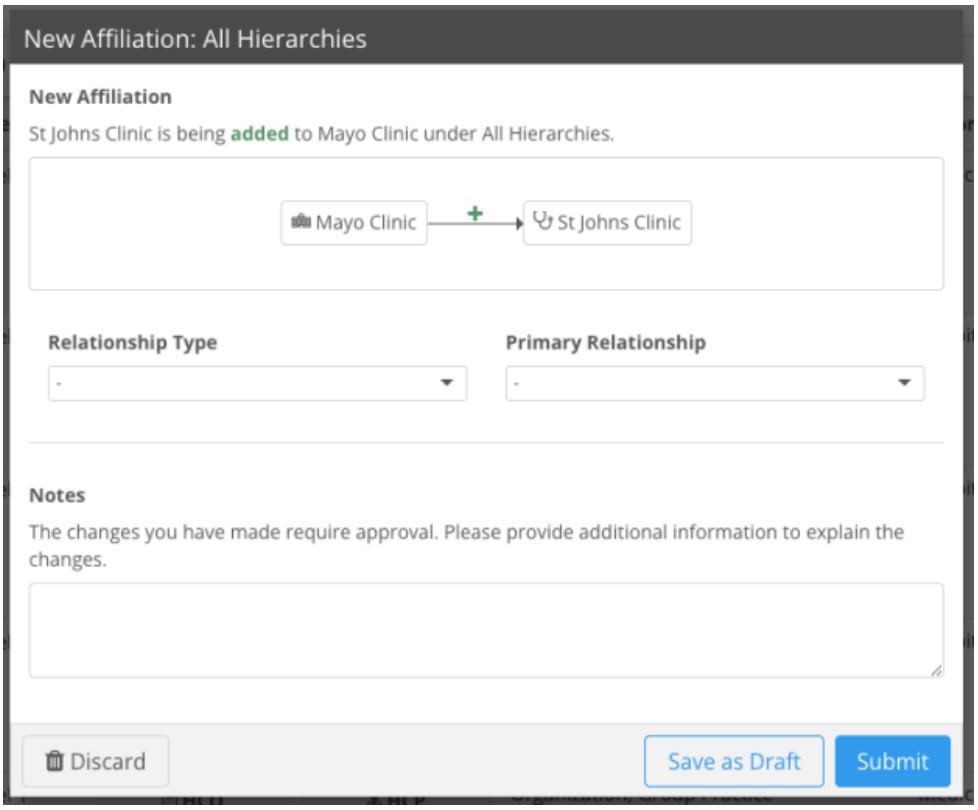


6. If the account is found, click **Add**.

   The Search widget closes and the account is added as a draft to the first row of the hierarchy.



7. Click **Submit**.
8. In the **New Affiliation** dialog, confirm the details and add notes to help Data Stewards to quickly action the DCR.



9. Click **Submit** to send the data change request.

   When the DCR is approved, the affiliation will be added.

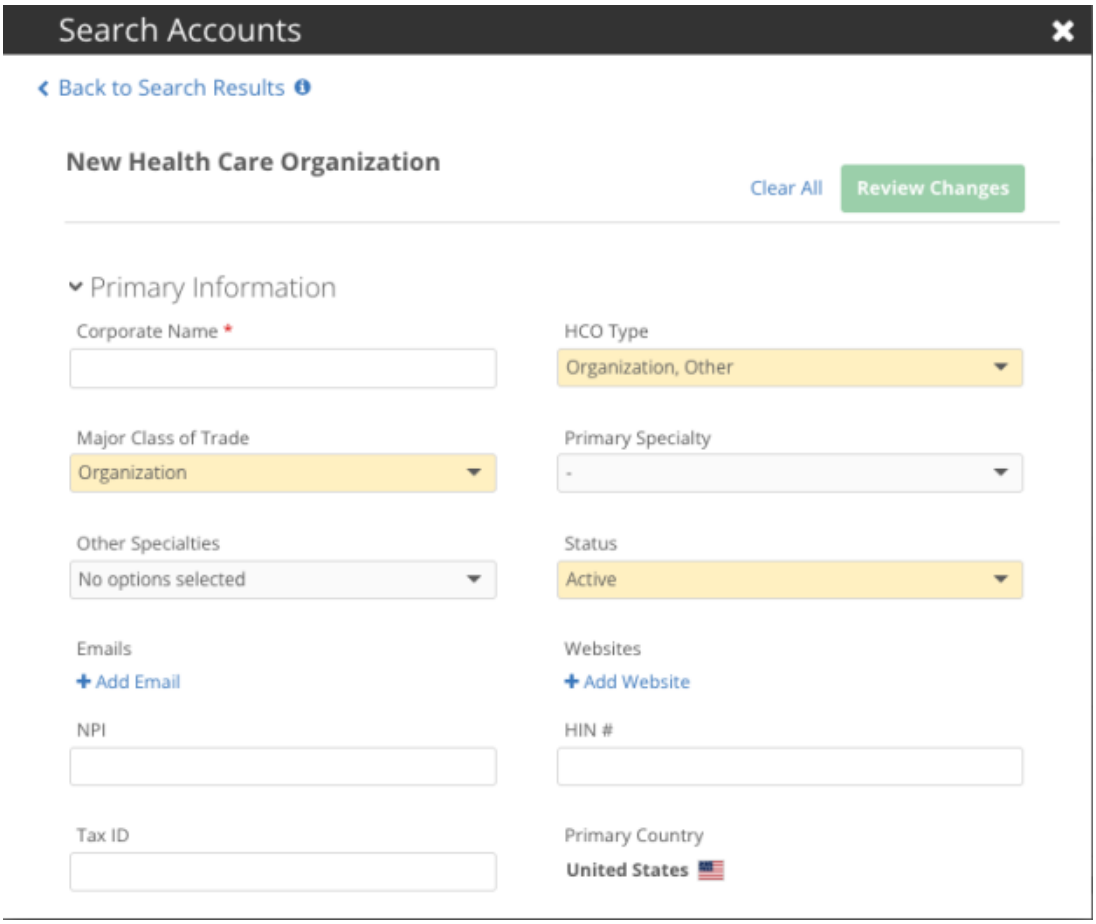
Search widget options

If the account is not found in the Search widget results, you can start a new search or add the account.

- **Start a new search** - In the search results, click **Back to Search** to display the home page.

Click **Advanced Search** to define additional keywords.

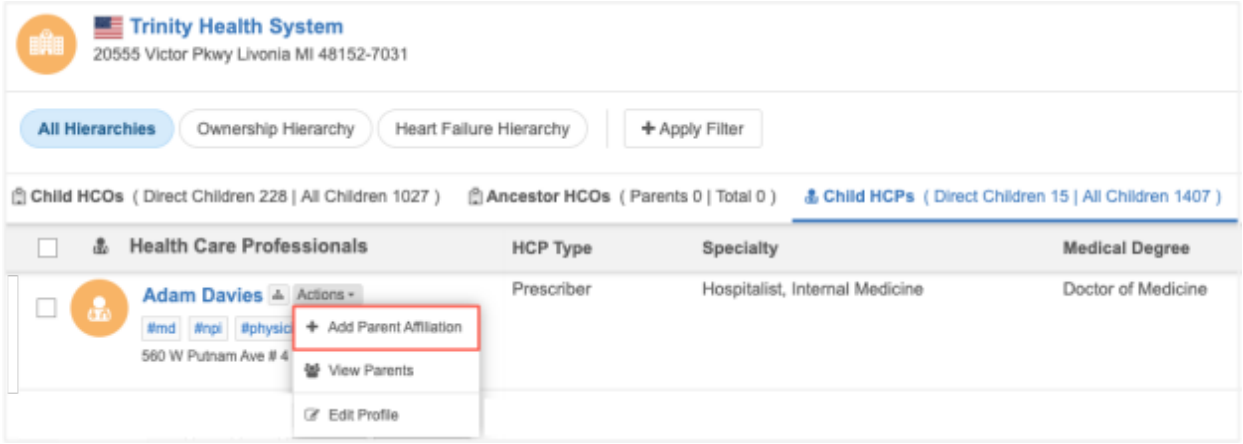
- **Add account** - Click **Create New**.
  Add the details for the account and submit the data change request.



ADD PARENT AFFILIATIONS TO PARENT HCPS

25R3

Widget users can now easily add parent HCOs to HCPs in the widget.



This enhancement is available by default.

Prerequisite

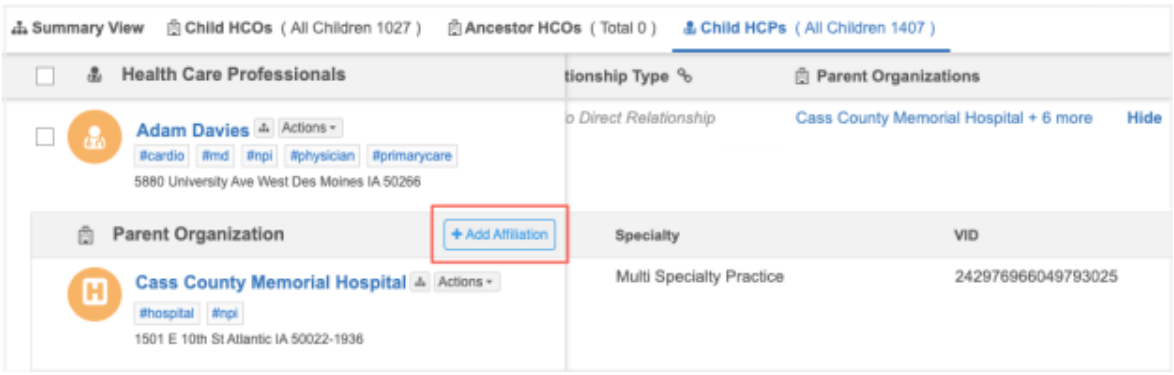
Administrators must enable editing for the widget.

1. In the Admin console, click **Widgets & Portal > Network Widgets**.
2. Select a Hierarchy Explorer widget configuration.
3. In the **Editing Options** section, select **Enable Editing**.

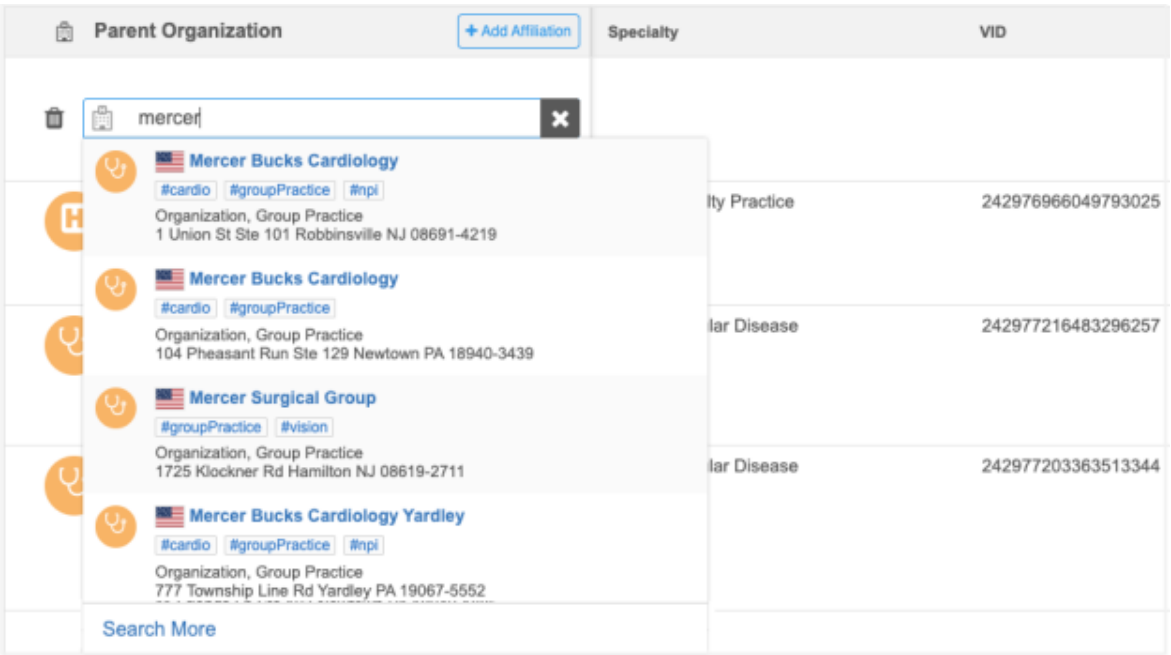
Add a parent affiliation

To add an HCP to a parent HCO, add a Parent Affiliation to the HCP.

1. Parent Affiliations can be added from the **Child HCPs** tab in the following places:
   - Beside an HCP name, click **Actions > Add Parent Affiliation**.
   - In an HCP row, scroll to the **Parent Organizations** column. Click the link to open the **Parent Organization** details and click **Add Affiliation**.

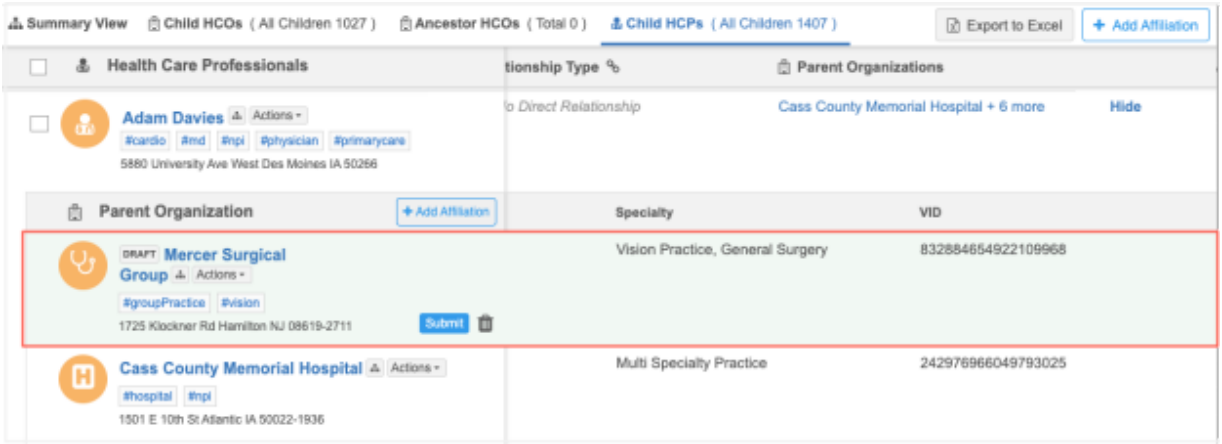


2. A row is created in the **Parent Organization** table. Begin typing the affiliation name in the Search field.



Results begin displaying accounts from your Network instance that match the keywords.

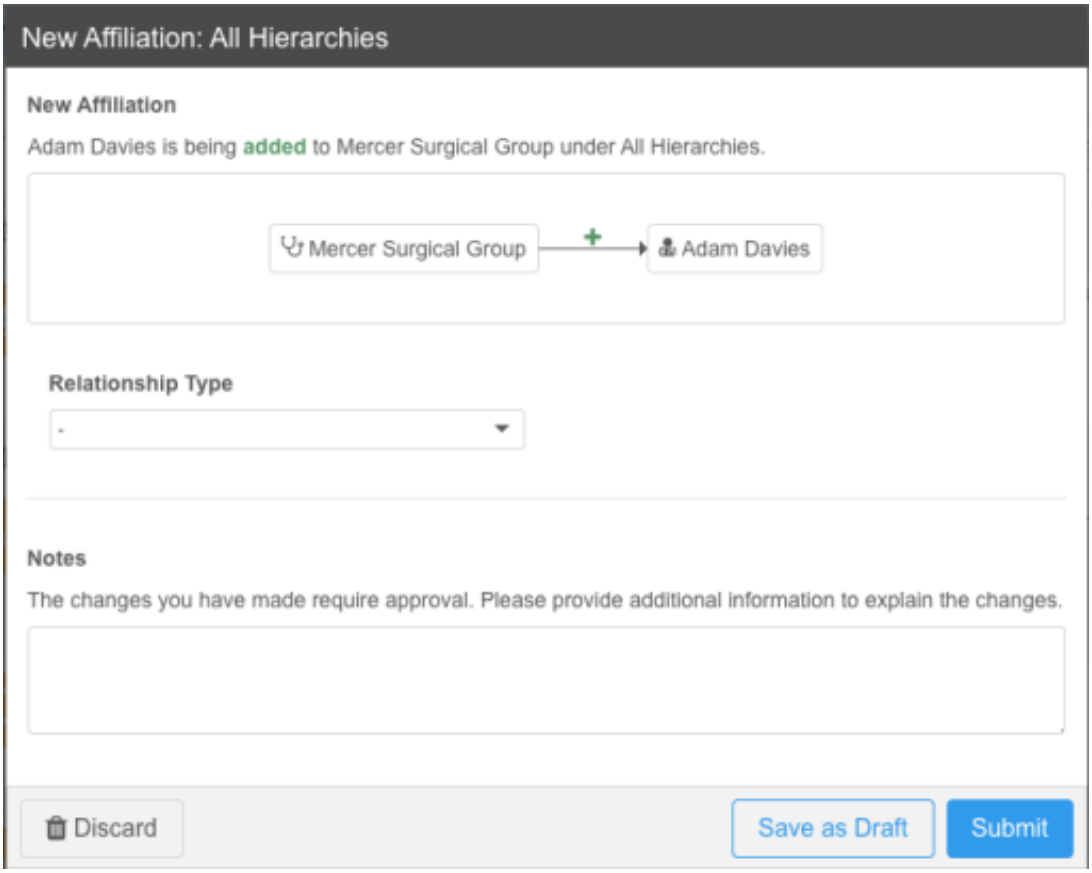
3. Select an HCO to add as a parent affiliation.
4. The HCO is added as a row. The **Draft** icon displays beside the account name.



Available actions:

- **Submit** - Click to send a DCR so the affiliation can be added to the account.
- **Delete** - Click the **Trash** icon to remove the draft affiliation.

5. If you click **Submit**, the **New Affiliation** dialog displays.



Add the following details:

- **Fields** - Add or change the field values that will be included on the DCR.
- **Notes** - Add details to help the parent affiliation changes to be quickly approved.

Available actions:

- **Submit** - Click to send a DCR so the parent affiliation can be added to the account.
- **Save as Draft** - Click to keep the parent affiliation as a draft change.

  Drafts are temporary and are removed when you leave or refresh the page.

- **Delete** - Click the **Trash** icon to remove the draft parent affiliation.

6. If you submitted the change, a DCR is created.

   The HCO remains highlighted in green and displays a **Pending Review** icon. Click the icon to display details and the task ID.

   When the DCR is approved, the Parent Affiliation is added.

FEATURE MESSAGE

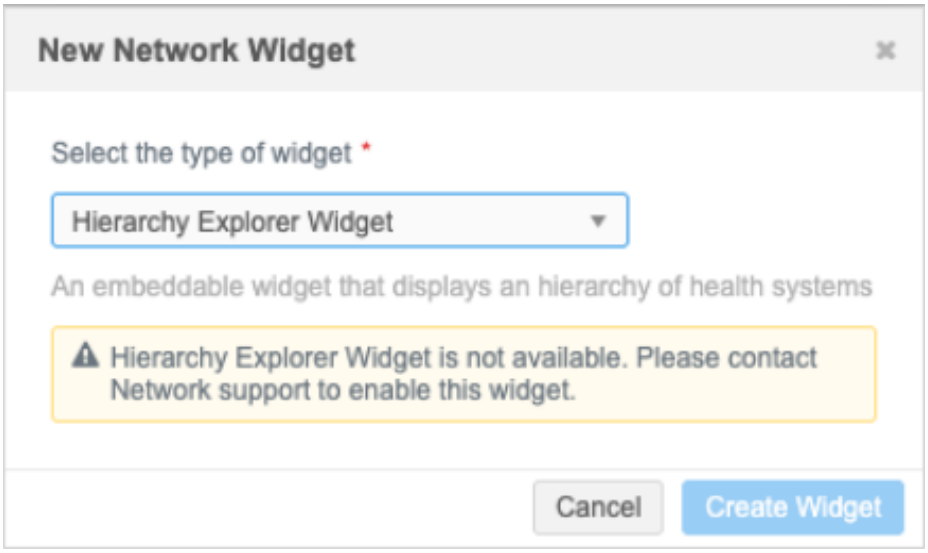
25R2.1

Hierarchy Explorer is a Network widget that you can use to see all levels of an HCO's structure, making it easy to visualize their hierarchy and find new targets.

The widget is not available by default.

If Hierarchy Explorer is not enabled in your Network instance, a message displays when you try to add the widget:

```
Hierarchy Explorer Widget is not available. Please contact Network
support to enable this widget.
```

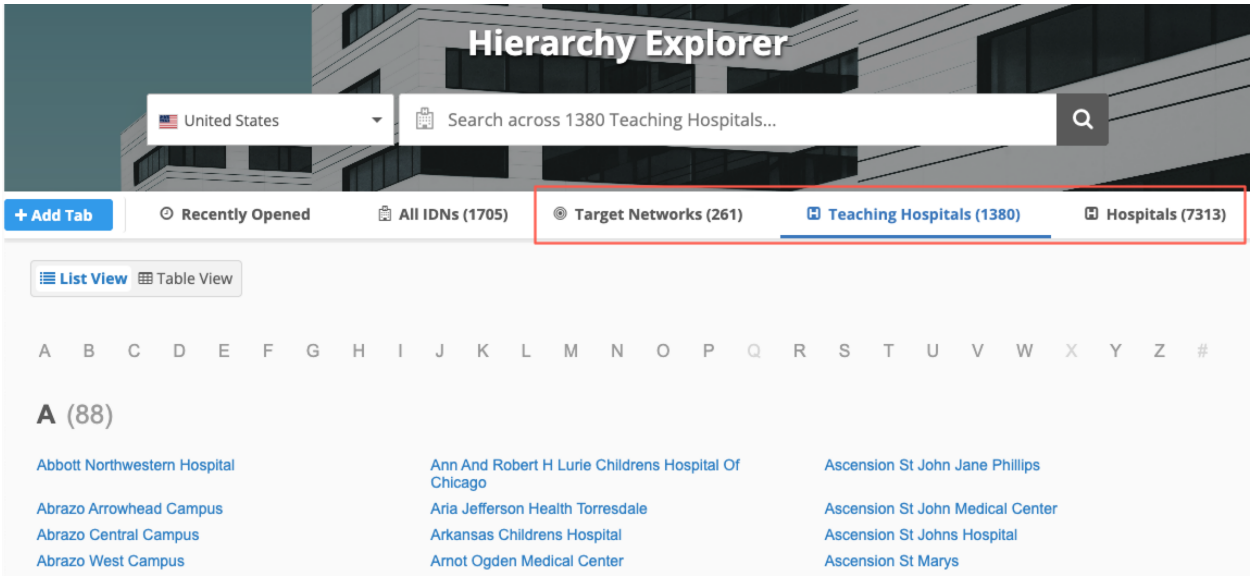


For more information, see Enable the widget in the *Veeva Network Online Help*.

HIERARCHY EXPLORER TABS

25R2.1

Widget users can create tabs on the homepage to organize segments of data. Previously, Administrators had to create multiple widgets for each of the data segments their users wanted to access (for example, hospitals, IDNs, Pharmacies).



This enhancement is enabled by default. Tabs can be created by any user.

Key highlights

- Tabs can be created to filter on segments of data.
- Tabs can be specific to countries or available to all countries.
- Administrators and Data Managers can create private tabs and public tabs for all users.
- All users can create private tabs.

Supported users

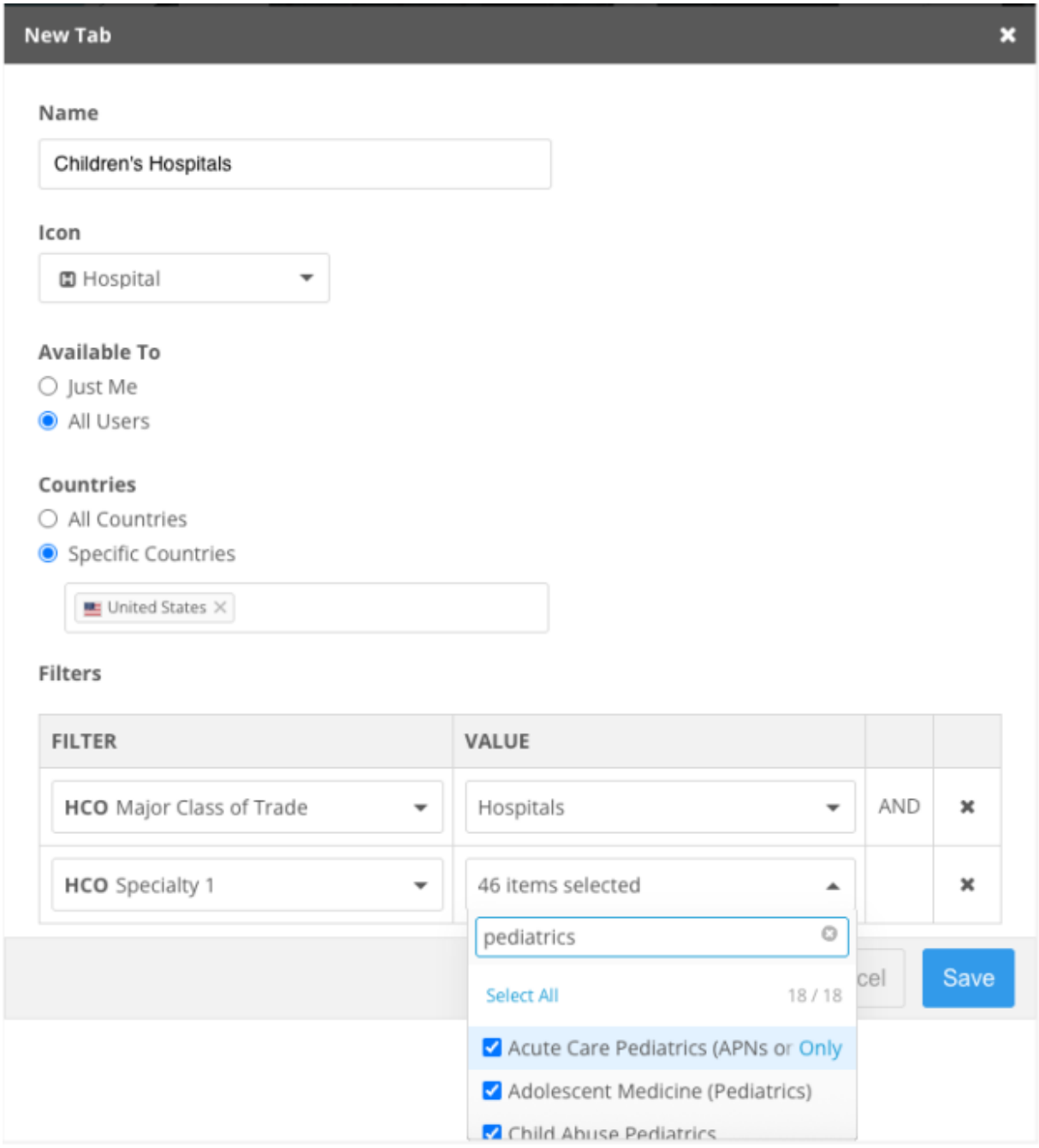
All Network users can create tabs in the widget.

User Type	Create Private Tab	Create Public Tab
Portal User	●	
Standard User	●	
Data Steward	●	
Data Manager	●	●
System Administrator	●	●
System and Data Admin	●	●

Create a hierarchy tab

To create a tab:

1. On the Hierarchy Widget homepage, click **Add Tab**.



2. On the **New Tab** dialog, define a meaningful **Name**. The name will display to all users that can access the tab.

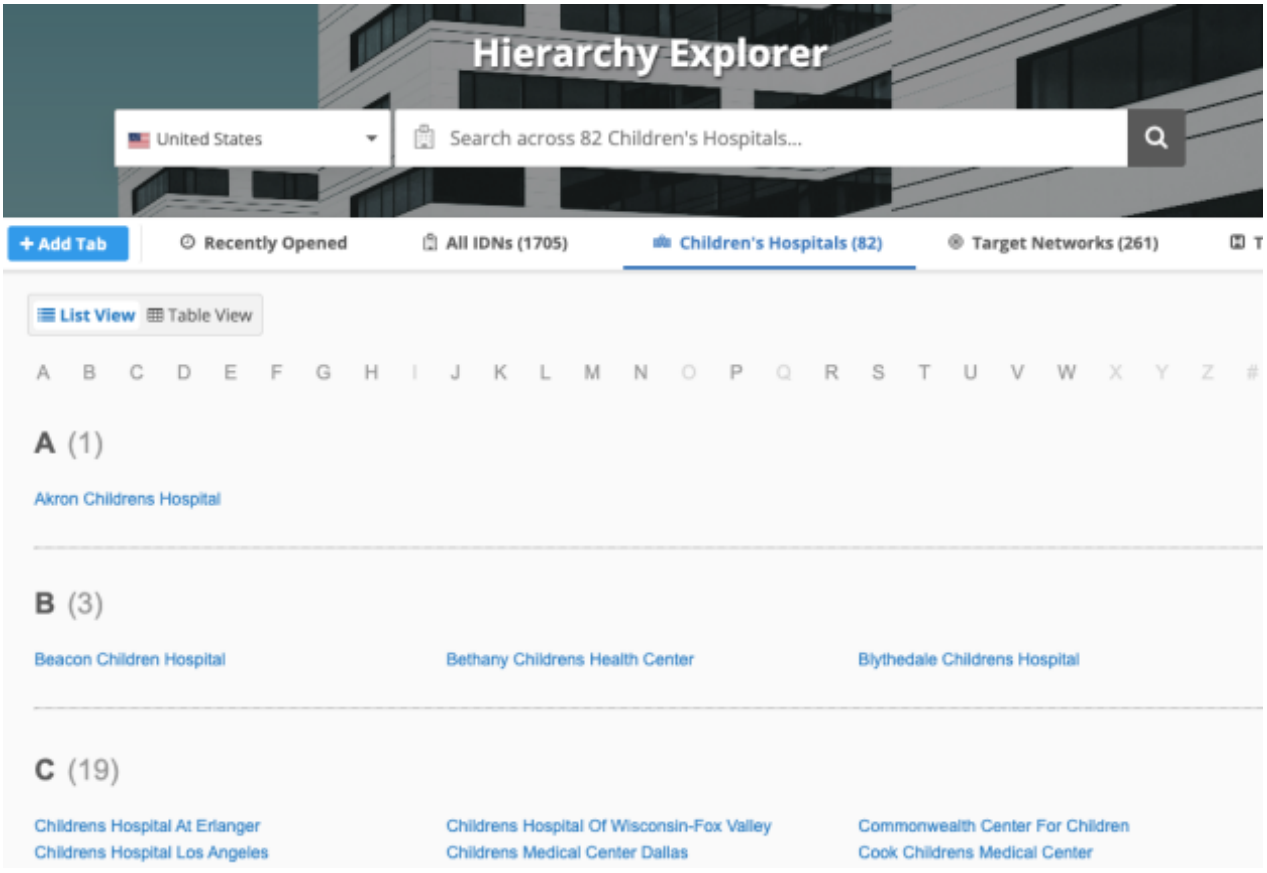
   Names can contain a maximum of 25 characters.

3. **Icon** - Expand the list and choose an appropriate icon.
4. **Available to me** - Define who can access the tab.
    - **Just Me** - The tab is private. No other users can access the tab.
    - **All Users** - The tab is public. All widget users can access the tab.

        Displays only for Administrators and Data Managers.
5. **Countries** - Define the countries for the tab. Users can access the tab if they have a data visibility profile for that country.
    - **All Countries**
    - **Specific Countries** - Choose from the list of countries defined for the widget.
6. **Filters** - Define the field and value to use to segment the accounts.

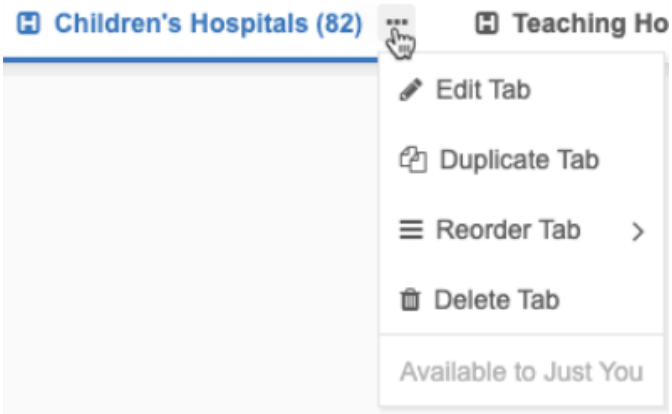
    Filters are limited to the fields in the Hierarchy Index file. HCO fields and Address fields are supported.
7. **Save** your changes.

    The tab displays on the widget homepage. A count of records displays beside the tab name.



Manage tabs

Hover over the tab name and click the **More** (**...**) icon to open the tab options.



Available actions

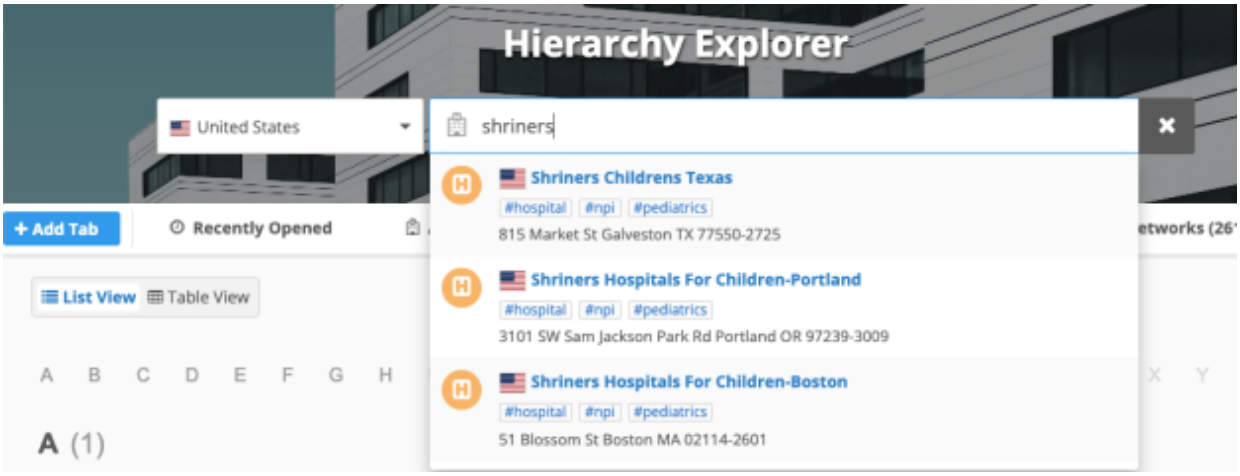
The actions that display depend on the type of tab (public or private) and your user type.

Action	Description	Key Details
Edit tab	Edit any of the details on the tab.	Private tabs can be promoted to public tabs only by the creator. Public tabs can be demoted to private only by the creator. Standard users cannot edit public tabs.
Duplicate tab	Make a clone of the tab to include all of the copied settings.	
Reorder tab	Move the tab to a different position. • Move Right • Move Left • Move First • Move Last **Tip**: You can drag and drop a tab to any position.	The **Recently Opened** tab cannot be moved. New tabs created by Administrators display immediately after the **Recently Opened** tab. Reordering tabs does not impact other users. The order is specific to each user.
Delete tab	Remove the tab from the widget.	

A message at the bottom of the menu identifies if the tab is private (**Available to just you**) or public (**Available to Everyone**).

Hierarchy Explorer search

Searching for an HCO on the homepage respects the tab that you are on when you search.



Logs

Administrators can track changes to the Hierarchy Explorer widget tabs in the **System Audit History**.

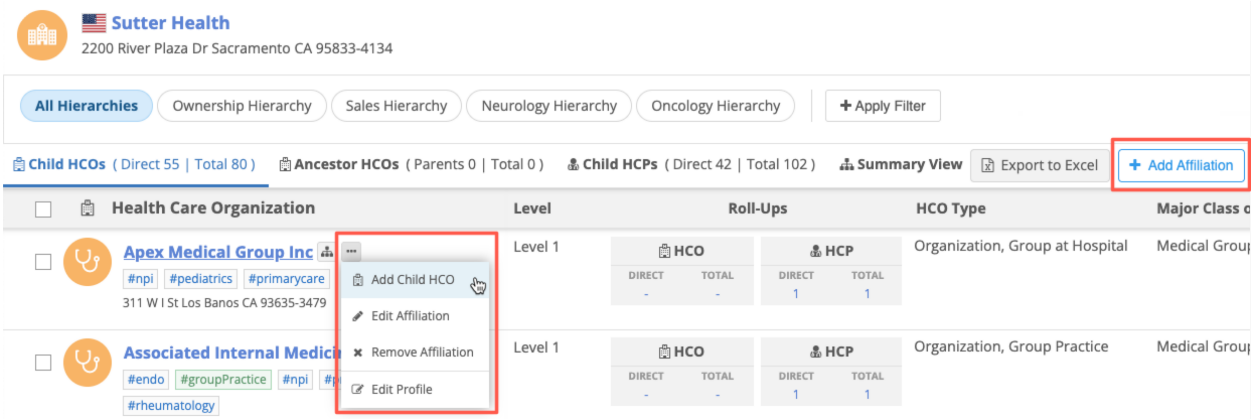
Tracked changes:

- Add private and public tabs.
- Update private and public tabs

EDITING HIERARCHIES

25R2.1

Business users can now add, remove, and edit affiliations directly within the Hierarchy Explorer widget.



This enhancement is available by default. Administrators can enable editing for the widget and for specific hierarchies.

Benefits

- **Easily add accounts to the hierarchy** - Add accounts to any level of the hierarchy. Previously, you had to jump to different accounts to find the correct affiliation.
- **Simplify custom hierarchy management** - Business users can edit custom hierarchies directly within the widget, streamlining the management process.

Key highlights

- Editing can be enabled for specific hierarchies.
- Add accounts or remove accounts in any level of the hierarchy.
- Edit relationships and accounts.
- Make the changes directly within the hierarchy view to understand the impact.
- Preview the changes as drafts before committing them.
- Submit DCRs against the hierarchy directly from the widget.

Enable editing

Administrators can enable editing in the Hierarchy Explorer widget configuration.

1. In the Admin console, click **Widgets & Portal > Network Widgets**.
2. Select a Hierarchy Explorer configuration.
3. In the **Editing Options** section, select **Enable Editing**.

Enable editing for hierarchies

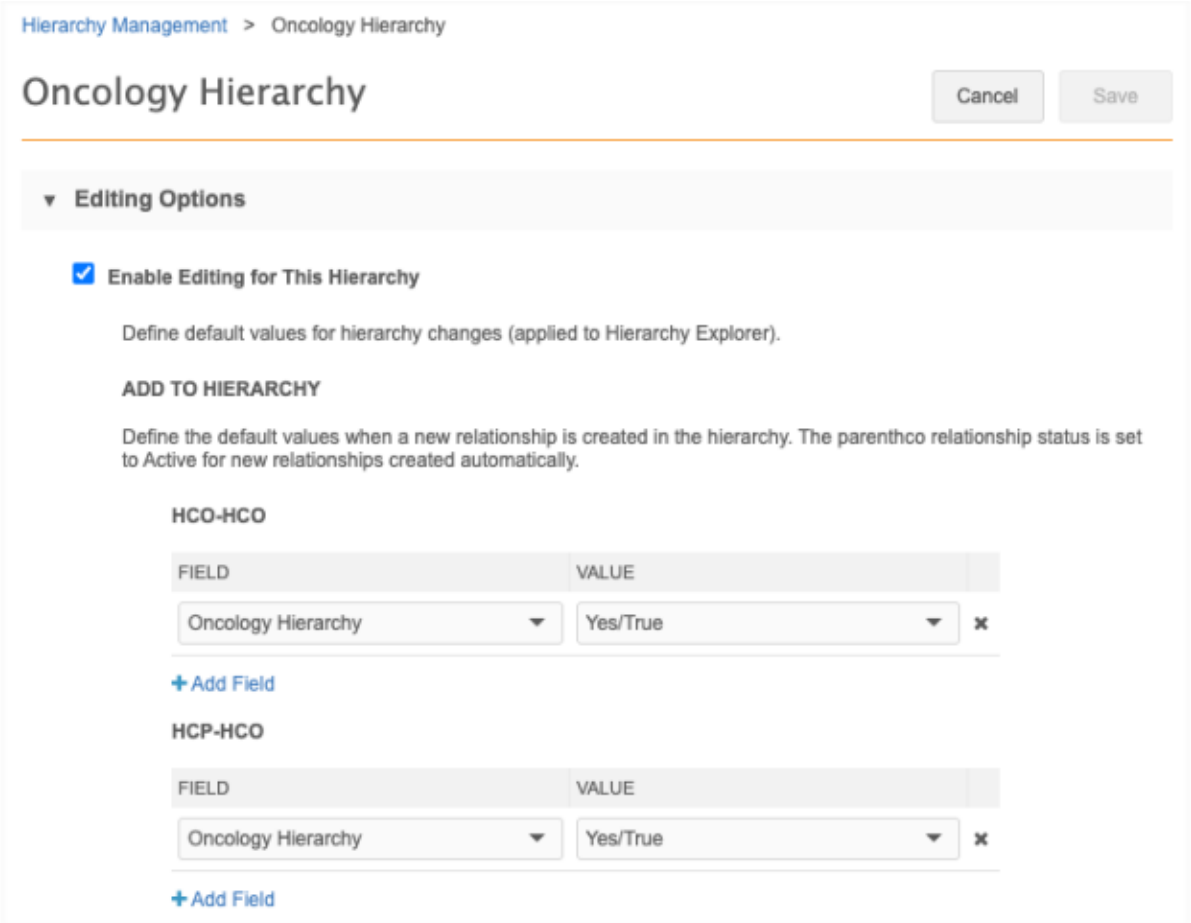
When editing is enabled for Hierarchy Explorer, it is available by default for the following hierarchies:

- All Hierarchies
- Ownership Hierarchy

Enable editing for custom hierarchies

To enable editing in the widget for custom hierarchies:

1. In the Admin console, click **Data Model > Hierarchy Management**.
2. On the Hierarchy Management page, select a hierarchy.
3. In the **Editing Options** section, select **Enable Editing for this hierarchy**.



4. **Add to Hierarchy / Remove from Hierarchy** - Define the default field values that will be included in the DCR when users add or remove affiliations in the widget.

   For example, set the **Oncology Hierarchy** field to `Yes/True` and the **Relationship Type** field value to `Affiliation` when users add HCO-HCO relationships.

   Supported fields

   - Reference fields that are included in the in the Hierarchy Index file.

   System fields and the Hierarchy Type field does not display.

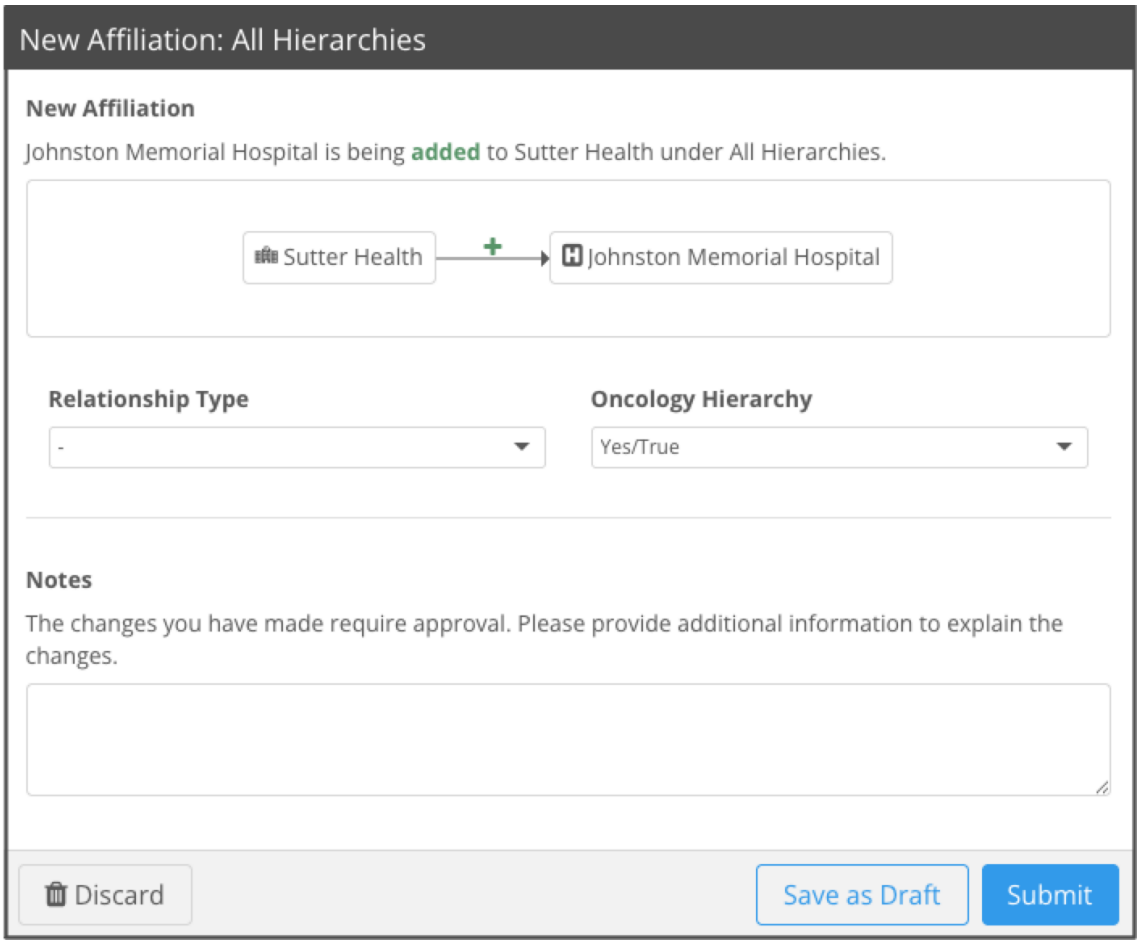
   Note: When a new affiliation is added, the **Parent HCO Status** field is set to **Active** by default.

   Define the fields for **HCO-HCO** and **HCP-HCO** relationships.

5. **Save** your changes.

Example

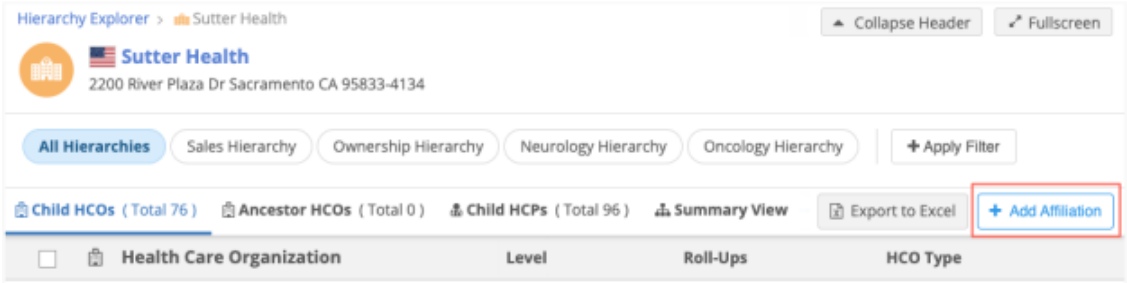
The default value for the **Oncology Hierarchy** field is set to `Yes/True` when users add an HCO-HCO affiliation in the Hierarchy Explorer widget.



Add affiliations

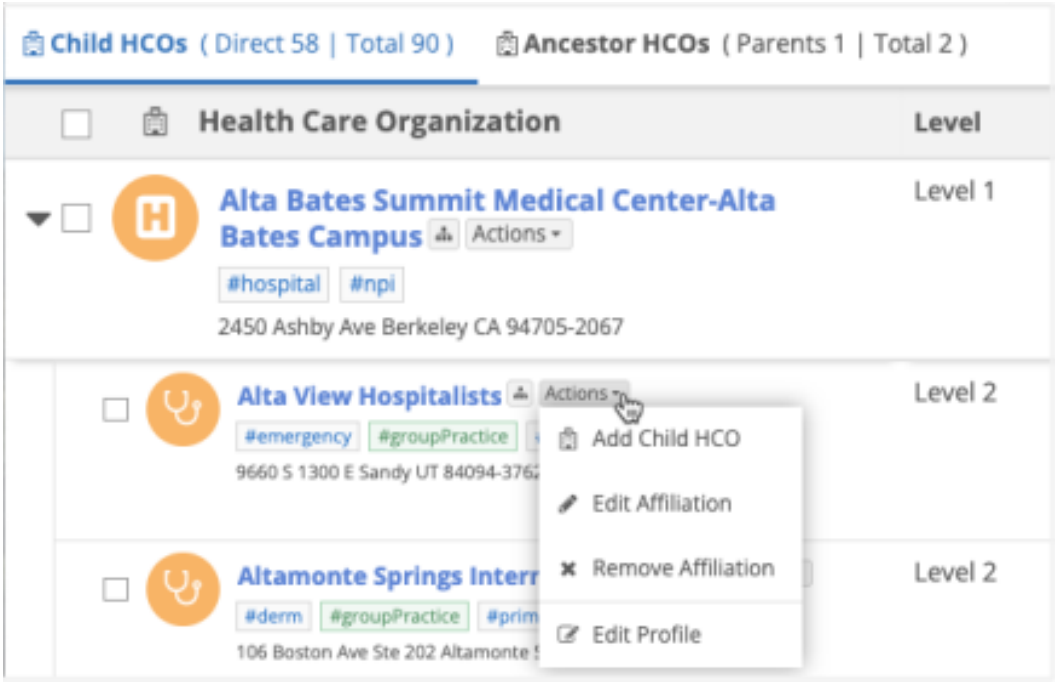
If editing is enabled for the hierarchy, affiliations can be added at any level of the hierarchy.

1. Add an affiliation using one of the following methods:
    - On the **Child HCOs** or **Child HCPs** tab, click **Add Affiliation**.

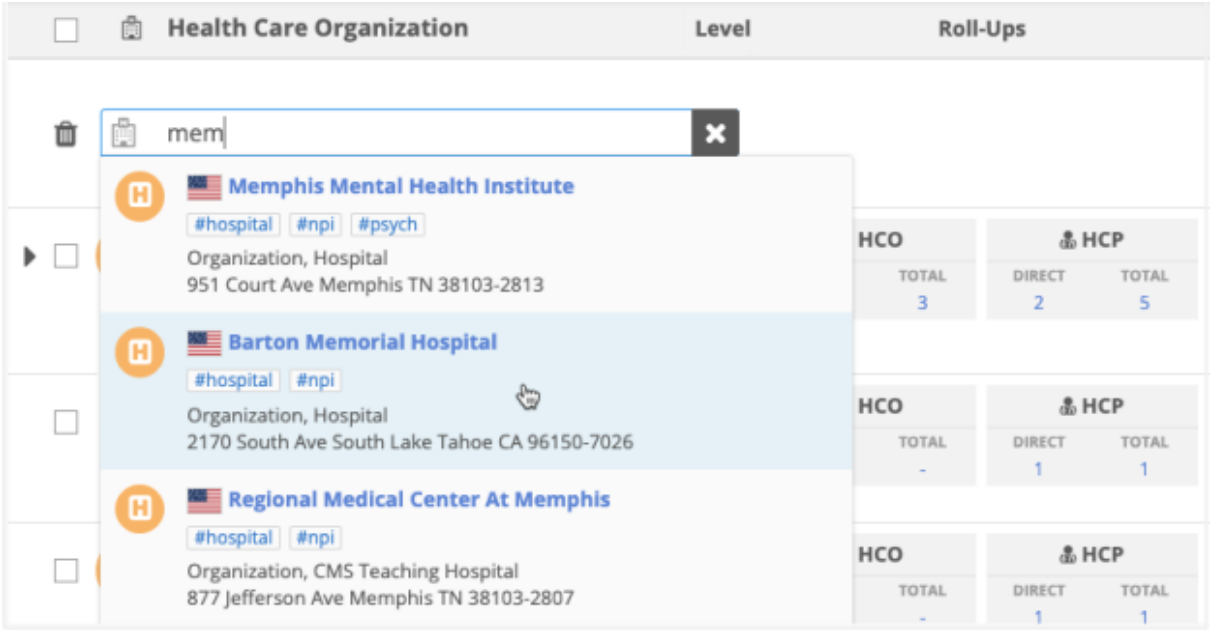


This creates a Level 1 affiliation.

- On the **Child HCOs** tab, click **Actions** beside an HCO name and select **Add Child HCO**.

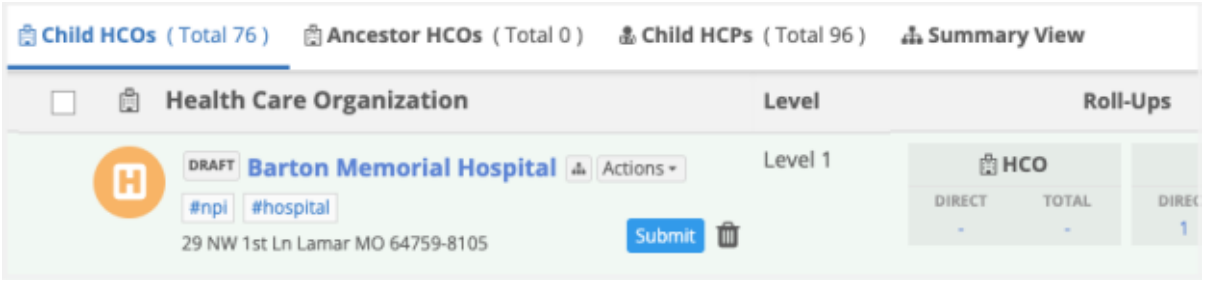


2. A row is created in the hierarchy. Begin typing the affiliation name in the Search field.



Results begin displaying accounts from your Network instance that match the keywords.

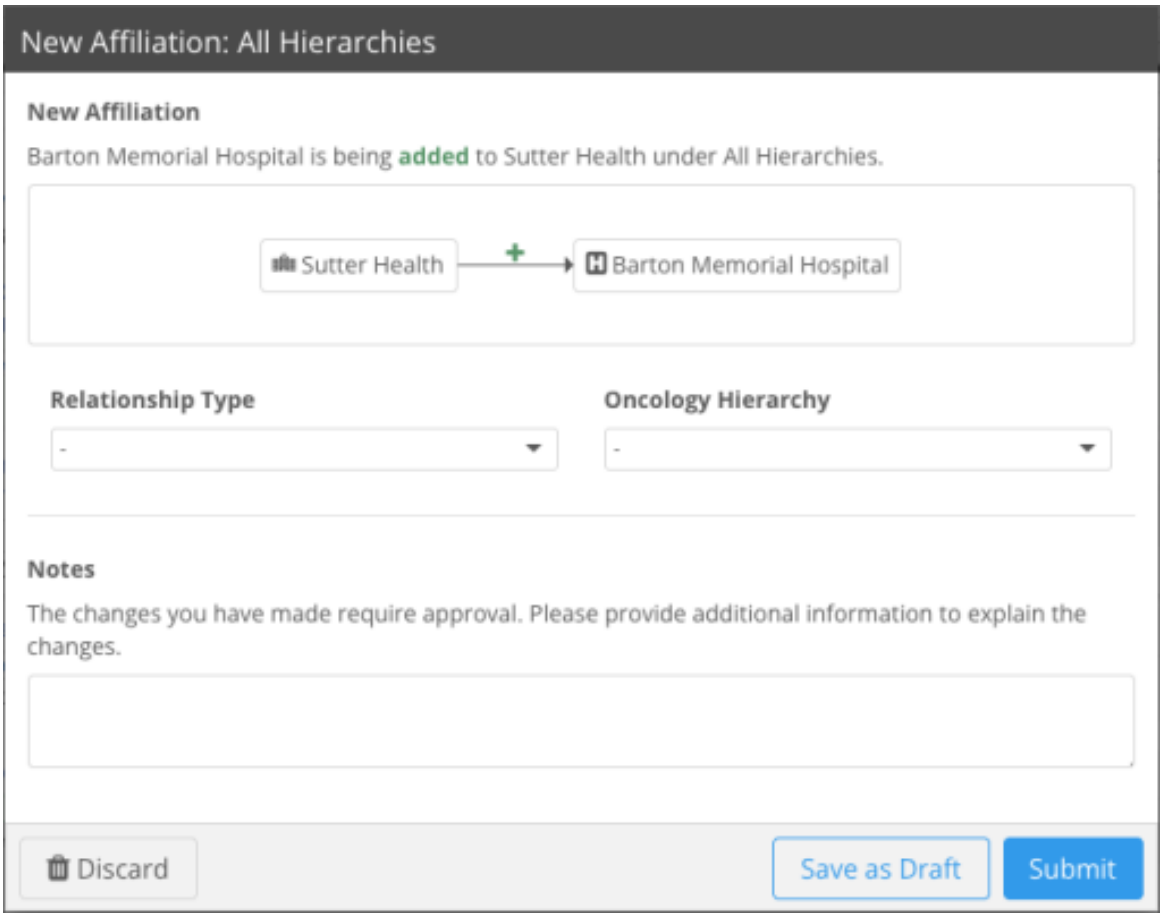
3. Select an HCO/HCP to add as an affiliation.
4. The HCO/HCP is added as a row on the tab. The **Draft** icon displays beside the account name.



Available actions:

- **Submit** - Click to send a DCR so the affiliation can be added to the account.
- **Delete** - Click the **Trash** icon to remove the draft affiliation.

5. If you click **Submit**, the **New Affiliation** dialog displays.



Add the following details:

- **Fields** - Add or change the field values that will be included on the DCR.
- **Notes** - Add details to help the affiliation changes to be quickly approved.

Available actions:

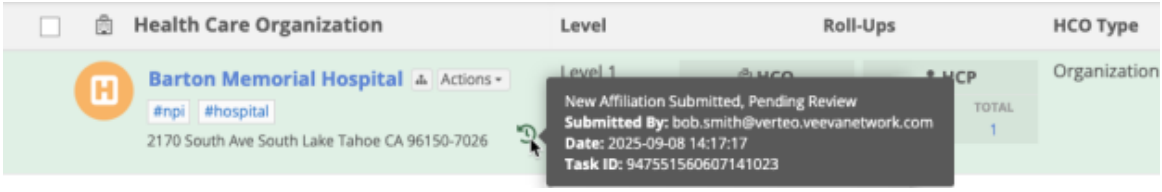
- **Submit** - Click to send a DCR so the affiliation can be added to the account.
- **Save as Draft** - Click to keep the affiliation as a draft change.

Drafts are temporary. It is removed when you leave or refresh the page.

- **Delete** - Click the **Trash** icon to remove the draft affiliation.

6. If you submitted the change, a DCR is created.

   The HCO/HCP remains highlighted in green and displays a **Pending Review** icon. Click the icon to display details and the task ID.



Remove relationships from the hierarchy

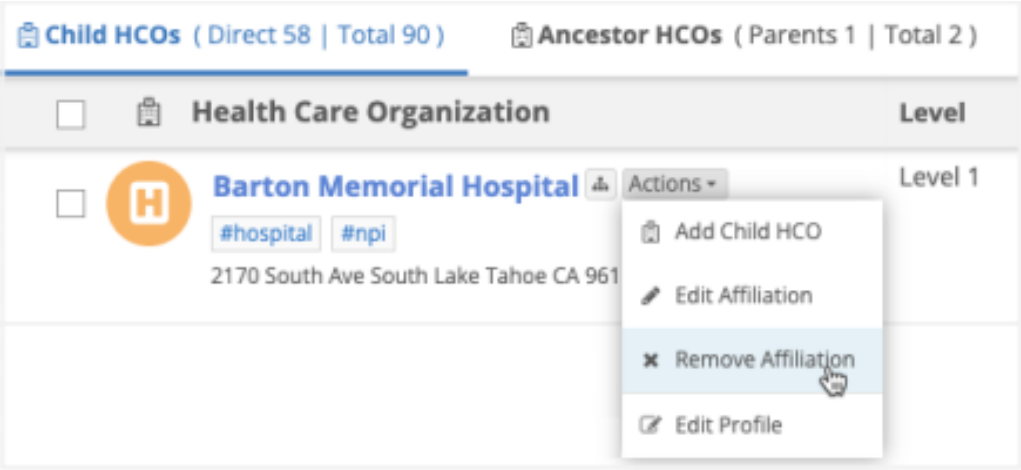
Business users can remove HCO-HCO and HCP-HCO relationships.

To remove a relationship:

1. **HCO-HCO relationship** - On the **Child HCOs** tab, click **Actions** beside an HCO name and select **Remove Affiliation**.

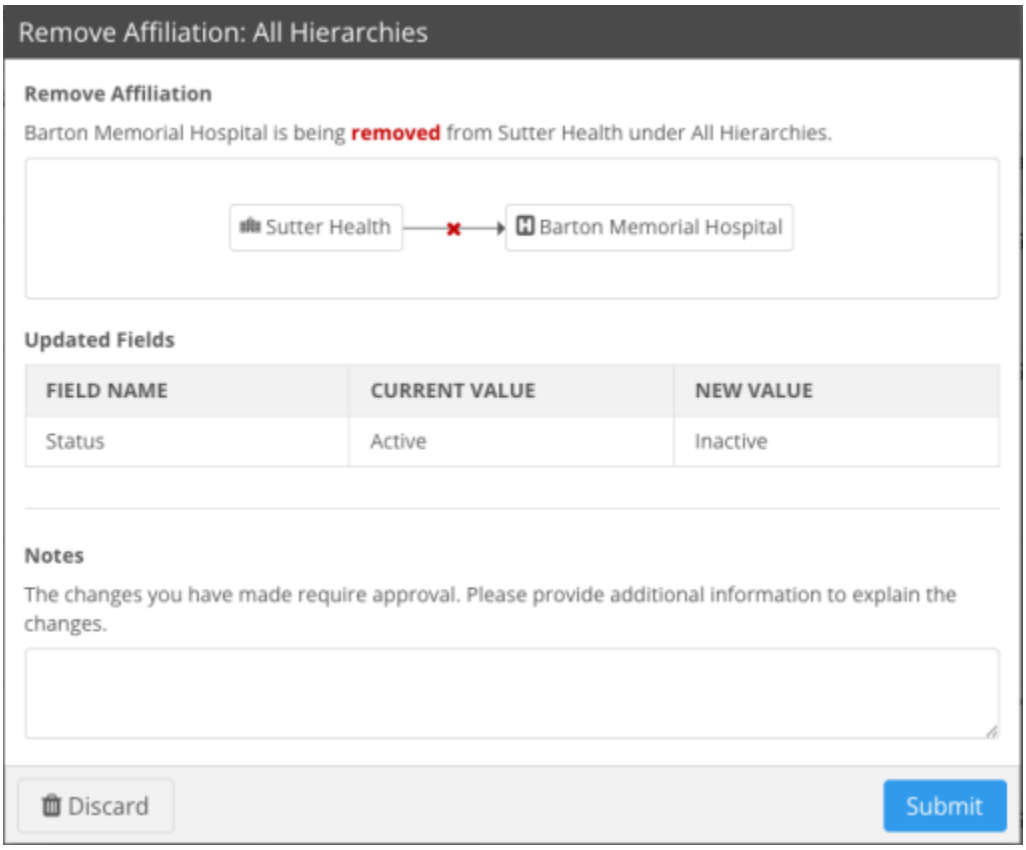
   or

   HCP-HCO relationship - On the **Child HCPs** tab, click **Actions** beside an HCP name and select **Remove Affiliation**.



2. The **Remove Affiliations** dialog confirms that the affiliation is being removed from the focused HCO.

   The relationship status field will be changed from Active to Inactive according to the rules defined in the hierarchy configuration.

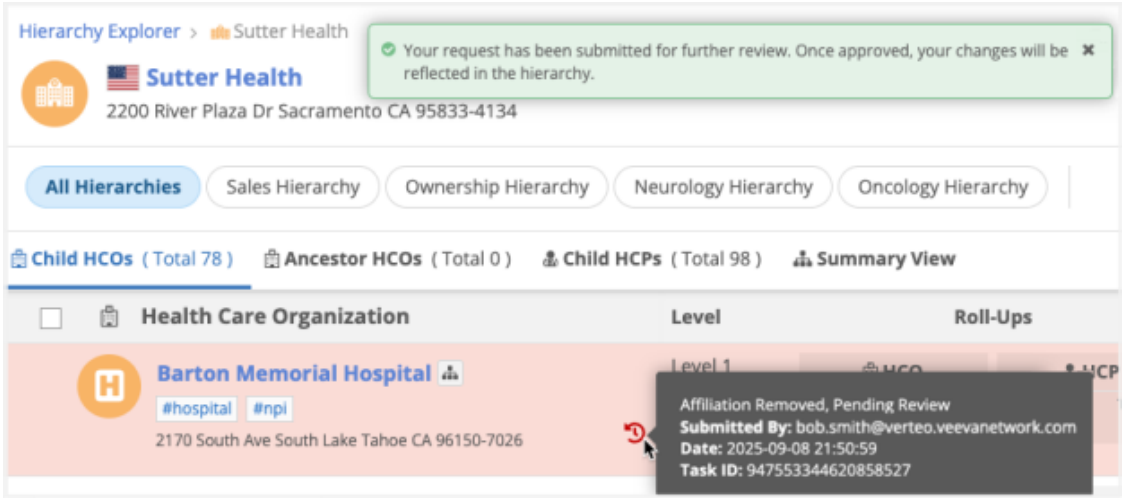


Available actions:

- **Discard** - Click to return to the hierarchy without removing the affiliation.
- **Submit** - Click to continue to remove the affiliation.

3. If you submitted the change, a DCR is created and sent to Network.

   The HCO/HCP remains highlighted in red and displays a red **Pending Review** icon. Click the icon to display details and the task ID.



The relationship will be removed if the DCR is approved.

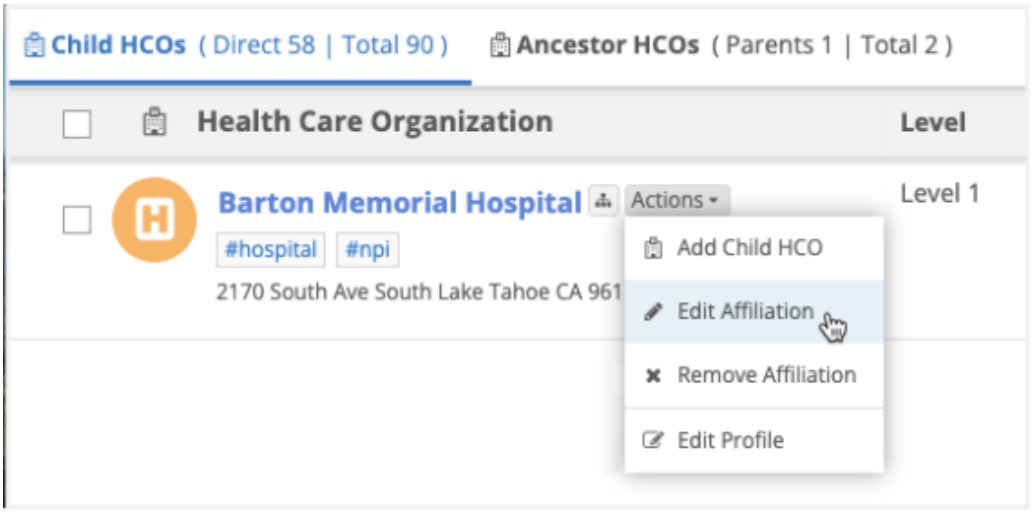
Edit relationships

Business users can edit HCO-HCO and HCP-HCO relationships.

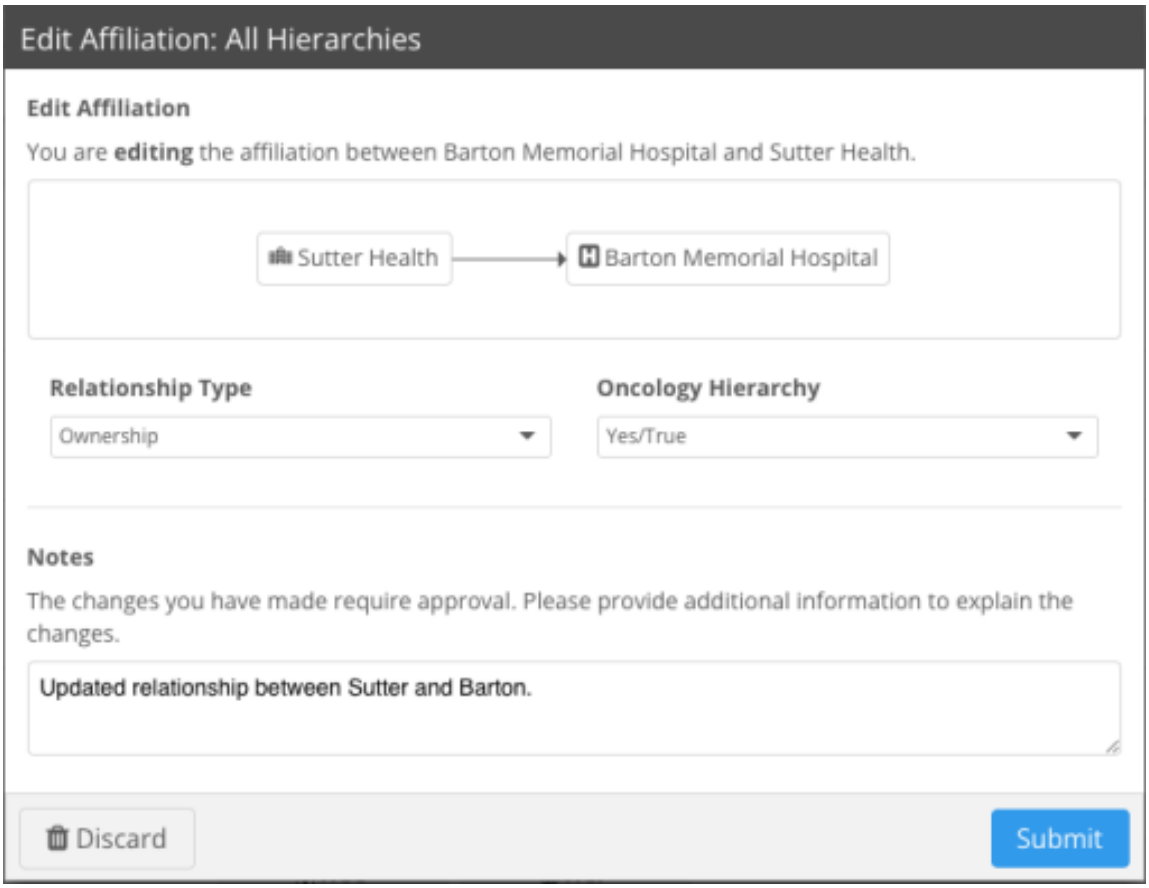
1. **HCO-HCO relationship** - On the **Child HCOs** tab, click **Actions** beside an HCO name and select **Edit Affiliation**.

   or

   HCP-HCO relationship - On the **Child HCPs** tab, click **Actions** beside an HCP name and select **Edit Affiliation**.



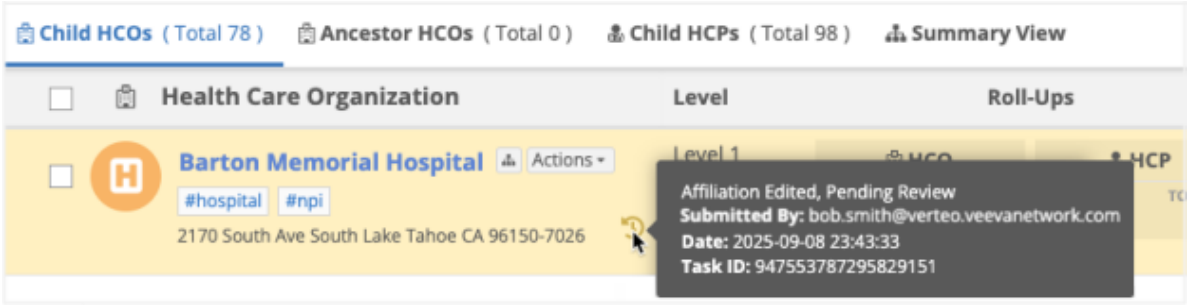
2. On the **Edit Affiliation** dialog, define the following details:
   - **Fields** - Add or change the field values that will be included on the DCR.
   - **Notes** - Add details to help the affiliation changes to be quickly approved.



Available actions:

- **Discard** - Click to return to the hierarchy without removing the affiliation.
- **Submit** - Click to continue to remove the affiliation.

3. If you submitted the change, a DCR is created and sent to Network. The HCO remains highlighted in yellow and displays a yellow **Pending Review** icon. Click the icon to display details and the task ID.

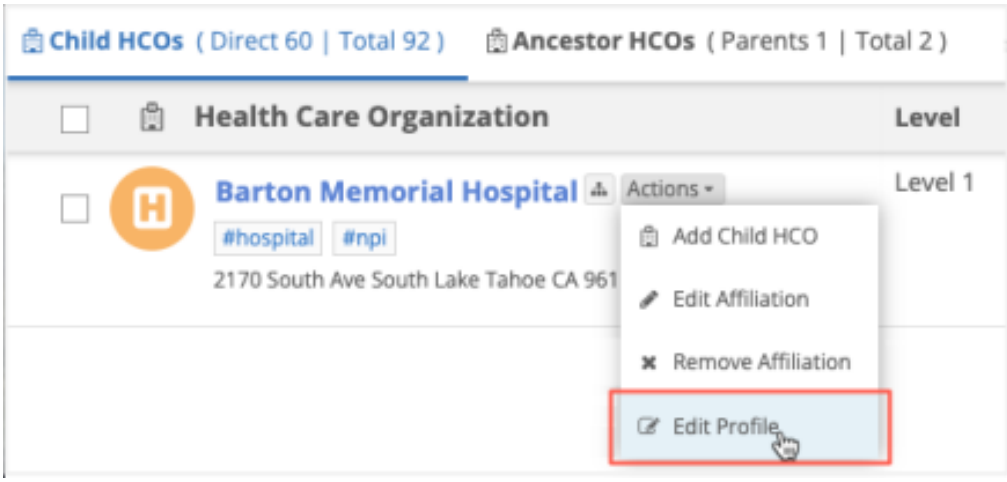


If the DCR is approved, the affiliation will be updated.

EDITING ACCOUNT PROFILES

25R2.1

Business users can now edit accounts within Hierarchy Explorer. Changes are submitted as DCRs.



Enable editing

Administrators can enable editing in the Hierarchy Explorer widget configuration.

1. In the Admin console, click **Widgets & Portal > Network Widgets**.
2. Select a Hierarchy Explorer configuration.
3. In the **Editing Options** section, select **Enable Editing**.

Edit an account

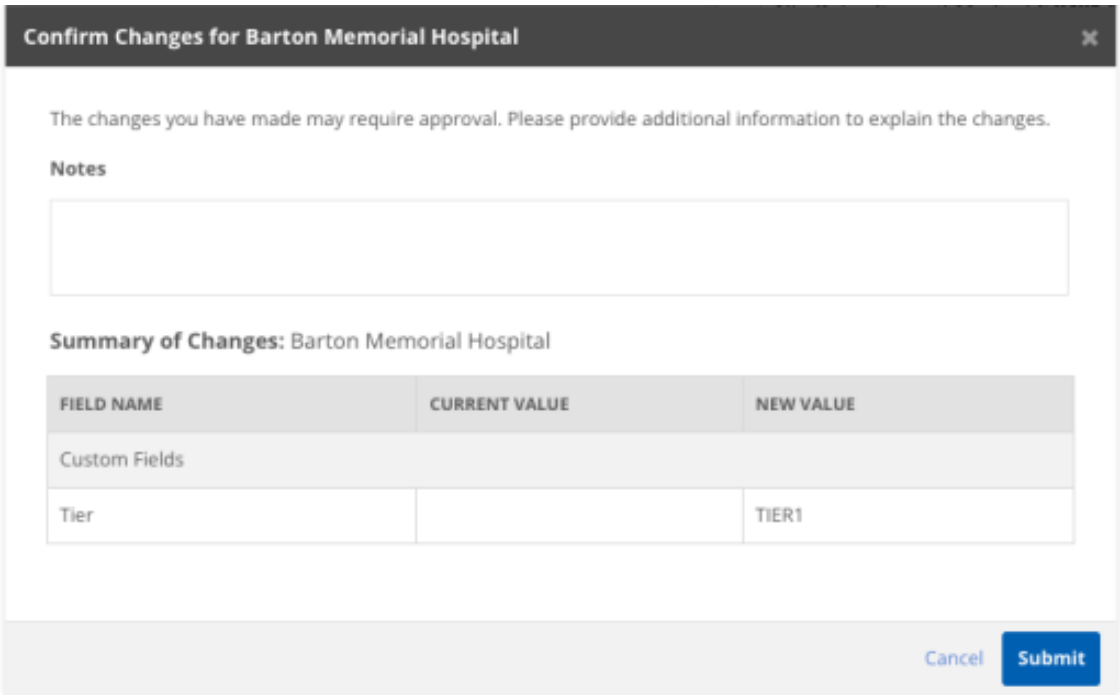
1. On the **Child HCOs** or **Child HCPs** tab, click **Actions** beside an HCO/HCP name and select **Edit Profile**.

   The profile opens in edit mode.

2. Make any required changes to the account information, addresses, or licenses.

   Note: Affiliations cannot be edited or removed on the account profile. The **Parent Affiliations** section is hidden in edit mode.

3. **Save** your changes.
4. The **Confirm Changes** dialog displays the fields that were changed. Click **Submit**.

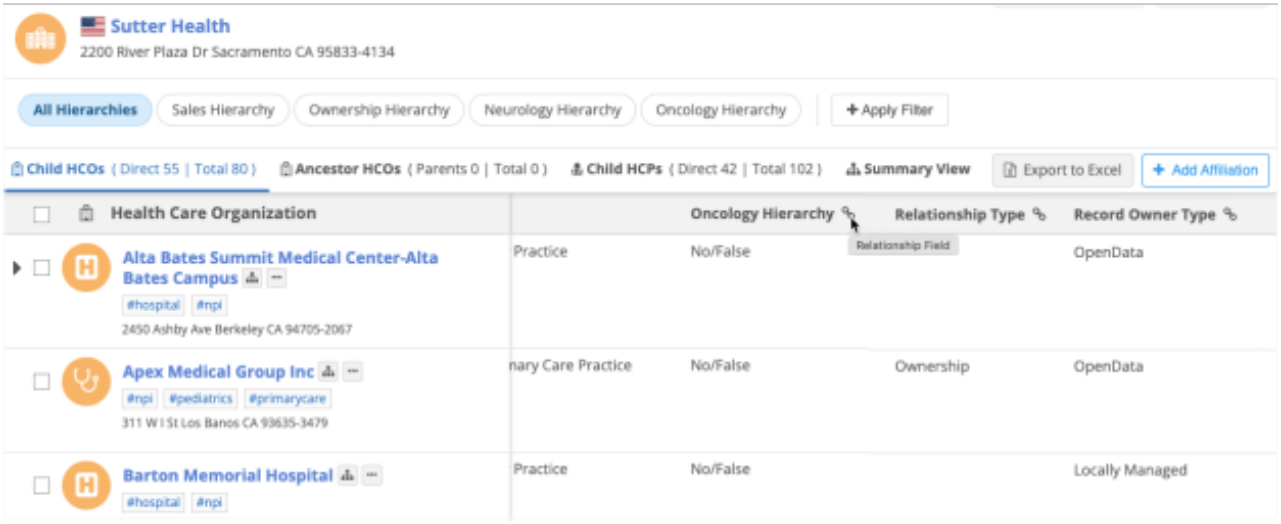


A DCR will be routed to the record owner to process the change.

INCLUDE RELATIONSHIP FIELDS

25R2.1

Administrators can include relationship fields for accounts to provide more details about their affiliations. Previously, only fields for HCOs and HCPs were supported on the respective account. Now you can add parent HCO fields, for example, you can add **Relationship Type** and **Record Owner Type** fields.



Supported fields

Reference fields can be added as fields.

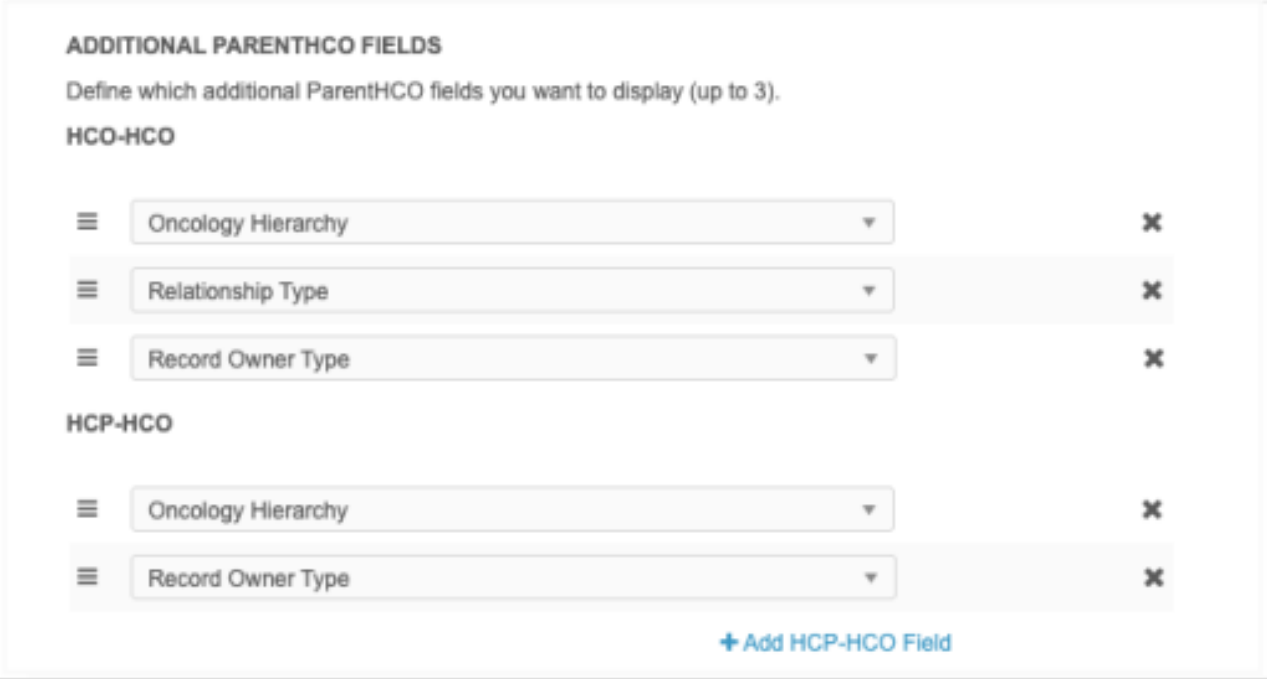
Note: The fields must be included in the Hierarchy Index file. Contact Veeva Support to add the fields to the file.

Add fields

1. In the Admin console, click **Widgets & Portal > Network Widgets**.
2. Select a Hierarchy Explorer configuration.
3. In the **Additional Fields Displayed** section a heading is added for **Additional ParentHCO Fields**.

   Fields can be added for HCO-HCO and HCP-HCO relationships.
4. Click **Add HCO-HCO Field**.
5. Select a field.

   A maximum of three fields can be added for each relationship.
6. **Save** your changes.

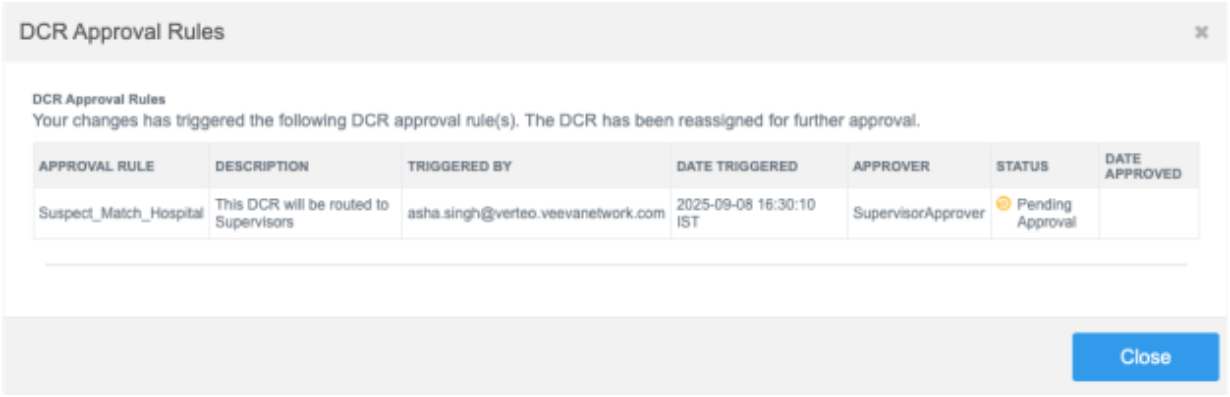


Data change requests

DCR APPROVAL RULES FOR SUSPECT MATCH TASKS

25R2.1

Administrators can now apply DCR approval rules to suspect match tasks. The rule is triggered if either the winning or losing record meets the rule criteria.



This enhancement is available by default if the DCR Approval Rules feature is enabled in your Network instance.

To add the DCR Approval Rules feature to your Network instance, contact Veeva Support.

About DCR approval rules

Administrators can define rules to restrict Data Stewards from merging specific records.

For example, you can ensure that only supervisors and experienced Data Stewards can merge hospital or administrative HCO records because these changes can impact large HCO hierarchies.

When DCR approval rules are applied, Data Stewards can validate the information, but the DCR is automatically assigned to more experienced users for approval.

The DCR Approval Rules feature was released in Veeva Network 25R2.0 for add and change requests. For details, see Multi-level DCR approval rules in the *Veeva Network Online Help*.

Supported objects for suspect match rules

- Veeva standard objects (HCPs, HCOs)
- Custom main objects

Note: Approval rules for suspect match tasks cannot be applied to sub-objects.

Process for defining DCR approval rules

The process uses inbox task groups, user groups, and DCR approval rules.

1. **Inbox task group** - Create inbox task groups for experienced Data Stewards or supervisors. These are users that can approve the suspect match tasks that triggered the approval rules.

   For rules that apply to multiple countries, an inbox task group must be created for each country's approvers.

2. **User group** - (*Optional*) Create a user group or use an existing user group for Data Stewards users that will be restricted from merging records.

   You can also assign specific users to approval rules.

   For detailed steps, see Multi-level DCR approval rules in the *Veeva Network Online Help*.

3. **DCR approval rule** - Define the conditions (object, country, fields) that will trigger the rule for suspect match tasks.

Create a rule for suspect match tasks

The DCR approval rule determines the records that require approval from more experienced Data Stewards.

1. In the Admin console, click **Users & Permissions > DCR Approval Rules**.
2. In the object row, click **Add Rule**.
3. On the new rule page, define the following details:
   - **Rule Name** and **Description** - Type a meaningful name and description.
   - **Entity** - Specify the data model object for this rule.

     HCPs, HCOs, and custom main objects are supported.
   - **Countries** - List the countries affected by this rule.
   - **Status** - By default, the rule is not enabled.
4. **DCR Approval Rules** - Define the tasks and filters that will trigger the approval rule.
   - **Apply To** - Define the types of requests that the approval rules will apply to.

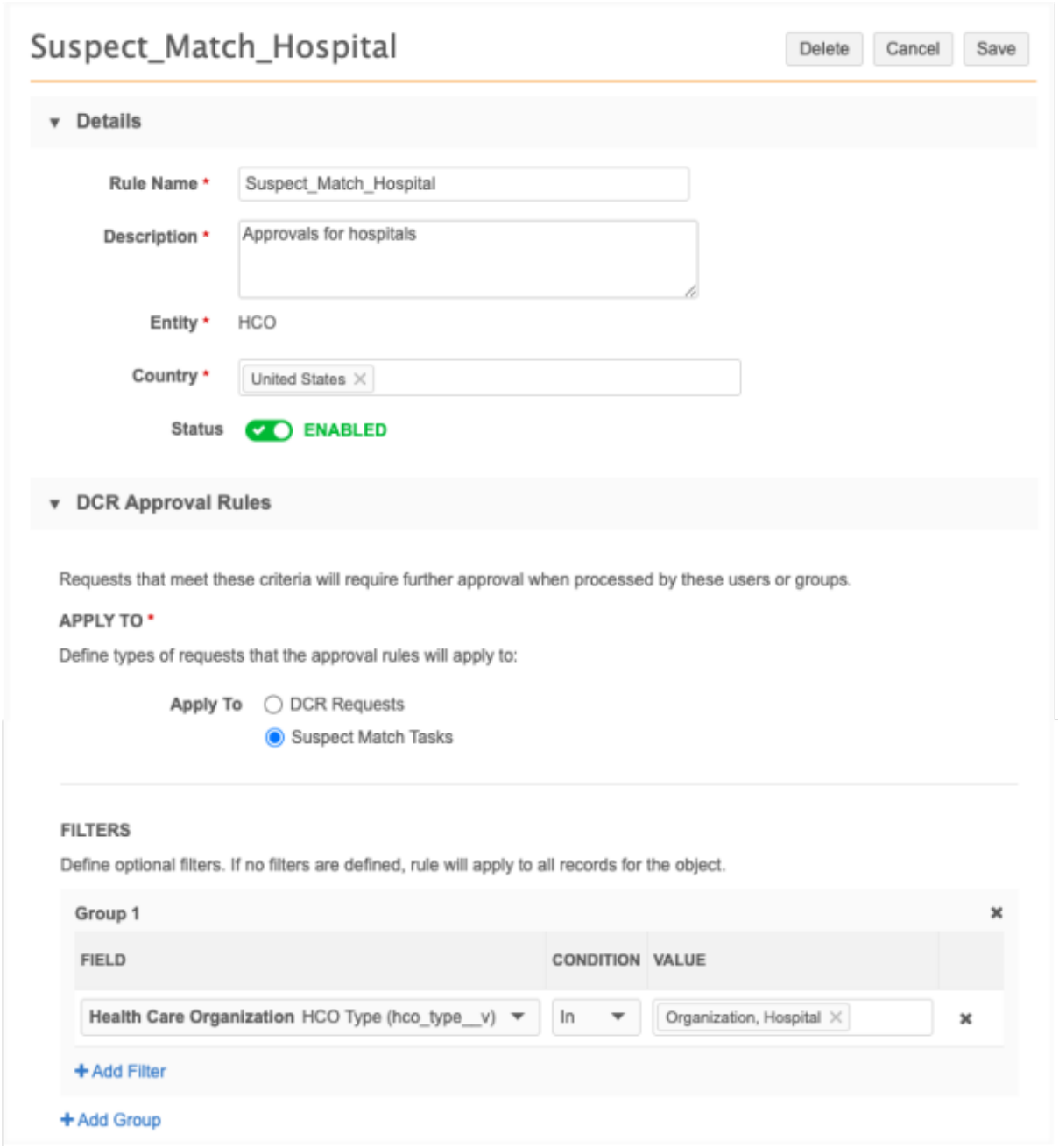
     Options:
     - **DCR Requests**
     - **Suspect Match Tasks**

     Choose **Suspect Match Tasks**.
   - **Filters** (*optional*) - Define filters to narrow the conditions that will trigger the approval rule.
     - **Field** - Choose the field.

     All fields for the main object and related sub-objects display in the list.
     - **Condition** - Choose the appropriate condition.
     - **Value** - Select the field values.

Example

Create a rule that prevents junior Data Stewards from merging HCOs that are hospitals because these changes can impact HCO hierarchies.



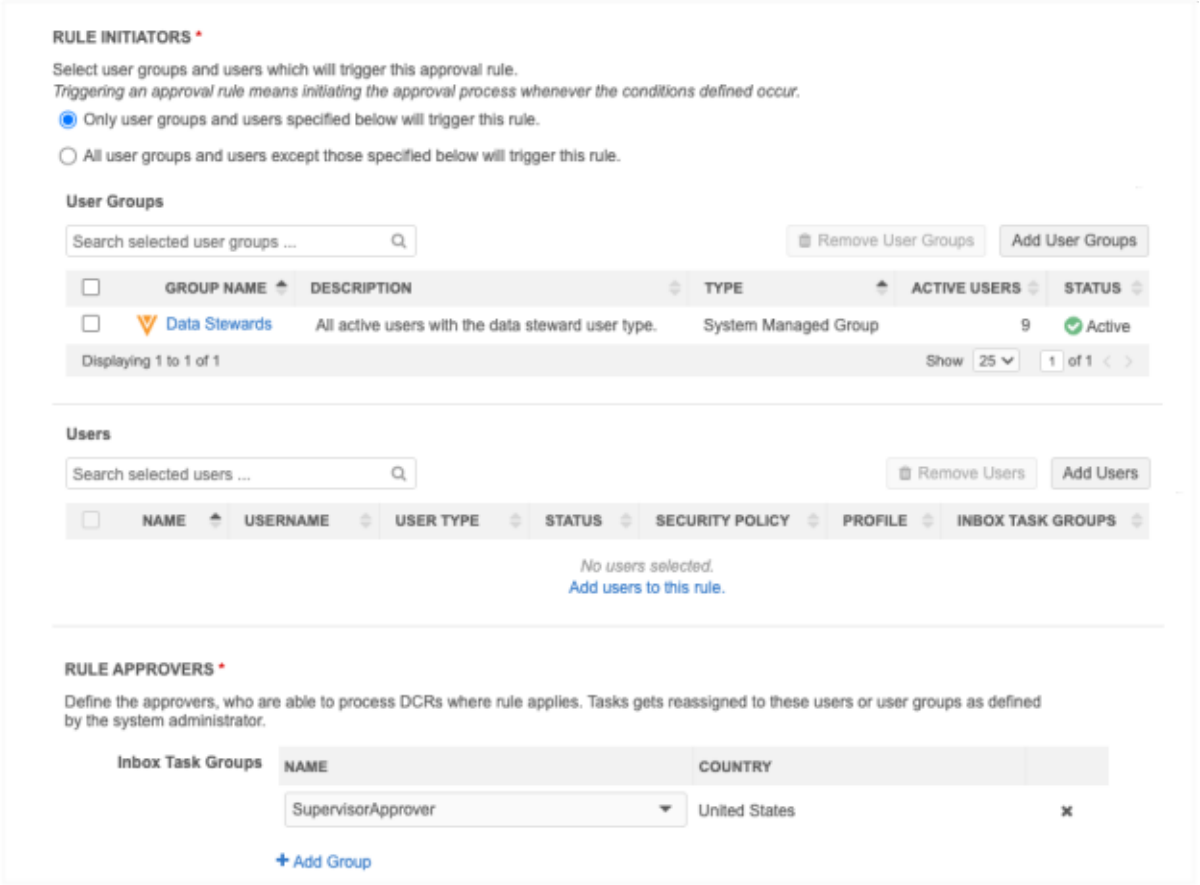
The rule will be triggered if the filter is true for the winning or losing record.

> **Important**: If filters are not defined, all suspect match tasks for the object will be routed for approval.

5. **Rule Initiators** - Define the users that will trigger the approval process.
    - **Only user groups and users specified below will trigger this rule** - Include the users that will trigger the rule.
    - **All user groups and users except those specified below will trigger this rule** - Exclude the users that will not trigger the rule.

      For example, use this option to ensure that all users *except* Supervisors are restricted from merging hospital records.

    Add the applicable user groups and users.

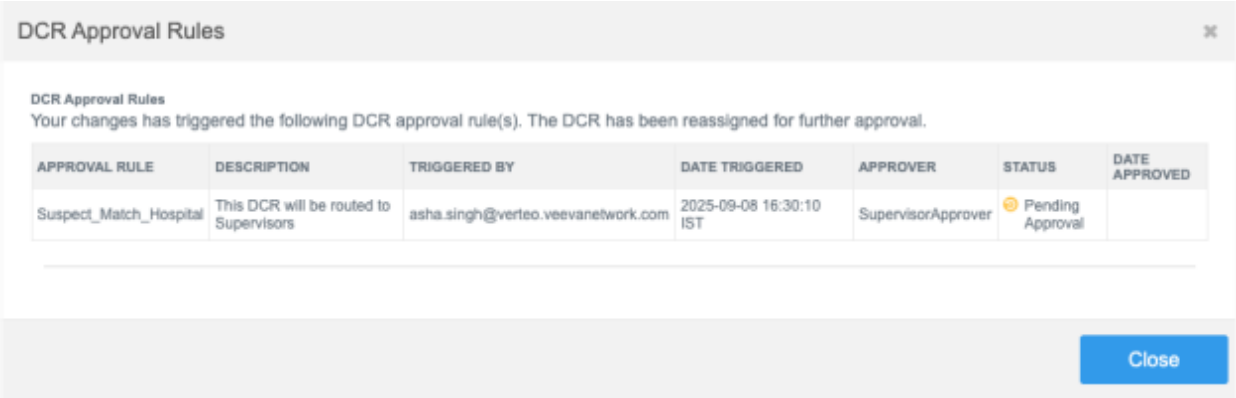


6. **Rule Approvers** - Add the inbox task group for the users that can approve the suspect match. The suspect match task will be routed to the inbox task group.

> **Important**: Users designated as both a **Rule Initiator** (with approval restrictions) and a **Rule Approver** will always be able to approve the suspect match task; the **Approvers** permission takes precedence. For rules applying to multiple countries, the suspect match task will be routed to the approver's inbox task group that matches the record's country. If no matching approver is found for a specific country, the DCR rules will not apply to that record.

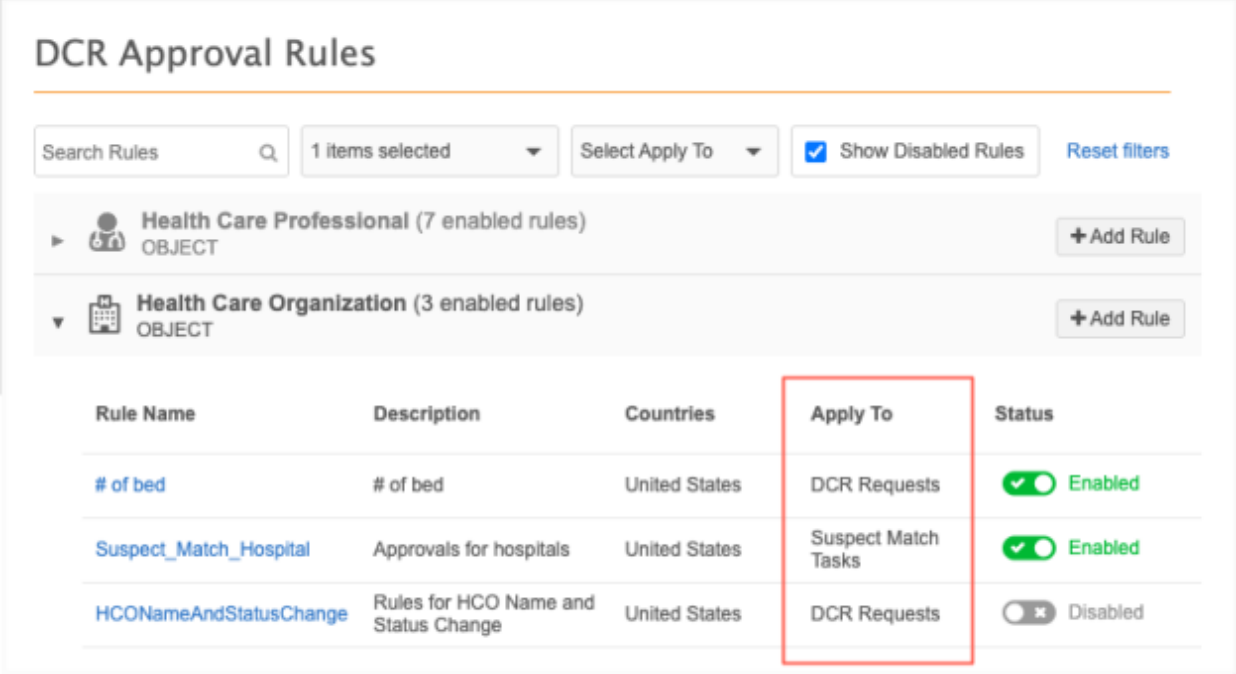
7. **Save** the rule.
8. When you are ready for the DCR approval process to begin, **Enable** the rule.

If a Data Steward tries to approve a suspect match task, the **DCR Approval Rules** dialog displays to advise that the task will be routed to Supervisors to process.



DCR approval rules page

Administrators can easily identify the approval rules for suspect match tasks using the **Apply To** column.



Reports

JOB IMPACT DASHBOARD ENHANCEMENTS

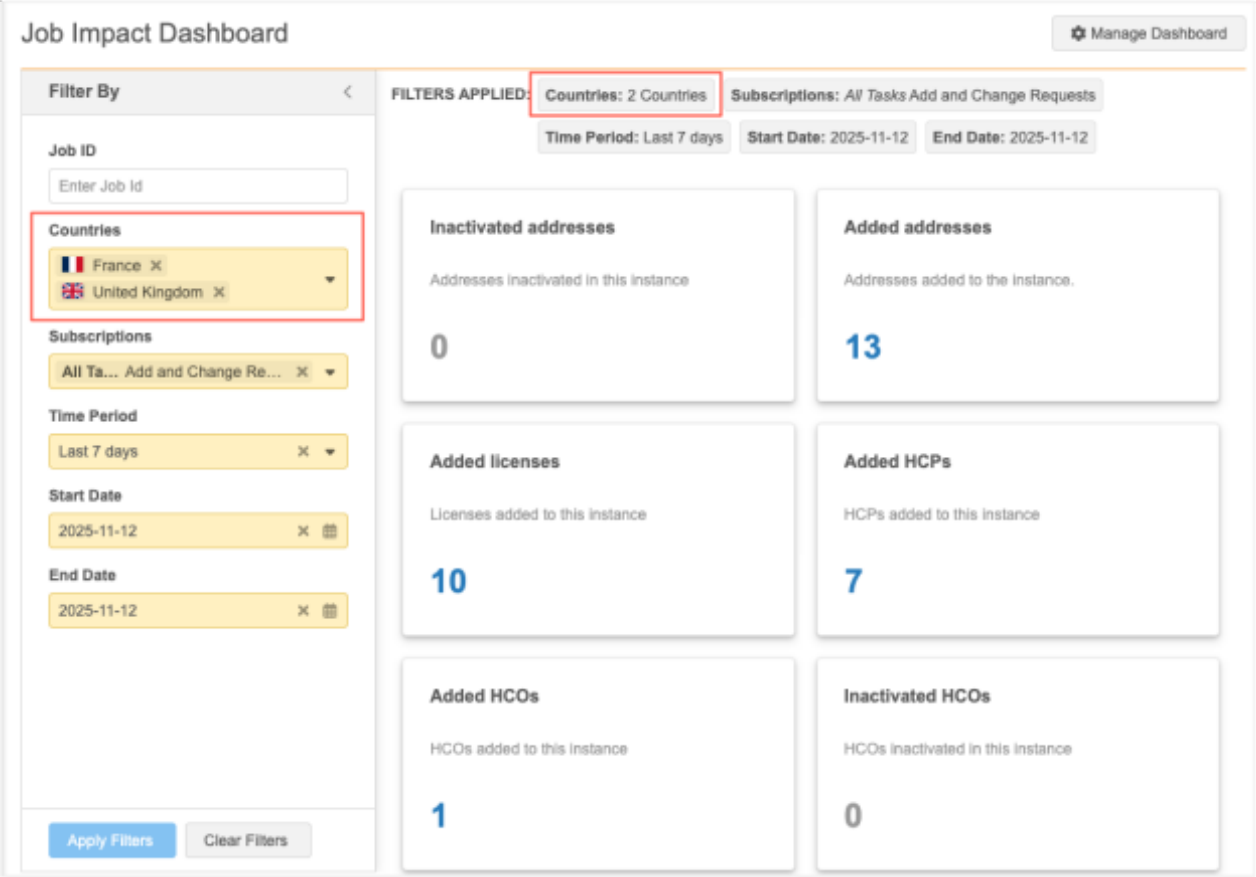
25R3

The Job Impact Dashboard feature was introduced in Network version 25R2.0 (August 2025).

The following enhancements are available in this release.

Country filter

Job Impact Dashboard queries can now be filtered by country.



This enhancement is available by default in your Network instance.

Country filter details

- **Available countries** - The **Country** filter lists all available countries in your Network instance.

  Countries are listed in ascending alphabetical order.

- **Country data** - Access to country data is applied through data visibility profiles.

  If you do not have access to data in that country through your data visibility profile, you may not see all results.

- **Applied to query** - Country filters are applied when they can be, but are ignored if the tables included in the query don't have a country field.

Supported objects

Job impact Dashboard queries use the revision history reporting tables to return results. The country filter can be applied to the following entity level revision tables:

- HCPs
- HCOs
- custom objects

The **Country** filter can also be applied to Address revisions found in the address_revision table.

Revision history tables do not contain country data for Licenses, ParentHCOs, custom keys, or custom sub-objects. Join the tables for these objects to entity level revision tables where a country field does apply.

File names for downloaded results

The file names for results that are downloaded from a Network table are updated to identify the dashboard tile query name and the date and time that the query ran. Spaces and special characters are replaced with underscores (_).

Previously, the file name used the table identifier from the URL. For example, `947415887727299743.csv`.

New file name

<dashboard_tile_query_name>_<date_time>.csv

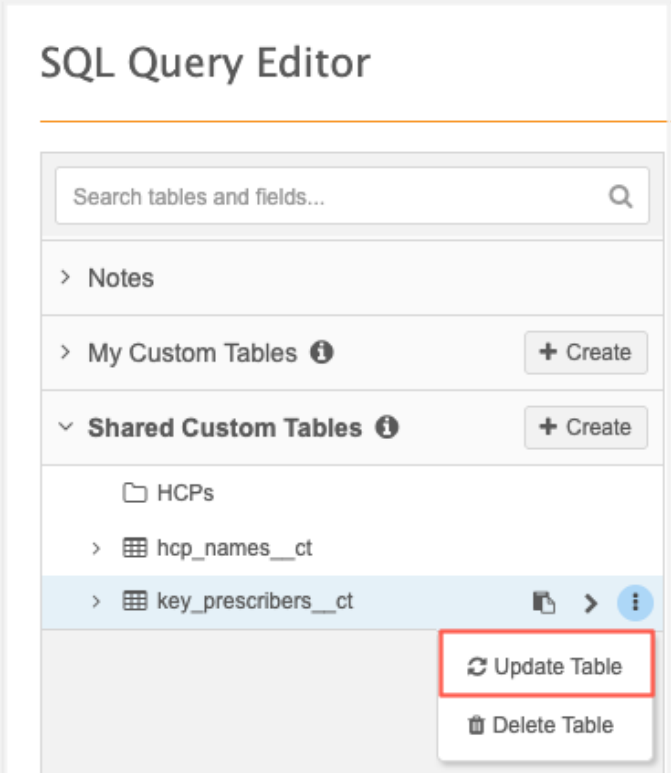
Example

`Inactivated_HCOs_2025-11-04-16-48-27.csv`

CUSTOM TABLES

25R3

Custom tables accessible in the SQL Query Editor can now be updated. Previously, custom tables could only be deleted or recreated using the same name.



This enhancement is enabled by default.

Supported tables

- **Existing custom tables only**

  Tables cannot be updated using the **Create custom table** button after running a query.

- **Shared custom tables**

  Any user can update a table in the **Shared Custom Table** section.

- **My Custom Tables**

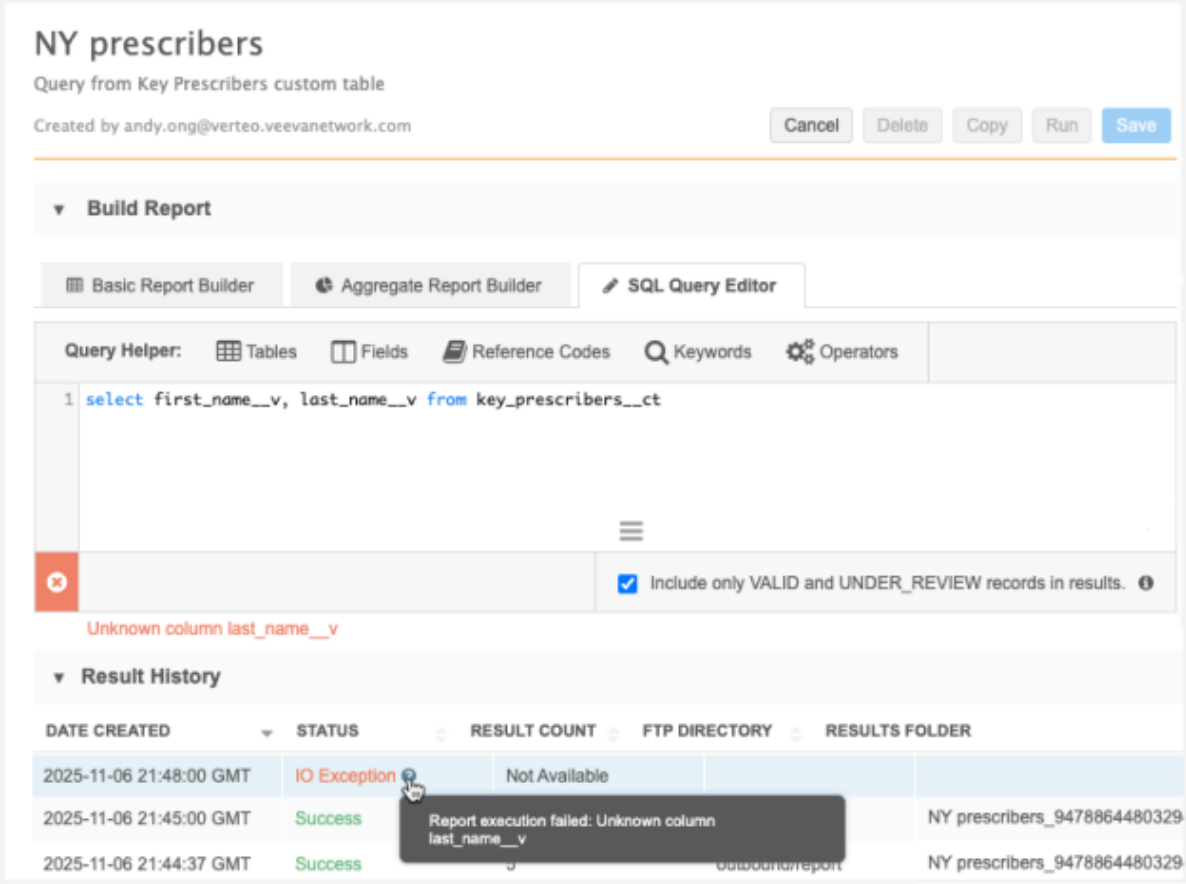
  Users can update tables they have created in the **My Custom Table** section.

Key considerations

- **Table names -** The table name cannot be changed to ensure that existing queries will not fail.
- **Changing the table structure -** If the table structure is changed, any saved reports that used column headers that are no longer there will fail.

  Example

  A custom table was updated and the **last_name__v** column was removed. The saved report that uses the custom table fails with an IO Exception.



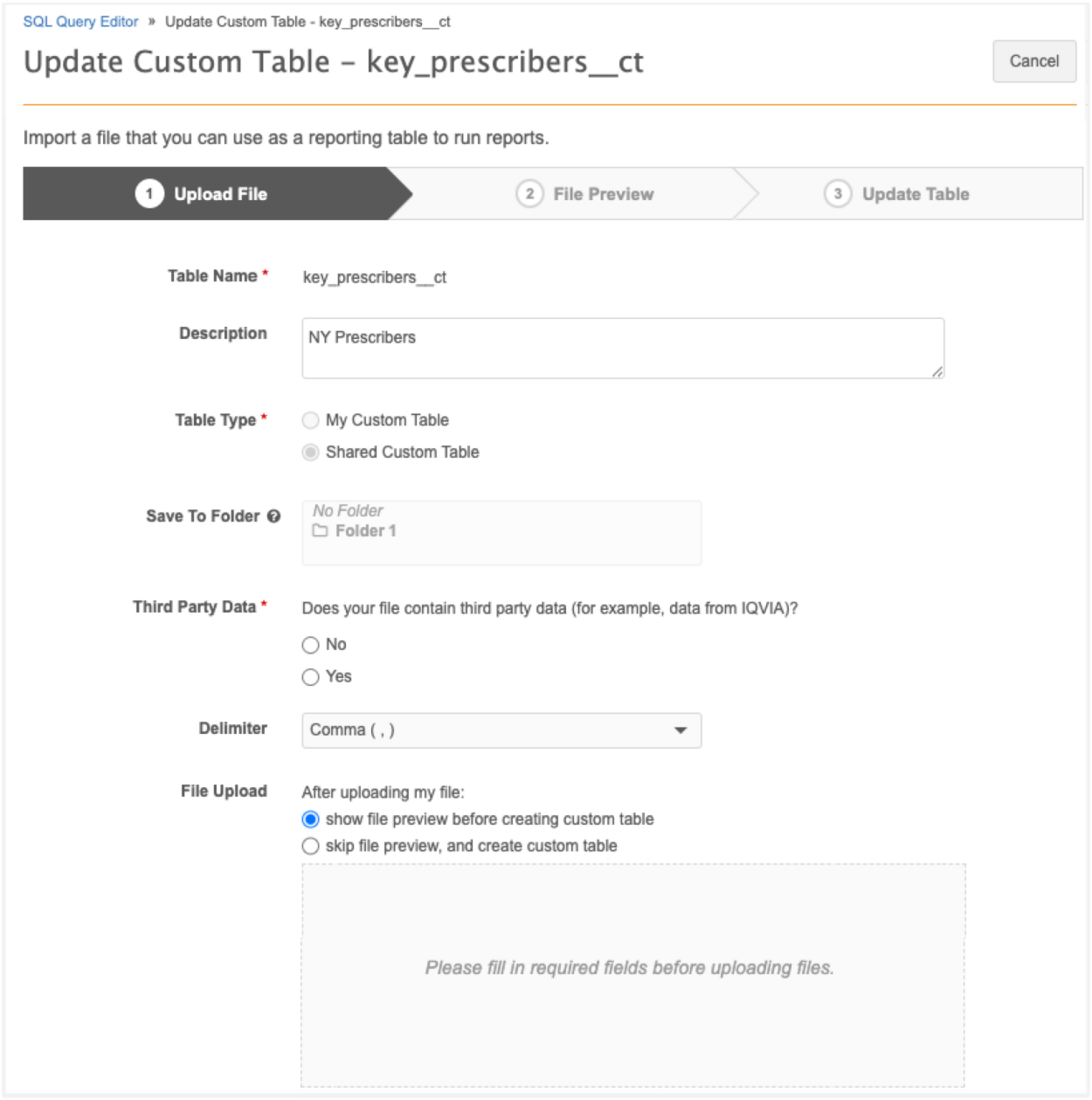
Update a custom table

Existing custom tables can be updated on the **SQL Query Editor** (**Reports**) page.

1. Expand the **My Custom Tables** or **Shared Custom Tables** sections in the tree view.
2. Hover over the table name to display the **More** icon and select **Update Table**.

3. On the **Upload File** tab, the following settings display:
    - **Name** - The table name cannot be changed to ensure that existing queries will not fail.
    - **Description** - Optionally change the description for the table changes.
    - **Third Party Data** - Reconfirm whether a TPA is required and is in place.
    - **Delimiter** - Optionally change the delimiter.
    - **File Upload** - Choose one of the following options:
        - **show file preview before creating custom table**
        - **skip file preview, and create custom table**
    - **Upload file** - Drag the updated file into the field or click **Upload File** to browse.

      Resolve any validation issues that occur.



4. A pop-up displays to advise that you are overwriting the table and that any saved reports might fail if column names change.

   Click **Yes, Continue** to confirm that you want to continue with the changes.

5. If you chose to skip the file preview, the table is created.
6. If you chose to preview the file after it is uploaded, the **File Preview** tab opens.

   A count of the records displays. This is the total number of rows that will be created in the custom table, not including the column header.

   The first four rows of the file display so you can preview the data before you create the table.

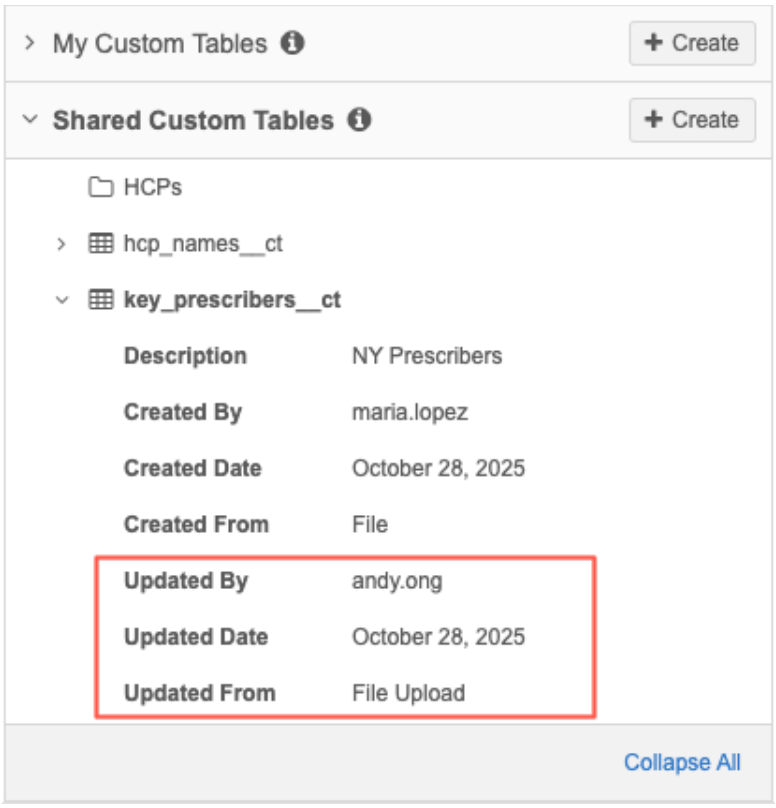
Updated table details

Updates to the table are tracked. Expand the table metadata to see the following details:

- **Updated By** - User that updated the custom table.

  Displays in the **Shared Custom Tables** section only.

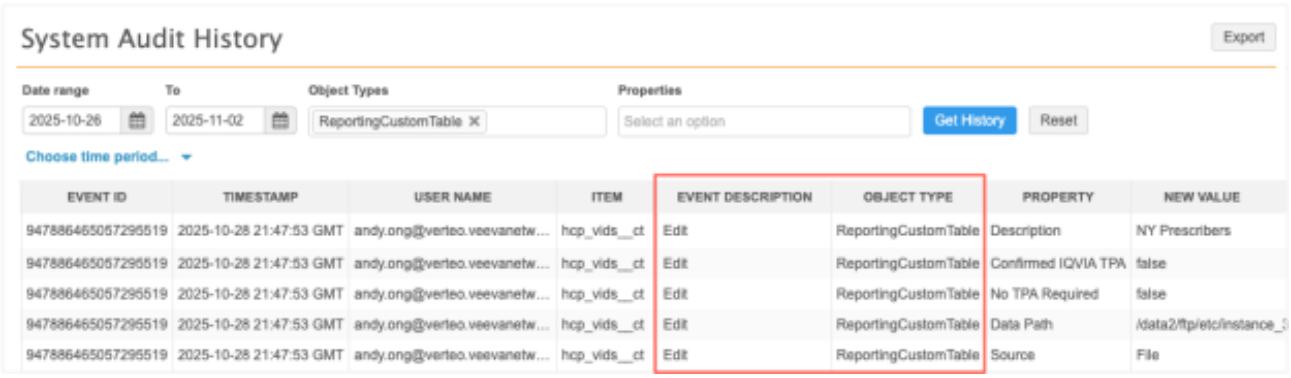
- **Updated Date** - Date that the table was updated.
- **Updated By** - Method the table was updated. The value is always *File Upload* even if the table was created from a reporting query or transformation query.



Audit

Updates to custom changes can be tracked by administrators in the System Audit History.

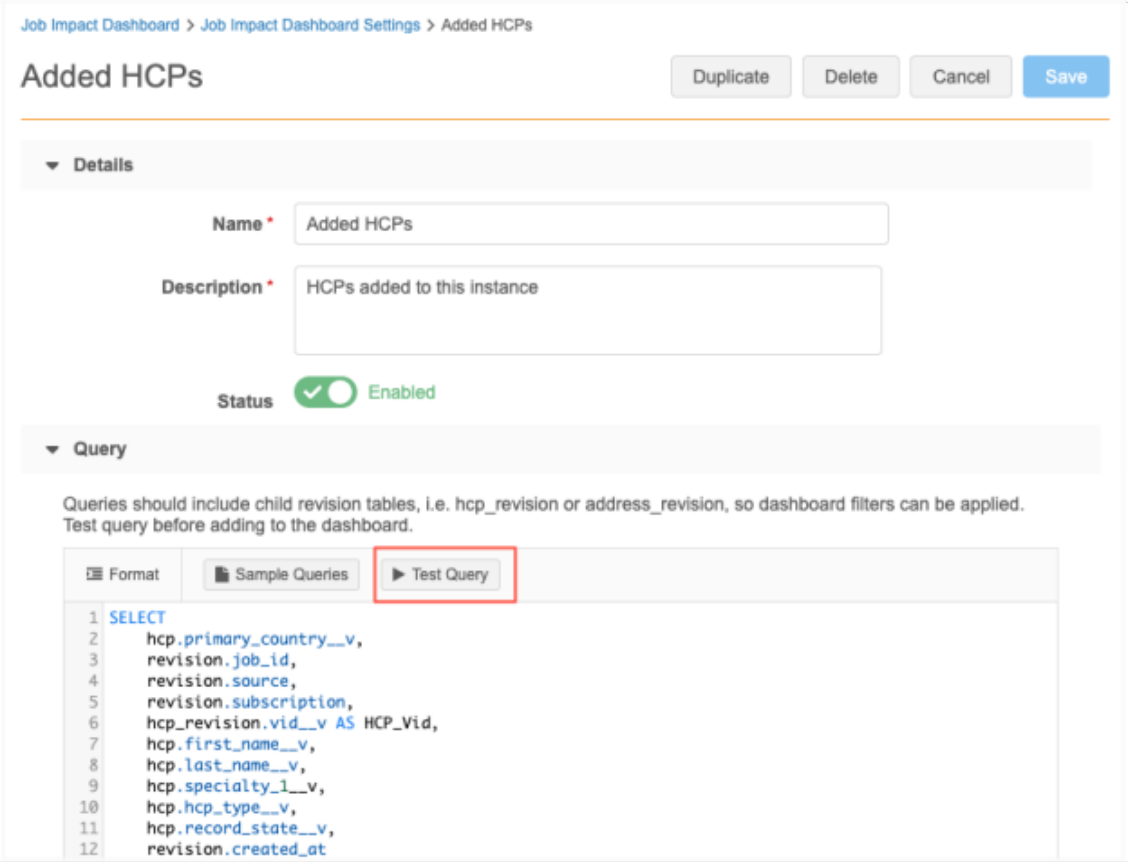
To quickly find these updates, use the following **Object Type** filter: `ReportingCustomTable`. The *Edit* **Event Description** is added to support update action.



TEST QUERIES IN THE JOB IMPACT DASHBOARD

25R2.1

Queries can now be tested on the tile configuration. Test the query to ensure it returns the desired results before adding the tile to the dashboard. Previously, queries could be tested in the SQL Query Editor only.

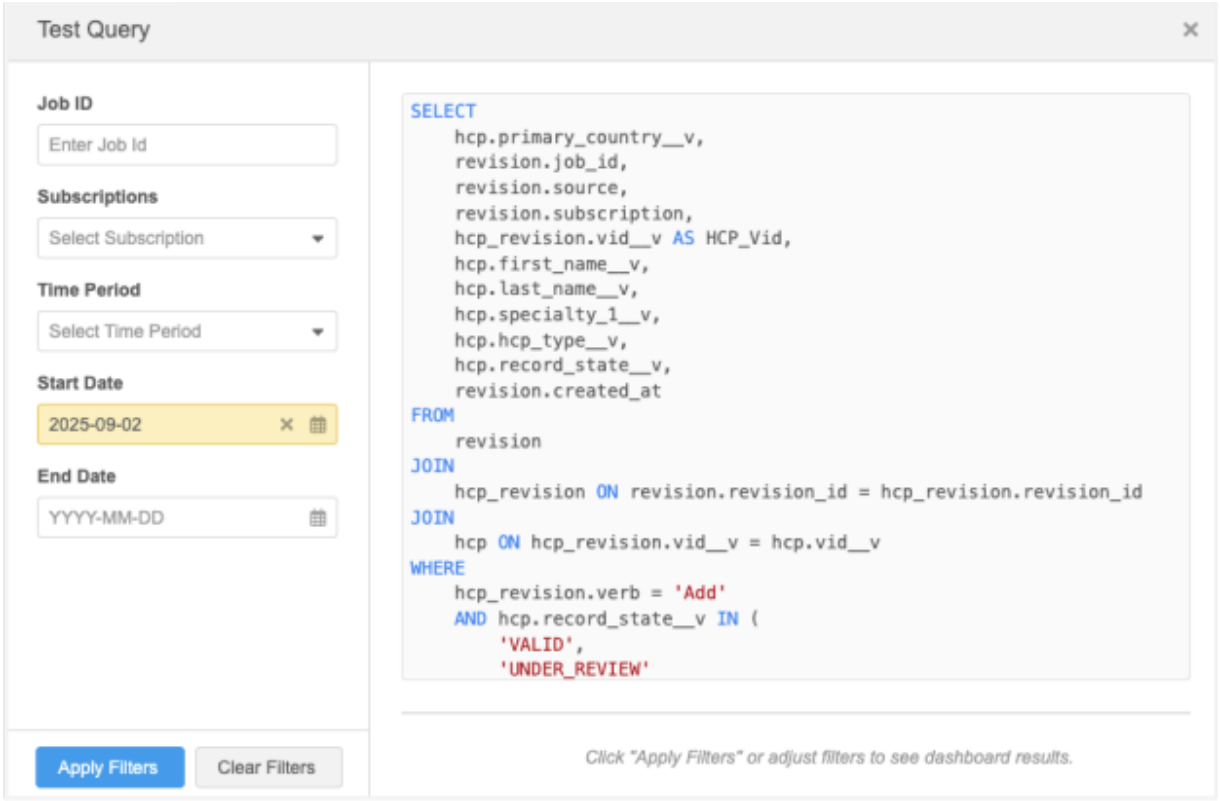


This enhancement is enabled by default.

Test a query

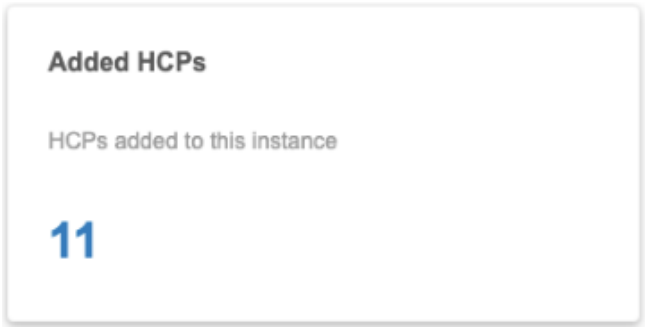
Queries can be tested only after a new tile or duplicated tile is saved.

1. On the Job Impact Dashboard (**Reports**), click **Manage Dashboard**.
2. Click **Add Tile** or duplicate an existing tile.
3. Provide any required information in the **Details** section.
4. In the **Query** section, add the SQL query for the tile. You can create a new query or customize any of the sample queries.
5. **Save** the tile.
6. Open the tile again.
7. In the **Query** section, click **Test Query**.



8. In the **Test Query** dialog, provide sample filters.
9. Click **Apply Filters**.

   The query runs and provides counts for a snapshot of one tile.



10. If a count (greater than 0) displays, click the link to view the results in a Network table.
11. To edit the query, close the pop-up and return to the tile to make the changes and then test the query again.

Data model

COMMON DATA ARCHITECTURE (CDA) FIELD MAPPING

25R3

The following HCP field mapping is updated for the Latin America region.

HCP CDA Field	HCP CDA Label	New field mapping	Previous field mapping
nhid_cda__v	National Healthcare ID (CDA)	organization_id__v	tax_id__v

This change is enabled by default.

If you do not have the CDA enabled in your Network instance, there is no impact.

Field mappings

CDA fields are mapped to legacy Veeva fields. To review the mappings for all CDA fields and regions, download the *Calculation of CDA fields.xlsx* document from the CDA data model fields topic in the *Veeva Network Online Help*.

CLUSTER MANAGEMENT

25R3

Customers can enrich addresses for additional providers and countries by adding cluster codes.

The following enhancements are available in this release.

Support for Hungary

The following country/third party cluster provider combination is now supported:

- Hungary - IQVIA™

Important: A TPA must be signed with the third party cluster provider before this data can be used in the Cluster Management feature.

For more information, see the topic called Managing clusters in the *Veeva Network Online Help*.

Updated cluster codes for the Netherlands

Updated cluster codes from FarmInform™ are available for the Netherlands.

New cluster version

- Version 2.0.

The new cluster version is available by default if you have the Netherlands and FarmInform country/provider combination enabled in your Network instance.

Update addresses

To update addresses with the latest cluster codes:

1. In the Admin console, click **Data Model > Cluster Management**.
2. Select the Netherlands / FarmInform cluster configuration.
3. In the **Cluster Management Details** section, expand the **Cluster Version** field and choose **Version 2**.
4. **Save** your changes.
5. Click **Refresh Addresses** to run a data maintenance job to ensure that all Netherlands addresses have the latest cluster codes.

COMMON DATA ARCHITECTURE (CDA)

25R2.1

The Veeva ID CDA field (`veevaid__v`) is now enabled by default in all Network instances. This field is the global identifier from Veeva data products and is used in the CDA data model.

This system field is enabled, even if the CDA data model is not enabled, so all customers and downstream systems have access to this Veeva-wide ID.

Supported countries

The Veeva ID is enabled for OpenData countries where CDA is supported. CDA is not supported for China, Hong Kong, Japan, and Macao.

For more information, see Common Data Architecture (CDA) in the *Veeva Network Online Help*.

Veeva ID and VID fields

The Veeva ID and VID fields are both ID fields used in Network, but they have differences.

Comparison

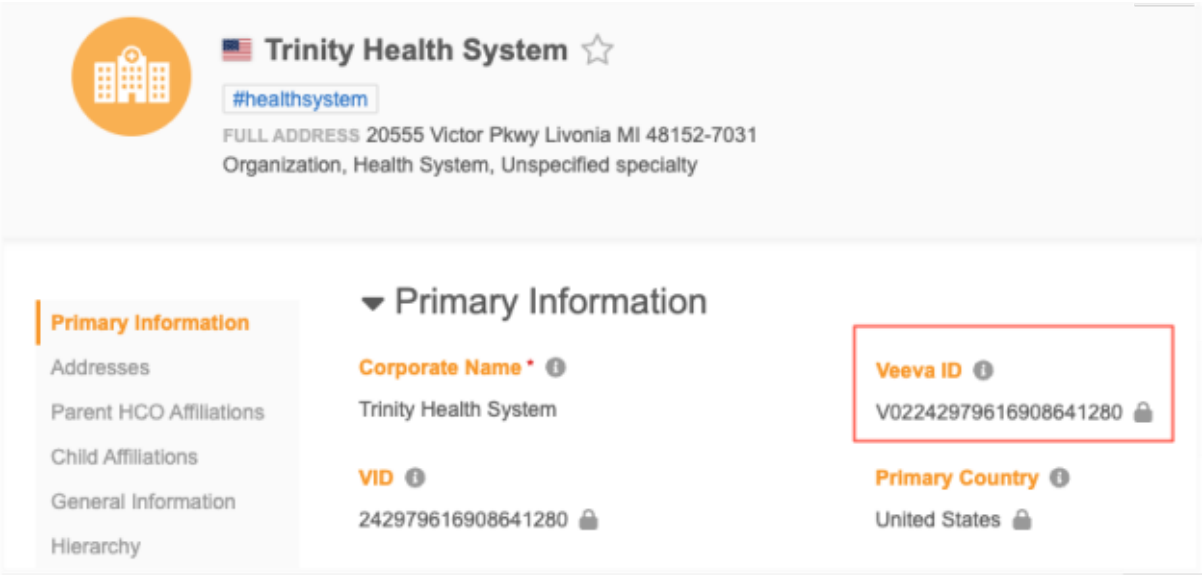
ID	Definition	Supported records	Supported entities	Format
Veeva ID	The global identifier used across Veeva data products.	Veeva OpenData records	HCP, HCO	21-character string HCP: V+01+VID HCO: V+02+VID
VID	Unique ID assigned by Veeva Network.	Local records Veeva OpenData records Third party records	HCP, HCO, Address, License, Parent HCO, custom objects	18 digits

Example ID field formats

Entity	VID	Veeva ID
HCP	243205709943014403	V01243205709943014403
HCO	242976940179325951	V02242976940179325951

View Veeva ID on record profiles

The Veeva ID displays in the **Primary Information** section on standard profile layouts.



If you have created custom profile layouts for a country, add the field to the layout.

Veeva ID field updates

The field is populated when the record is updated by Veeva OpenData (any field) and then is downloaded to your Network instance.

Vault CRM integrations

The Veeva ID field is used across Veeva data products.

Vault CRM administrators must map the Veeva ID field in their HCP and HCO mappings.

Network field (HCP, HCO objects)	**Vault CRM field**
veevaid__v	veevaid__v

CLUSTER CODES FOR GERMANY

25R2.1

Updated cluster codes from IQVIA™ are available for Germany.

New cluster version

- Version 7.0.

The new cluster version is available by default if you have the Germany and IQVIA country/provider combination enabled in your Network instance.

Update addresses

To update addresses with the latest cluster codes:

1. In the Admin console, click **Data Model > Cluster Management**.
2. Select the Germany / IQVIA cluster configuration.
3. In the **Cluster Management Details** section, expand **Cluster Version** and choose **Version 7**.
4. **Save** your changes.
5. Click **Refresh Addresses** to run a data maintenance job to ensure that all German addresses have the latest cluster codes.

Match

ADD REQUEST MATCH RULES FOR LATIN AMERICA

25R3.0

The default match rules used by add requests and change requests for both HCPs and HCOs are improved to reduce the potential for over matching.

This enhancement is enabled by default in your Network instance.

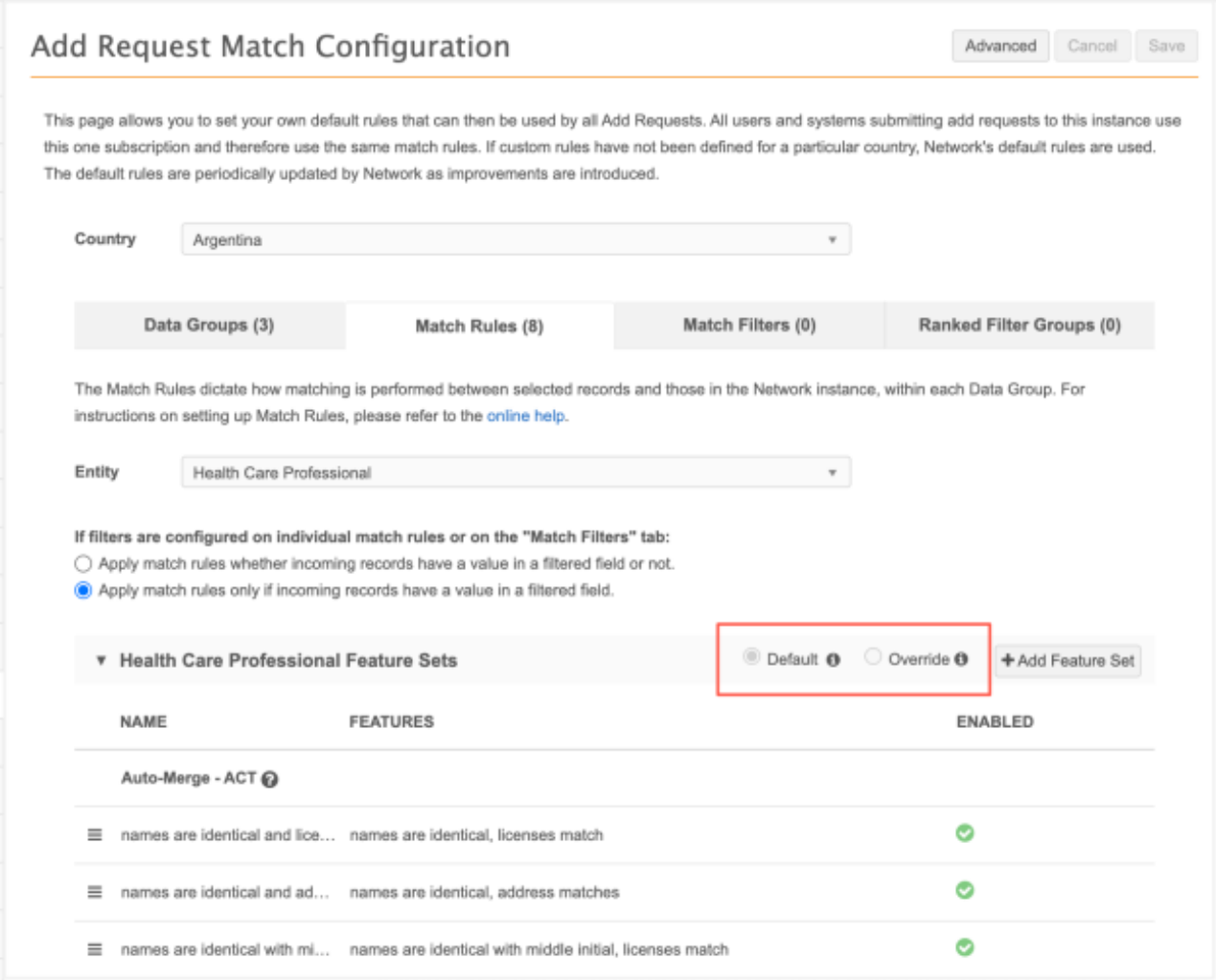
View default match rules

All countries supported by Veeva OpenData have default match rules for add and change requests.

To view the match rules:

1. In the Admin console, click **System Interfaces > Add Request Match Configuration**.
2. Choose a country.

   Data groups, match rules, and filters display for the country and selected entity.
3. If the **Default** is selected, the entity uses the default match rules. If **Override** is selected, the rules have been customized.



Custom match rules

If you have made changes to the default match rules, these updates will not impact your custom rules.

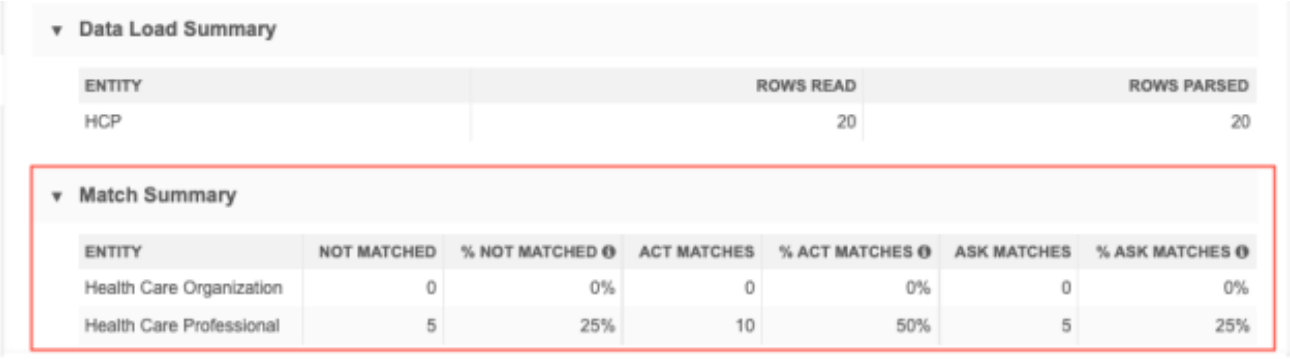
MATCH SUMMARY

25R2.1

The **Match Summary** section for job details now contains match statistics as percentages (%). The section previously contained only record counts.

New statistics are added for the processed data:

- % Not Matched
- % ACT Matches
- % ASK Matches



Data Load Summary

ENTITY	ROWS READ	ROWS PARSED
HCP	20	20

Match Summary

ENTITY	NOT MATCHED	% NOT MATCHED	ACT MATCHES	% ACT MATCHES	ASK MATCHES	% ASK MATCHES
Health Care Organization	0	0%	0	0%	0	0%
Health Care Professional	5	25%	10	50%	5	25%

Note: The percentages may not equal 100 due to rounding.

This enhancement is enabled by default.

Supported features

The new statistics are available in the **Match Summary** section in the Job Details for the following features:

- Subscriptions that contain the Match Summary
- Data Deduplication jobs

Network Expressions (NEX)

The following functions are now supported in Network Expression Rules.

ABS()

25R2.1

Use to return the absolute value of a number. For example, 5 is returned as 5.

```
ABS(number)
```

Examples

NEX	Result
ABS(-4.2)	4.2
ABS(4.2)	4.2

AT()

25R2.1

Use to retrieve an element in a comma separated list of values, where index = 0 refers to the first element in the array.

```
AT(list, index)
```

Examples

NEX	Result
AT(['cd','ed','em','gp','hm','np','on'], 0)	'cd'
AT(['cd','ed','em','gp','hm','np','on'], 2)	'em'
AT(['cd','ed','em','gp','hm','np','on'], 7)	null

CEIL()

25R2.1

Use to round a number up to the nearest whole number. For example, if the number is 4.1, 5 is returned.

```
CEIL(number)
```

Examples

NEX	Result
CEIL(4.1)	5
CEIL(4)	4

FLOOR()

25R2.1

Use to round a number down to the nearest whole number. For example, if the number is 4.9, 4 is returned.

```
FLOOR(number)
```

Examples

NEX	Result
FLOOR(4.9)	4
FLOOR(4)	4

ROUND()

25R2.1

Use to change a number to the closest whole number. If the number ends in .5 (for example, 4.5), it always rounds up.

```
ROUND(number)
```

Examples

NEX	Result
ROUND(3.14)	3
ROUND(3.5)	4
ROUND(3)	3
ROUND(3.14159*10)/10.0	3.1
ROUND(3.14159*100)/100.0	3.14

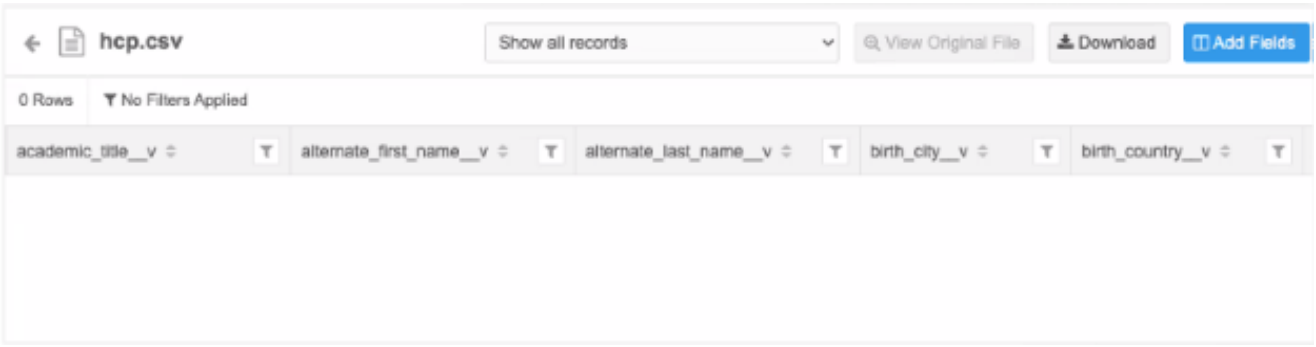
For all available functions, see NEX functions in the *Veeva Network Online Help*.

Target subscriptions

INCLUDE HEADER ROW IN EMPTY EXPORT FILES

25R2.1

Files that are exported from Network without data can now contain headers so downstream systems can consistently process the file format.

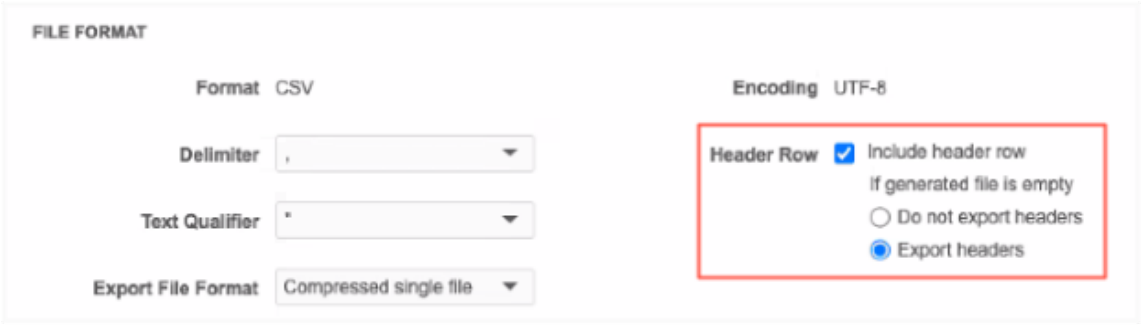


This enhancement is available by default in your Network instance. Administrators and Data Managers can enable the setting in target subscription configurations.

Include header rows on empty files

Target subscription configurations contain a new setting to include header rows on empty files.

The setting displays if the **Include header row** option is selected in the **File Format** section.



Choose the behavior for including a header row if the generated file is empty:

- **Do not export headers** (default)
- **Export headers**

Existing configurations

There is no impact to existing configurations.

If the **Include header row** setting is enabled in an existing subscription, the **Do not export headers** option is set by default.

Administrators can change the option to **Export headers**.

Vault CRM integrations

VALIDATE VAULT CRM BRIDGE

25R3

The **Validate Vault CRM Bridge** job checks the mappings between Network and Vault CRM. The validation is extended to identify common mapping and configuration issues, for example, picklist and field dependencies for Vault CRM object types.

In addition, the validation file that you can download after the job completes is updated to help you identify the issues and records to fix.

Additional mapping checks

The Network Bridge validation now checks for the following mapping issues. The issues are identified on the sheets in the .xslx file that you download after the job runs.

Mapping	Check	Validation Note or Action
Vault CRM status__v field	Ensure there are no Network Field Mappings for the Vault CRM API status__v field.	**Network Field Mapping** sheet `Cannot map to Vault CRM status__v (bulk updates not supported).`
Network Address Inheritance fields	If any Network Address Inheritance field is mapped to a CRM field, check that all the three required fields are mapped. - parent_address_vid__v - parent_address_sync__v - parent_address_entity_vid__v	**Network Field Mapping** sheet `Vault CRM address inheritance requires 3 mapped fields. Missing: {crm fields missing}.`
Formula fields	Ensure there are no mappings to Vault CRM formula fields. For example, some CDA fields are formula fields.	**Network Field Mapping** sheet `Cannot map to Vault formula field {crm field name}; Network cannot update formulas.`
Boolean reference values	Ensure that the standard boolean values are mapped.	**Missing Network Ref. Mapping** sheet Provides the standard mapping. **Network Reference Code** / **Vault CRM Picklist Value** Y / true N / false U / false

Mapping	Check	Validation Note or Action
External ID	Ensure the object_reference_mapping__v field is populated for External ID field mappings.	**Network Field Mapping** sheet `Referenced object mapping does not exist.`

Configuration checks

The Network Bridge validation now checks for the following common configuration issues.

Configuration	Check	Validation Action
Vault CRM Integration user validation		
Integration user - Network Admin	Ensure the Vault CRM Integration user is set as the Network Admin. The **Network Admin** field on the Integration user must be selected.	**Network Mapping** sheet `CRM integration user's 'Network Admin' field is false; set it to true.`
Integration user - Countries	Ensure the Vault CRM Integration user has all the mapped countries listed in the user's **Network Additional Countries** field. All mapped countries need to be included in one of the following fields on the user account.	**Network Mapping** sheet `The CRM integration user's 'Network Additional Countries' field requires all mapped countries. Add these countries: {list of missing countries}.`
Object Type validations		
HCP and HCO Object Types	Ensure the Default HCP and HCO Object Types are populated in Vault CRM. On the network_settings__v record, check if the following fields have values: **default_hco_account_type__v** **default_hcp_account_type__v**	**Network Object Mapping** sheet `Default HCP/HCO Object Types are not configured in Vault CRM Network Settings. Please update.`
Object Type - Fields	Ensure all mapped fields are available for the object types used in the integration. Relevant object types are determined by the default HCP and HCO in the Network Settings in addition to any object types included in a field mapping to the object_type__v field.	**Network Field Mapping** sheet `Field is not available for object types, see Configuration Issues sheet.`

Configuration	Check	Validation Action
Object Type – Picklist Values	Ensure all mapped picklist field values are available for the object types used in the integration. Relevant object types are determined by the default HCP and HCO in the Network Settings in addition to any object types included in a field mapping to the object_type__v field. Only check Network codes that are active for the mapped countries.	**Network Reference Mapping** sheet `Picklist value is not available for object types, see Configuration Issues sheet.` The **Configuration Issues** sheet identifies the picklists that should be added or removed for the object type for each country.
Picklist dependency validations		
Country dependencies	Check that country-specific picklist dependencies are configured in Vault CRM for mapped picklist values. The check is only done for picklist fields in CRM where the controlling field is the same field that is mapped to primary_country__v (HCP/HCO) or country__v (Address) in Network. Check only for mapped countries.	**Network Reference Mapping** sheet `Incorrect picklist dependencies, see Configuration Issues sheet.`
Data Change Request Results	All picklist values for the **Results** field are enabled for the three object types on the Data Change Request (data_change_request__v) object: • account__v • address__v • child_account__v	**Network Reference Mapping** sheet If there are any issues, see the Configuration Issues sheet.
Valid Network Reference Code	Reference codes are no longer marked invalid if they are present but are not used in a mapped country.	**Network Reference Mapping** sheet Picklists that are mapped but are not used by a mapped country are marked as Valid. Picklists are marked invalid if they are used by a mapped country but are not active in Network.

Bridge validation file

The following changes have been made to the file that you can download after the validation runs.

Configuration Issues sheet

A new sheet is added to the file to identify the following Vault CRM configuration issues:

- Picklist Dependency

- Object Type - Field
- Object Type - Picklist Value

	A	B	C	D	E	F	G	H
1	**Category**	**Resolution**	**Vault Object**	**Vault Field**	**Vault Picklist Value**	**Vault Picklist Label**	**Vault Country**	**Object Type**
2	Picklist Dependency	Remove picklist dependency	account__v	specialty_1__v	rn__c	Registered Nurse	us__v	
3	Picklist Dependency	Remove picklist dependency	account__v	specialty_1__v	vsp__c	Veterinary Pet Surgery	us__v	
4	Picklist Dependency	Add picklist dependency	account__v	specialty_1__v	on__c	Oncology	ca__v	
5	Picklist Dependency	Add picklist dependency	account__v	specialty_1__v	30__c	Laboratory Medicine	ad__v	
6	Picklist Dependency	Add picklist dependency	account__v	specialty_1__v	a__c	Allergy	ad__v	
7	Picklist Dependency	Add picklist dependency	account__v	specialty_1__v	acu__c	Acupuncture	ad__v	
8	Picklist Dependency	Add picklist dependency	account__v	specialty_1__v	adm__c	Addiction Medicine	ad__v	
9	Picklist Dependency	Add picklist dependency	account__v	specialty_1__v	adp__c	Addiction Psychiatry	ad__v	
10	Picklist Dependency	Add picklist dependency	account__v	specialty_1__v	aes__c	Aesthetic Medicine	ad__v	

Network Field Mapping | Network Reference Mapping | Missing Network Ref. Mapping | **Configuration Issues**

The **Summary** sheet displays a count of **Configuration Issue** types.

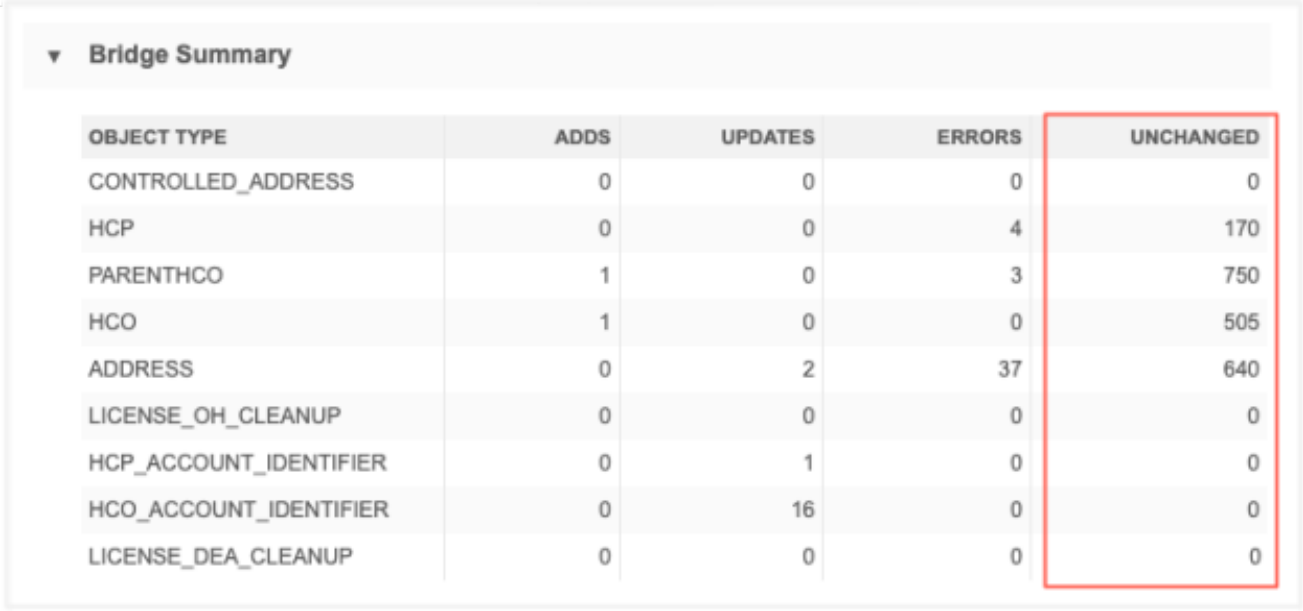
	A	B	C	D	E
1	Validation Date/Time	Thu, 11 Nov 2025 15:09:30 GMT			
2	Vault Name	US			
3	Vault ID	164532			
4	Domain	usvaultcrm			
5	Username	network.integration@usvaultcrm.com			
6					
7	Object	Valid	Invalid		
8	Network Mapping	0	3		
9	Network Object Mapping	10	2		
10	Network Field Mapping	140	4		
11	Network Reference Mapping	4019	0		
12					
13	Missing Reference Mappings	Counts			
14	Missing Network Codes	426			
15	- Possible Matching Values	338			
16	- No Matching Value Found	88			
17					
18	Configuration Issues	Counts			
19	- Picklist Dependency	100			
20	- Object Type - Field	5			
21	- Object Type - Picklist Value	20			
22					

Summary | Network Mapping | Network Object Mapping | Network

VAULT CRM BRIDGE RECORD COUNTS

25R2.1

Network Administrators can now see the number of unchanged records that were upserted to Vault CRM in a bridge job. The counts for records added and updated have also been enhanced so they more accurately reflect the data.



▼ Bridge Summary

OBJECT TYPE	ADDS	UPDATES	ERRORS	UNCHANGED
CONTROLLED_ADDRESS	0	0	0	0
HCP	0	0	4	170
PARENTHCO	1	0	3	750
HCO	1	0	0	505
ADDRESS	0	2	37	640
LICENSE_OH_CLEANUP	0	0	0	0
HCP_ACCOUNT_IDENTIFIER	0	1	0	0
HCO_ACCOUNT_IDENTIFIER	0	16	0	0
LICENSE_DEA_CLEANUP	0	0	0	0

This enhancement is enabled by default.

Job details

After a Vault CRM Bridge job runs, the **Bridge Summary** on the Job Details page displays a count of records that were added, updated, and had errors.

The **Unchanged** column is added to the table.

Bridge Summary details

- **Adds** - Upserted records were created in Vault CRM.
- **Updates** - Upserted records were updated in Vault CRM.
- **Errors** - Records failed to be upserted to Vault CRM.

  Click **Download Error Report Log** for details.
- **Unchanged** - Records were upserted to Vault CRM but did not contain changes.

Report on upserted records

Advanced reporting users can report on the data from the **Bridge Summary**. In the SQL Query Editor (**Reports**), the **Job Stats** table is updated to include unchanged records.

Example query

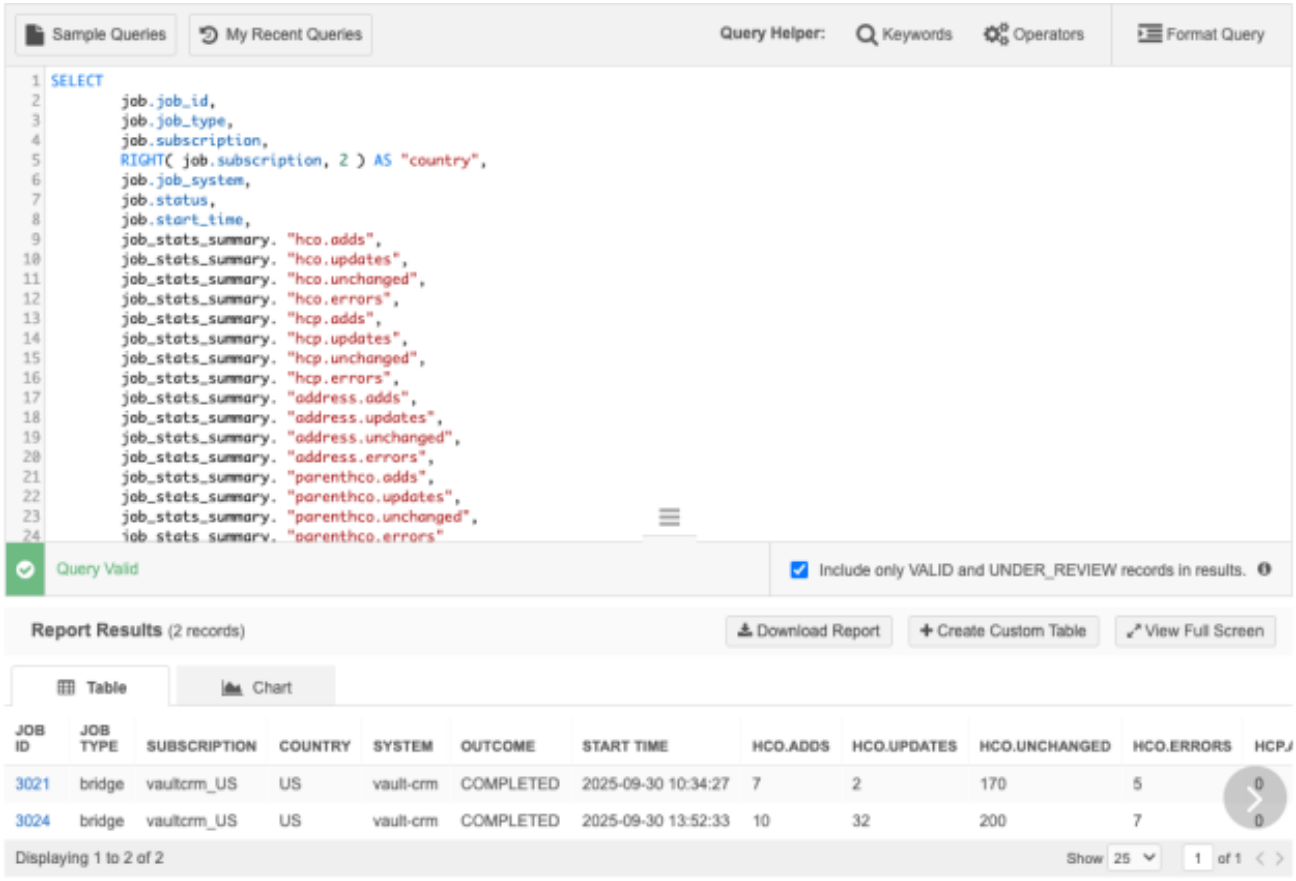
Use this query to understand the impact of a bridge job.

```
SELECT
         job.job_id,
         job.job_type,
         job.subscription,
         RIGHT( job.subscription, 2 ) AS "country",
         job.job_system,
         job.status,
         job.start_time,
         job_stats_summary. "hco.adds",
         job_stats_summary. "hco.updates",
         job_stats_summary. "hco.unchanged",
         job_stats_summary. "hco.errors",
         job_stats_summary. "hcp.adds",
         job_stats_summary. "hcp.updates",
         job_stats_summary. "hcp.unchanged",
         job_stats_summary. "hcp.errors",
         job_stats_summary. "address.adds",
         job_stats_summary. "address.updates",
         job_stats_summary. "address.unchanged",
         job_stats_summary. "address.errors",
         job_stats_summary. "parenthco.adds",
         job_stats_summary. "parenthco.updates",
         job_stats_summary. "parenthco.unchanged",
         job_stats_summary. "parenthco.errors"
     FROM
         job LEFT JOIN (
             -- This optimized subquery now also pivots the error metrics
  SELECT
                     job_id,
                     -- HCO
  SUM (
                         CASE
                             WHEN metric = 'hco.adds'
                             THEN counter
                             ELSE 0
                         END
                     ) AS "hco.adds",
                     SUM (
                         CASE
                             WHEN metric = 'hco.updates'
                             THEN counter
                             ELSE 0
                         END
                     ) AS "hco.updates",
                     SUM (
                         CASE
```

```
                            WHEN metric = 'hco.unchanged'
                            THEN counter
                            ELSE 0
                        END
                    ) AS "hco.unchanged",
                    SUM (
                        CASE
                            WHEN metric = 'hco.errors'
                            THEN counter
                            ELSE 0
                        END
                    ) AS "hco.errors",
                    -- HCP
SUM (
                        CASE
                            WHEN metric = 'hcp.adds'
                            THEN counter
                            ELSE 0
                        END
                    ) AS "hcp.adds",
                    SUM (
                        CASE
                            WHEN metric = 'hcp.updates'
                            THEN counter
                            ELSE 0
                        END
                    ) AS "hcp.updates",
                    SUM (
                        CASE
                            WHEN metric = 'hcp.unchanged'
                            THEN counter
                            ELSE 0
                        END
                    ) AS "hcp.unchanged",
                    SUM (
                        CASE
                            WHEN metric = 'hcp.errors'
                            THEN counter
                            ELSE 0
                        END
                    ) AS "hcp.errors",
                    -- Address
SUM (
                        CASE
                            WHEN metric = 'address.adds'
                            THEN counter
                            ELSE 0
                        END
                    ) AS "address.adds",
                    SUM (
                        CASE
                            WHEN metric = 'address.updates'
                            THEN counter
                            ELSE 0
                        END
                    ) AS "address.updates",
                    SUM (
```

```
                        CASE
                            WHEN metric = 'address.unchanged'
                            THEN counter
                            ELSE 0
                        END
                    ) AS "address.unchanged",
                    SUM (
                        CASE
                            WHEN metric = 'address.errors'
                            THEN counter
                            ELSE 0
                        END
                    ) AS "address.errors",
                    -- ParentHCO
SUM (
                        CASE
                            WHEN metric = 'parenthco.adds'
                            THEN counter
                            ELSE 0
                        END
                    ) AS "parenthco.adds",
                    SUM (
                        CASE
                            WHEN metric = 'parenthco.updates'
                            THEN counter
                            ELSE 0
                        END
                    ) AS "parenthco.updates",
                    SUM (
                        CASE
                            WHEN metric = 'parenthco.unchanged'
                            THEN counter
                            ELSE 0
                        END
                    ) AS "parenthco.unchanged",
                    SUM (
                        CASE
                            WHEN metric = 'parenthco.errors'
                            THEN counter
                            ELSE 0
                        END
                    ) AS "parenthco.errors"
                FROM
                    job_stats
                GROUP BY
                    job_id
        ) AS job_stats_summary
            ON job.job_id = job_stats_summary.job_id
    WHERE
        job.job_type = 'bridge'
        AND datediff (
            'hours',
            job.end_time,
            getdate ()) < 72
```

Example results

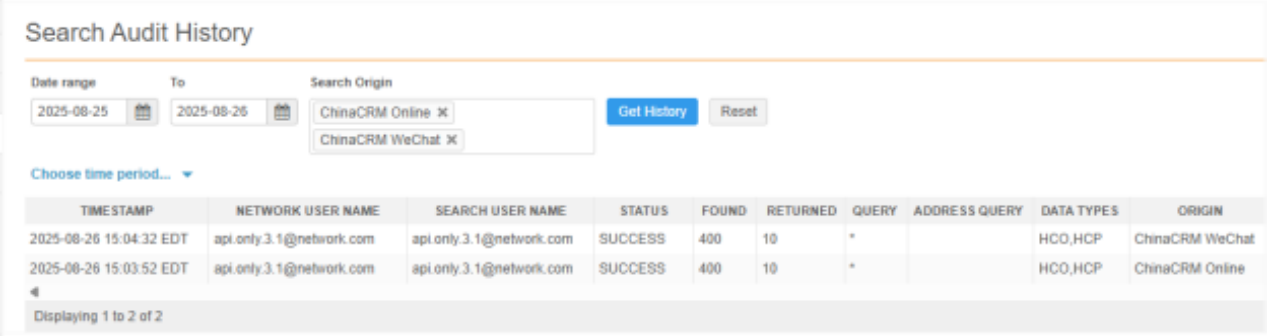


Logs

IDENTIFY SEARCHES FROM CHINA CRM

25R2.1

Administrators can now quickly identify searches originating from China CRM from the Search Audit History.



This enhancement is enabled by default in your Network instance.

Search origin

The following **Search Origin** categories have been added to the log:

- ChinaCRM Online
- ChinaCRM WeChat

View China CRM searches in the log

To filter the log for China CRM searches:

1. Open the Search Audit History (**Logs**).
2. Define the **Date range**.
3. Click the **Search Origin** field and choose one or both of the following:
    - ChinaCRM Online
    - ChinaCRM WeChat
4. Click **Get History** to view the results.

Security

SSL CERTIFICATE UPDATE

25R2.1

The 2025 SSL certificates expired on October 5, 2025. They were updated on Friday, October 3, 2025.

If you use the current SSL certificates in your downstream systems, you will need to update them.

Important: Only customers who explicitly download and install certificates on any site caches or proxy servers must update their certificates.

These are the new SSL certificates for `veevanetwork.com` for 2026.

veevanetwork.com certificate

Installing this certificate covers all Sandbox and Production Network instances and `login.veevanetwork.com`.

Download veevanetwork-2026.crt


```
-----BEGIN CERTIFICATE-----
MIIG9zCCBd+gAwIBAgIQBpkDmEcPlg9VdCAV/EQQtTANBgkqhkiG9w0BAQsFADBZ
MQswCQYDVQQGEwJVUzEVMBMGA1UEChMMRGlnaUNlcnQgSW5jMTMwMQYDVQQDEypE
aWdpQ2VydCBHbG9iYWwgRzIgVExTIFJTQSBTSEEyNTYgMjAyMCBDQTEwHhcNMjUw
ODEzMDAwMDAwWhcNMjYwOTEzMjM1OTU5WjBxMQswCQYDVQQGEwJVUzETMBEGA1UE
CBMKQ2FsaWZvcm5pYTETMBEGA1UEBxMKUGxlYXNhbnRvbjEbMBkGA1UEChMSVmVl
dmEgU3lzdGVtcyBJbmMuMRswGQYDVQQDDBIqLnZlZXZhbmV0d29yay5jb20wggEi
MA0GCSqGSIb3DQEBAQUAA4IBDwAwggEKAoIBAQCk4H4Bovxt8ZfuH87zz6oUCoLh
3jcexCqxffx+lIFRbPkphICnainjQmi/AopNc7Fx73GUitX9GH3kzwN/hkOo4P5o
ZZ/dUok4xKEEMznT8NdI1lR5ojr1c44SRDOYipmyAo6JVpJHAv3Rr/y+H82GGLXg
BCD0SWZp3vQnfRcIqw/Sr2xClGfLirdII1lGq+7wpaLaRwwidRgID9B7uynVB10N
3+aoeLyNu70XqXpbTj6c8lQ4mfcFglCGbVrIbOCgjCxbWoJeVFt7R/YJ/rfIRUfT
DnypDNTuLJtzkGr2ZOibaMOT92i8vVazp3PlDUJpykIpt77SsE8mxkvSJmipAgMB
AAGjggOhMIIDnTAfBgNVHSMEGDAWgBR0hYDAZsffN97PvSk3qgMdvu3NFzAdBgNV
HQ4EFgQUuMiMAA+TolZBz0GDQQFnvVdf+CMwLwYDVR0RBCgwJoISKi52ZWV2YW5l
dHdvcmsuY29tghB2ZWV2YW5ldHdvcmsuY29tMD4GA1UdIAQ3MDUwMwYGZ4EMAQIC
MCkwJwYIKwYBBQUHAgEWG2h0dHA6Ly93d3cuZGlnaWNlcnQuY29tL0NQUzAOBgNV
HQ8BAf8EBAMCBaAwHQYDVR0lBBYwFAYIKwYBBQUHAwEGCCsGAQUFBwMCMIGfBgNV
HR8EgZcwgZQwSKBGoESGQmh0dHA6Ly9jcmwzLmRpZ2ljZXJ0LmNvbS9EaWdpQ2Vy
dEdsb2JhbEcyVExTUlNBU0hBMjU2MjAyMENBMS0xLmNybDBIoEagRIZCaHR0cDov
L2NybDQuZGlnaWNlcnQuY29tL0RpZ2lDZXJ0R2xvYmFsRzJUTFNSU0FTSEEyNTYy
MDIwQ0ExLTEuY3JsMIGHBggrBgEFBQcBAQR7MHkwJAYIKwYBBQUHMAGGGGh0dHA6
Ly9vY3NwLmRpZ2ljZXJ0LmNvbTBRBggrBgEFBQcwAoZFaHR0cDovL2NhY2VydHMu
ZGlnaWNlcnQuY29tL0RpZ2lDZXJ0R2xvYmFsRzJUTFNSU0FTSEEyNTYyMDIwQ0Ex
LTEuY3J0MAwGA1UdEwEB/wQCMAAwggF/BgorBgEEAdZ5AgQCBIIBbwSCAWsBaQB3
ANdtfRDRp/V3wsfpX9cAv/mCyTNaZeHQswFzF8DIxWl3AAABmKDhB7AAAAQDAEgw
RgIhAMA040uHEft1rUToS7fVLAQCddWeb0qZ05whXIVQ3dXYAiEAnzzGZk28fDvY
BfWEknAVp+tvdcmK7bZYSl2YO4z8ia4AdwDCMX5XRRmjRe5/ON6ykEHrx8IhWiK/
f9W1rXaa2Q5SzQAAAZig4Qf2AAAEAwBIMEYCIQC35pce+F4ruxUc7tEE2tJyTcX5
qELB8D80618xL9by6QIhAJWt5xMsITJa+Y3qRhk25uFtNkqOwDvOLqwgfbJG4cu3
```

```
AHUAlE5Dh/rswe+B8xkkJqgYZQHH0184AgE/cmd9VTcuGdgAAAGYoOEH/wAABAMA
RjBEAiBp/S3HRAQZ9JxK4UcKvhC09T1nAut2kE6T7HnFDF7VPwIgWTfCuiruFTS2
mr2KpHwC0szriCRhaTsaPAKt9yDLQngwDQYJKoZIhvcNAQELBQADggEBABsXzQmO
vXUfw3IEYfIVdM6HmihkCbDgdNnSWcBACHhSnLK7y7CJQwhq41nf3hqNpcEfWepR
tWzUWCjRqJDpXypRUAyX+IFeRaI5l1BZMtmEgIvKMnXtuUMyN6tFOJCR6kWUADtL
hoPjjzW0GVm+x86p2+FgyJlr+W6Ih00xeNPmsuDzqWLxLZV2ZjyxW1O8pcA35gFv
th/kMSMsCWFKqnQfugm8VTZMSD2eYFwsaY/gcTjxDcnXI2hcy7loX0F+aASMEegd
HTGK1do0jYYO/G2Ej+FRcdEuGu4PJjJhwFG8F3kZxb7tn/H41Nq7XGJUZKtjfz95
nAW/V8nk++KP62M=
-----END CERTIFICATE-----
```

Intermediate CA certificate

Install this (DigiCertCA) CA certificate to ensure that the SSL certificate is fully trusted by the supported browsers and client computers.

Download DigiCertCA.crt

```
-----BEGIN CERTIFICATE-----
MIIEyDCCA7CgAwIBAgIQDPW9BitWAvR6uFAsI8zwZjANBgkqhkiG9w0BAQsFADBh
MQswCQYDVQQGEwJVUzEVMBMGA1UEChMMRGlnaUNlcnQgSW5jMRkwFwYDVQQLExB3
d3cuZGlnaWNlcnQuY29tMSAwHgYDVQQDExdEaWdpQ2VydCBHbG9iYWwgUm9vdCBH
MjAeFw0yMTAzMzAwMDAwMDBaFw0zMTAzMjkyMzU5NTlaMFkxCzAJBgNVBAYTAlVT
MRUwEwYDVQQKEwxEaWdpQ2VydCBJbmMxMzAxBgNVBAMTKkRpZ2lDZXJ0IEdsb2Jh
bCBHMiBUTFMgUlNBIFNIQTI1NiAyMDIwIENBMTCCASIwDQYJKoZIhvcNAQEBBQAD
ggEPADCCAQoCggEBAMz3EGJPprtjb+2QUlbFbSd7ehJWivH0+dbn4Y+9lavyYEEV
cNsSAPonCrVXOFt9slGTcZUOakGUWzUb+nv6u8W+JDD+Vu/E832X4xT1FE3LpxDy
FuqrIvAxIhFhaZAmunjZlx/jfWardUSVc8is/+9dCopZQ+GssjoP80j812s3wWPc
3kbW20X+fSP9kOhRBx5Ro1/tSUZUfyyIxfQTnJcVPAPooTncaQwywa8WV0yUR0J8
osicfebUTVSvQpmowQTCd5zWSOTOEeAqgJnwQ3DPP3Zr0UxJqyRewg2C/Uaoq2yT
zGJSQnWS+Jr6Xl6ysGHlHx+5fwmY6D36g39HaaECAwEAAaOCAYIwggF+MBIGA1Ud
EwEB/wQIMAYBAf8CAQAwHQYDVR0OBBYEFHSFgMBmx9833s+9KTeqAx2+7c0XMB8G
A1UdIwQYMBaAFE4iVCAYlebjbuYP+vq5Eu0GF485MA4GA1UdDwEB/wQEAwIBhjAd
BgNVHSUEFjAUBggrBgEFBQcDAQYIKwYBBQUHAwIwdgYIKwYBBQUHAQEEajBoMCQG
CCsGAQUFBzABhhhodHRwOi8vb2NzcC5kaWdpY2VydC5jb20wQAYIKwYBBQUHMAKG
NGh0dHA6Ly9jYWNlcnRzLmRpZ2ljZXJ0LmNvbS9EaWdpQ2VydEdsb2JhbFJvb3RH
Mi5jcnQwQgYDVR0fBDswOTA3oDWgM4YxaHR0cDovL2NybDMuZGlnaWNlcnQuY29t
L0RpZ2lDZXJ0R2xvYmFsUm9vdEcyLmNybDA9BgNVHSAENjA0MAsGCWCGSAGG/WwC
ATAHBgVngQwBATAIBgZngQwBAgEwCAYGZ4EMAQICMAgGBmeBDAECAzANBgkqhkiG
9w0BAQsFAAOCAQEAkPFwyyiXaZd8dP3A+iZ7U6utzWX9upwGnIrXWkOH7U1MVl+t
wcW1BSAuWdH/SvWgKtiwla3JLko716f2b4gp/DA/JIS7w7d7kwcsr4drdjPtAFVS
slme5LnQ89/nD/7d+MS5EHKBCQRfz5eeLjJ1js+aWNJXMX43AYGyZm0pGrFmCW3R
bpD0ufovARTFXFZkAdl9h6g4U5+LXUZtXMYnhIHUfoyMo5tS58aI7Dd8KvvwVVo4
chDYABPPTHPbqjc1qCmBaZx2vN4Ye5DUys/vZwP9BFohFrH/6j/f3IL16/RZkiMN
JCqVJUzKoZHm1Lesh3Sz8W2jmdv51b2EQJ8HmA==
-----END CERTIFICATE-----
```

Expiry

These certificates will expire on September 13, 2026. Before they expire, we'll switch to a new certificate and provide advanced notice in the Release Notes.

View updated certificates

After the certificates are updated, they can be viewed or downloaded by running:

```
openssl s_client -connect login.veevanetwork.com:443 -showcerts
```

API

VERSION UPDATE

25R3

The Network API is updated to v37.0.

The Network API version is updated for every major release. Any additional changes are documented in this section of the Release Notes.

As with all version updates, Integration Users should continue to use v36.0 until there is a change for v37.0 that they want to apply.

For more information about the Network API, see the *Veeva Network API Reference* at http://developer.veevanetwork.com.